



Derry City & Strabane
District Council

Comhairle
**Chathair Dhoire &
Cheantar an tSratha Báin**

Derry Cittie & Stràbane
Destrict Cooncil

Ref: FOI / 1041

03 February 2017

Mr

Email: @corvid-paygate.com

Dear Mr

Freedom of Information Act 2000 Request Finance (Accounts Receivable/Payable) and IT (Information Technology)

I refer to your FOI request as above. Please note that Derry City and Strabane District Council was formed under the Local Government Act (Northern Ireland) 2014 effective 1 April 2015 following a Review of Public Administration and replaces the former councils of Derry City Council and Strabane District Council. Requests made to the legacy councils since 1 April 2015 are being handled by Derry City and Strabane District Council and duplicate requests made to the legacy councils are being treated as one request.

- Who provides the organisations BACS payments and Direct Debit collection software?
Ans: Danske Bank – Online Services (for BACS processing both Payroll & Accounts). Please note that separate organisations (Legend and Competition line) provide Direct debit collection for our leisure services.
- Please provide a list of your suppliers of the above software.
Ans: Danske Bank (trading name of Northern Bank Ltd) Registered Office:
Donegall Square West, Belfast, BT1 6JS
Legend Club Management Systems (UK) Ltd
Competition Line
- How you came to the decision to choose these companies?

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

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@dcsdcouncil

Ans - Danske Bank & Legend were chosen following competitive tender processes in line with public procurement guidelines. Competition line is a legacy Council arrangement which will be up for review in September 2018.

- Are these solution(s) hosted on premise or cloud hosted?

Ans: Danske bank is web banking, (Cloud)

Legend is also cloud based and run from Legends servers

Competition line – managed service. Unknown how processed after export.

- Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.

Ans: Information only available from 01 April 2015 following reorganisation of local government in Northern Ireland as outlined.

- Payroll (BACS) Link to from Danske to Payroll Software = £2,425 per annum.
- BACS payment & Direct debit collection charges initially free for year 1 and subsequently estimated £1,500 per annum as part of overall banking services agreement.
- BACS bureau charge for leisure= £4,272 per annum.

- When does your current contract(s) with BACs payment and direct debit collection software expire?

Ans: Danske online banking 31/3/18

Legend (Integrated management system for leisure services) 31/3/19

Competition Line September 2018

- Will this service(s) be tendered and if so where?

Ans: Will be tendered in line with public procurement guidelines dependent on value of contract. We procure the DD collection service as part of the overall tender for the Leisure Integrated Managements System.

- What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?

Ans: BACS payment and Direct debit collection charges over 3 year period as part of overall banking package= estimated £3k. Direct debit collection for leisure estimated £8k per annum.

- With whom does the organisation hold its primary bank account?

Ans: Danske Bank (is a trading name of Northern Bank Ltd) Registered Office: Donegall Square West, Belfast, BT1 6JS.

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- Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?
Ans: No.
- What payments types does the organisation use? (e.g. Bacs (Direct Credit), Direct Debit, Faster Payments, etc.).
Ans: BACS, Cheque, Direct Credit, Direct Debit & Faster Payments (CHAPS), Corporate credit card and standing order.
- Who is the person responsible for BACS processing and Direct Debit collection software?
Ans:
 - Name: Mr Alfie Dallas
 - Position: Lead Finance Officer.
 - Telephone Number: 028 71253253
 - Email: Alfie.dallas@derrystrabane.com

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes. Firstly our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

Yours sincerely
Lead Finance Officer