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**Derry City & Strabane**  
District Council

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Comhairle  
**Chathair Dhoire &  
Cheantar an tSratha Báin**

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**Derry Cittie & Stràbane**  
Destrìck Cooncil

Ref: FOI / 1377

16 August 2017

Mr

Email: @gmail.com

Dear Mr

**Freedom of Information Act 2000 Request: Contracts Update Telecoms and Networks**

I refer to your FOI request as above relating to Fixed Telecommunication and Internet Services. Please find points raised and responses outlined in blue below for ease of use.

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider**- Supplier's name, if there is not information available please can you provide further insight into why?

- Atlas Communications

2. **Fixed Line- Contract Renewal Date**- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

- Sorry last response was in error, April 2018

3. **Fixed Line- Contract Duration**- the number of years the contract is for each

- 3 Years

**Derry**

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98 Strand Road  
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BT48 7NN

**Strabane**

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+44 (0) 2871 253 253  
info@derrystrabane.com  
www.derrystrabane.com

f Derry City & Strabane District Council  
@dcsdcouncil

4. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

- All with Atlas
- SIP, ISDN and normal Analogue Lines

5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

- Atlas – All Sip Truck's, 95% Analogue Lines, BT have 5% of lines which will be moving to the new contract

Contract 2

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

- Atlas Communications

7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

- Sorry last response was in error April 2018

8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.

- Average monthly calls cost is £405 (4865 last year)

9. **Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.

- 3 Years

10. **Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

- 627

Contract 3

11. **Fixed Broadband Provider-** Supplier's name if there is not information available please can you provide further insight into why?

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- Eircom

12. **Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

- Eircom Nov 2019

13. **Fixed Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

- Eircom £23,000. This is for internet connection and also connection to network NI which is separate

14. **VOIP/PBX Installation Date of the organisation's primary telephone system:** - please provide day, month and year (month and year is also acceptable).

- Jan 2012 Derry, Feb 2015 Strabane system then linked to Derry

#### **Contract 4**

15. **WAN Provider-** please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

- Atlas Communications

16. **WAN Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

- April 2018

17. **Contract Description:** Please can you provide me with a brief description of the contract

- Provide Fibre connections to specified out centres

18. **Number of sites:** Please state the number of sites the WAN covers. Approx. will do.

- 35

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19. **WAN Annual Average Spend**- Annual average spend for each WAN provider. An estimate or average is acceptable.

- £15,665.40

18. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

- Paul Jackson, Digital Services Manager  
[paul.jackson@derrystrabane.com](mailto:paul.jackson@derrystrabane.com)

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN  
Tel 028 71253253 or email [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
CHESHIRE SK9 5AF  
Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Yours sincerely

**Head of Business**



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