

Ref: FOI / 6280

01st April 2026

Freedom of Information Act 2000 Request - CAFM Systems

I refer to your FOI request and respond as follows:

I am currently conducting university research into the use of technology within public sector organisations, with a particular focus on Computer-Aided Facilities Management (CAFM) and Integrated Workplace Management Systems (IWMS). Please could you provide the following information:

- 1. What software solutions does the Council currently use for CAFM (Computer-Aided Facilities Management) or IWMS (Integrated Workplace Management Systems)? If multiple solutions are in use, please list all systems, including any niche, specialist, or secondary solutions.**

DCSDC use a Computer-Aided Facilities Management (CAFM), known as 'Asset Management System' a bespoke package developed by IEB Software.

- 2. What are the contractual terms for each solution? Please provide the contract start and end dates. If the contract is annual or rolling, please indicate this and include any renewal terms.**

Contract awarded 2016 – rolling contract.

- 3. What are the Council's current plans at the end of each contract? For example, does the Council intend to renew, extend, replace, or re-evaluate the software solution?**

Not Applicable – rolling contract.

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

f Derry City & Strabane District Council
@dcsdcouncil

4. What are the total contract values for each solution? Please provide annual, monthly, or total lifetime costs, as applicable.

£30k annually.

5. Who is responsible for managing the CAFM/IWMS system(s)? Please provide their name, job title, and department.

Name - Barney Robinson

Job title – Compliance

Directorate – Environment / Compliance.

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie

Chief Executive

Derry City and Strabane District Council

98 Strand Road

Derry BT48 7NN

Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to reconsider its decision.

Yours sincerely

Conor Canning
Head of Environment & Building Control