



Derry City & Strabane  
District Council  
Comhairle  
Chathair Dhoire &  
Cheantar an tSratha Báin  
Derry Cittie & Stràbane  
Destrìck Cooncil

Ref: FOI / 5778

03<sup>rd</sup> June 2025

Email:

Dear

**Freedom of Information Act 2000 Request - Citizen Engagement Platform**

I refer to your FOI request and respond as follows:

**1. Do you use a Citizen Engagement platform?**

Yes

**2. If so, what tools do you use?**

Granicus

**3. How much do you spend annually on a Citizen Engagement tool?**

£9,600

**4. Which month & year does your contract with your supplier end?**

July 2025

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

**Derry**

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98 Strand Road  
Derry  
BT48 7NN

**Strabane**

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47 Derry Road  
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f Derry City & Strabane District Council  
t @dcsdcouncil

Firstly, our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN  
Tel: 028 71253253 or email: [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
CHESHIRE SK9 5AF  
Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

**Aeidin McCarter**  
**Head of Culture**