



Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSratha Báin
Derry Cittie & Strabane
Destrack Council

Ref: EIR / 2294

21 February 2019

Ms
Daily Mail

Email: @dailymail.co.uk

Dear Ms

Environmental Information Regulations 2004 Request Missed Bin collections Amended

I refer to your EIR request and can advise that unfortunately figures are not available prior to 1/1/18.

Information we can provide however is that from the 1/1/18 until 31/12/18:

Missed Bins for this period due to adverse weather conditions - 71 roads/streets approximately 982 bins.

Missed Bins for this period due to access issues e.g.road works, parking issues approximately - 250 bins.

I can also advise that apart from the above, the majority of missed bins are due to non-presentation on the morning of collection. These are not recorded.

Council are responsible for 55000 alternative weekly black and blue collections, approximately 35000 weekly food waste collections and 9000 Green Waste (garden and food combined) collections fortnightly.

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

f Derry City & Strabane District Council
@dcsdcouncil

98 Strand Road
Derry BT48 7NN
Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would advise however, the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

Refuse Collection Manager