



May 2026

Derry City and Strabane District Council

Corporate Plan 2026-27 and Improvement Plan 2026-27

Corporate and Improvement Plan 2026-27

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- To advance the delivery of Council's ambitious £711m Capital Development Programme including City Deal/ Inclusive Future Fund and provide opportunities for inclusive growth
- We will support the health and wellbeing of local people by improving participation in high quality leisure, sport and physical activity and target underrepresented groups
- To create a greener, cleaner more attractive district
- Establishment of a Local Economic Partnership, development of an agreed action plan and subsequent Letter of Offer and delivery of the first year of the action plan
- To deliver improved customer satisfaction by improving customer support services and processes

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1. Section 1 – Background

1.1 About this document

This document is set out in four key sections:

- Section 1 sets out the context for our plans for 2026-27 and provides details of how we have engaged citizens and stakeholders in our planning processes, how our plans fit together
- Section 2 relates to the Corporate Plan for Derry City and Strabane District Council for the year 2026-27. The Corporate Plan explains our priorities for the forthcoming year and how the Council will spend its budget in support of these priorities
- Section 3 relates specifically to our Improvement Objectives for 2026-27
- Section 4 provides details of your local Councillors and contact details

1.2 Engaging with our Citizens

One of the values set out in our first corporate plan in 2015/16 was our commitment to one unified Council with the needs of local communities and businesses at the core of what we do, and we have been working to achieve this since the inception of our new Council. Fundamental to achieving such an approach is proactive and meaningful engagement with our citizens and stakeholders.

The Council initiated a co-design process to develop the draft community plan (Strategic Growth Plan) for the Derry City and Strabane District Council area in 2014. More than 5,000 citizen engagements were undertaken, including a citizen survey to 1,400 households, Section 75 focus groups, stakeholder plenaries, task and finish working groups and 8 local community planning groups.

A significant and intense period of public consultation commenced over the summer and early autumn of 2017, the aim of which was to engage with key stakeholders and seek their views on the draft plan. 16 public consultation events were held across the council area with other engagements with interested stakeholders provided on request. 16,000 copies of a bespoke children's version of the Strategic Growth Plan were circulated to all primary school pupils in the City and District also seeking their views.

In total 206 responses were submitted as part of the public consultation on the draft Strategic Growth Plan/Community Plan. This significant feedback demonstrated an overwhelming support for the Growth Plan and the aspirations within it. The consultation evidenced and validated the approach to co-design and co-production as they supported the outcomes, indicators and actions within the plan and reinforced the key need for the transformative projects to deliver social, economic, and environmental regeneration. Following consideration of the consultation feedback the final 'Strategic Growth Plan 2017-2032 / Our Community Plan' was published in November 2017.

Since the publication of the Plan the focus has shifted towards implementation and the establishment of Delivery Partnerships aligned to the outcome areas of the Plan. These Partnerships comprise all the partners responsible for the delivery of actions within a particular outcome and will implement, deliver, and report on the actions in the Strategic Growth Plan.

Two statements of progress on the delivery of the Plan were published in 2019, 2021 and 2023 respectively and all information on the plan and its progress can be found on www.growderrystrabane.com

Whilst this Community Plan/Strategic Growth Plan takes a strategic view of the whole District, it is also important to connect to the needs and aspirations at a more local level within our neighbourhoods and communities. As part of the co-design process Eight Local Area Based Growth Plans were developed. Implementation of the Local Growth Plans is overseen by eight Local Growth Partnerships.



The Strategic Growth Plan underwent a statutory review process in 2021/2022 which involved a significant consultation and engagement process. The Council used questionnaires, citizen space and engagement meetings in Derry, Strabane and Castleberg to discuss citizen's views on the plan and its progress. The reviewed and consulted plan was duly republished in November 2022 in accordance with the Local Government Act (2014). The Partnership also adopted a communications and engagement strategy in October 2020. For further information please view www.growderrystrabane.com.



In addition, we regularly seek views in relation to services, strategies, etc. In many cases our approach to citizen engagement has been modified to reflect a more varied, targeted and/or virtual approach. More information on citizen engagement initiatives in the 2025/26 year will be set out in the performance report for 2025/26, which will be published in September 2026.

1.3 How our plans fit together

The Council has many plans at strategic and operational levels, some of which are based on local needs and others that are required as a result of legislation.

The Inclusive Strategic Growth Plan for the Derry City and Strabane District Council area is the highest-level plan. This strategy recognises that community planning is about people and organisations working together to improve services and to bring about sustainable improvements in the quality of life of local citizens, businesses, and other stakeholders. As well as the Council, the community plan also involves the commitment and resources of multi-agency partnerships to deliver the community plan objectives.

Delivery of the vision and objectives set out in the Strategic Growth Plan will be supported through the expression of objectives, priorities and actions in the Corporate Plan of Derry City and Strabane District Council (and the corporate plans of other stakeholder organisations). The Council's Corporate Plan captures our contribution to the Strategic Growth Plan and the resources required are reflected in the Annual Rates Estimates.

Arising from the corporate plan, directorate delivery plans have been prepared to help ensure that those priorities set out at a corporate level are cascaded to individual directorates/services and actioned. Individual contributions to the delivery of directorate and team plans and ultimately the corporate plan are set out in personal development plans as part of our employee development and appraisal process.

The Council is also required to prepare an annual Improvement Plan containing improvement objectives and must monitor its performance and publicise the information.

In addition to these corporate management plans, plans will also continue to be developed in relation to thematic/service specific issues, for example, our pitches strategy. Furthermore, the Local Development Plan (LDP) will guide the future use of land in the Council area and inform developers, members of the general public, communities, government, public bodies, representative organisations, and other interests of the policy framework that is used to determine development proposals.

The LDP will take account of the Council's Strategic Growth Plan providing a spatial expression to the community plan and thereby linking public and private sector investment through the land use planning system.

The planning and improvement framework set out above comprising the Strategic Growth Plan, corporate plan, performance improvement plan and directorate plans is augmented by a performance review framework which includes:

- At a district wide level – a two yearly Statement of Progress which measures the district's performance against the shared outcomes, indicators and priority actions set out in the Strategic Growth Plan
- At a Council level, an Annual Performance Report which sets out what we have achieved in the previous year and how we have met our performance improvement duty
- At a directorate level, six monthly progress reports and directorate service delivery plans provide information on how we are performing.

The diagram below shows the key elements of the planning, improvement, and performance review framework.

1.4 Corporate Planning, Improvement and Performance Review Framework

Derry City and Strabane District Council Area: Plans and Performance Review

"Inclusive Strategic Growth Plan 2017-2032" - the Community Plan. The district's integrated plan captures the shared social, economic and environmental outcomes for the area.

Derry City and Strabane District – 2 yearly Statement of Progress. Measures the district's performance against the shared outcomes, indicators and actions set out in the Strategic Community Plan

Council: Plans and Performance Review

Derry City and Strabane District Council – Corporate Plan 2026-27

The Corporate Plan captures the council's contribution to the 'Inclusive Strategic Growth Plan 2017-2032' -Strategic Community Plan. The resources required are reflected in the Annual Rates Estimates.

Improvement Plan 2026-27

Improvement Objectives 2026-27 for the forthcoming year

Annual Performance Report 2025-26

Sets out what we have achieved in the previous year and how we have met our performance improvement duty.

Directorate: Plans and Performance Review

Directorate Delivery Plans

Directorate delivery plans demonstrate how the Corporate Plan will be delivered and contains details about the work of the Directorate, its resources and how it is performing. Supported by six monthly progress reports.

Individual: Development Plans and Performance Review

Personal Performance and Development Reviews

This captures the individual's contribution to Directorate and team plans.

1.5 Derry City & Strabane District Council - Inclusive Strategic Growth Plan 2017-2032

Derry City and Strabane District Council has a duty under the Local Government Act (NI) 2014 to prepare a Community Plan to promote the economic, social, and environmental wellbeing of its area and contribute to the achievement of sustainable development.

An extensive process of consultation and engagement was undertaken with local communities and organisations to shape the outcomes. The Inclusive Strategic Growth Plan 2017-2032 was published in November 2017 and reviewed in November 2022. This strategic plan identifies the priority outcomes which aim to make Derry City and Strabane District Council a place where there is:

“A thriving, prosperous and sustainable City and District with equality of opportunity for all”

The nine outcome areas are aligned to the pillars of social, economic, and environmental wellbeing and are linked to eight local community plans. Our Corporate Plan and Improvement Objectives support these outcomes.

Outcomes & Actions

Our Vision

A thriving, prosperous and sustainable City and District with equality of opportunity for all.

Our Mission

To improve the social, economic and environmental wellbeing of the city and district and to do so in a sustainable way.



2 Section 2 Corporate Plan 2026-27

2.1 Introduction

The Corporate Plan 2026-27 represents our priority outcomes as a Council for the next year. It reflects the Council led priorities set out in the Inclusive Strategic Growth Plan and identifies actions we will undertake above and beyond the everyday working of Council services.

The Strategic Growth Plan identifies nine outcomes under the pillars of economic, social, and environmental well-being. Many of the Council's services will contribute towards achieving more than one of the outcomes identified, and it is important to recognise that achievement of each outcome will contribute, in part, to the achievement of others. Some themes, such as equality and sustainability cut across each of the outcomes.

2.2 Our Mission

Derry City and Strabane District Council is committed to working to:

“Deliver improved social, economic and environmental outcomes for everyone.”

2.3 Corporate Objectives

To deliver on our mission, we will focus on four key objectives. These objectives are based on the organisational structure and have emerged following consultation with key partners and from consulting and involving senior council officers and staff.

Our corporate objectives are to:

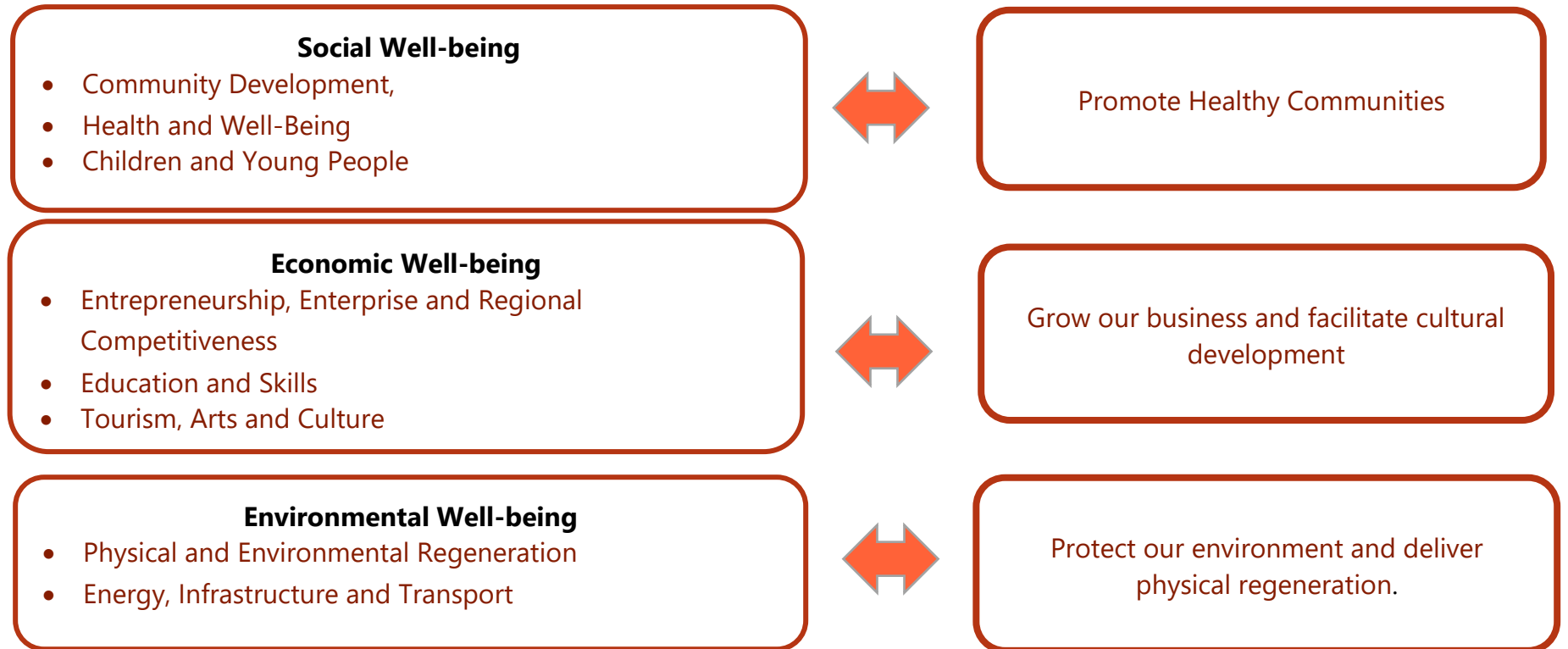
- **Grow our business and facilitate cultural development**

- **Protect our environment and deliver physical regeneration**
- **Promote healthy communities**
- **Provide effective and facilitative cross functional support services**

These corporate objectives align directly to the well-being pillars identified within the strategic outcomes in the Community Plan, as set out in the diagram below.

Community Plan : Wellbeing Pillar and Outcome Area

Corporate Plan: Objectives



Provide effective and facilitative cross functional support services

2.4 Corporate Values

These corporate values will guide what we do, and our working relationships with each other, our residents, and our partner agencies. Our Corporate Values define who we are and how we do business. These are the beliefs that guide our actions, set our direction, and help us every day to plan for the future.

- An inclusive Council with the needs of local communities and businesses at the core of what we do
- A centre of excellence and innovation with a clear focus on outcomes and delivery
- Working in partnership with statutory and community sectors to achieve economic, social, and environmental regeneration
- Driven forward by effective and ethical leadership and highly motivated and valued staff who have clear sense of purpose and place
- Balancing urban and rural needs
- Committed to clear and timely communication and celebrating our achievements

2.5 Cross cutting themes

Our commitment to promoting equality

Section 75 of the Northern Ireland Act 1998 requires us to fully take into account the need to promote equality of opportunity in all of our work, among the following groups:

People of different

- Religious belief
- Political opinion

- Racial group
- Age
- Marital Status
- Sexual orientation
- Men and women
- People with and without a disability
- People with and without dependants

We are committed to fulfilling our obligations under Section 75 of the Northern Ireland Act 1998 throughout the Council and to allocating the necessary time, people, and money to enable us to do so. We have developed a new Equality Scheme and are committed to implementing it effectively and in a timely way alongside implementing this Corporate Plan.

Without affecting our obligations mentioned above, when doing our work, we will also take into account the desirability of promoting good relations between people of different religious belief, political opinion or racial group.

We are also required by law to fully take into account the need to promote positive attitudes towards people with a disability and encourage the participation of people with a disability in public life. We are committed to fulfilling our disability duties and we set out how we intend to do this in our disability action plan.

Our commitment to sustainable development, rural needs, and action on climate change

Sustainable development is based on balancing social, economic, and environmental costs and benefits to ensure the best future for all. It is about looking at long-term and short-term costs and consequences and considering the world wide as well as the local aspects of decision. The accepted definition of sustainable development is:

“Development which meets the needs of the present without compromising the ability of future generations to meet their own needs.” (The Brundtland Report, 1987)

On 31st March 2007, public authorities became legally obliged to act in a way that best contributes to supporting sustainable development. Councillors and council staff have welcomed the duty of sustainable development. It is a major factor in all our decisions and is therefore one of the cross-cutting themes running through every aspect of the Council's work.

The Rural Needs Act (Northern Ireland) 2016 (the Act) came into operation for government departments and district councils on 1 June 2017. The Act requires policy makers and public authorities to have due regard to rural needs when developing and implementing policies and when designing and delivering public services. The Council is committed to addressing rural needs and during 2018/19 put in place additional processes and training to facilitate effective compliance with the legislation.

We are also committed to delivering our Climate Emergency Plan, under which new policies will be screened for their impact on Climate Change and if necessary, a more detailed assessment undertaken.

2.6 Our Resources 2026-27

The Councils estimated revenue expenditure (net of specific grant income and fees and charges from council services) in 2026-27 will be £82,200m.

Net Revenue Expenditure

The following table and chart demonstrate how this money will be spent across each of our Service Directorates: -

Environment and Regeneration	£33,398m
Health and Communities	£16,954m
Business and Culture	£9,453m
Capital plan	£13,877m
City of Derry Airport	£1,545m
Cross Cutting Support and other costs (incl. Council)	£10,642m
Total Net Expenditure	£85,869m

Total Income

For the financial year 2026-27, the net expenditure will be funded from the following sources of income-

District rates income (including de-rating grant)	£83.9m
Rates support grant	£0.730m
Transferred functions grant	£0.483m
Reserves	£0.750m
Total income	£85.869m

Rates Breakdown Per Household

The following table is based on the average property value and details what the average ratepayer in the Derry City and Strabane District Council will pay in 2026-27 compared to the N. Ireland Council average:

Domestic Ratepayer Examples Based on Average House Values

	Derry City and Strabane	NI Council Average
Average Property Value (£)	97,304	122,49
Average District Rate (£)-	648.82	577.30
Average Regional Rate (£)	540.89	648.48
<u>Average Total Rates Bill for 2026-27 (£)</u>	1,189.71	1,225.78

This year's District rates increase of 4.48% will mean an average increase of £29.09 per annum and will see the average domestic District rates bill increase to £648.82.

Non-Domestic Rates

Non-domestic rates are a rate for all business properties such as offices, factories and shops, with bills based on the rental value of your property as at March 2023.

Further information and the updated non-domestic valuation list can be found online at the attached link: -

<https://www.finance-ni.gov.uk/news/reval2023-will-help-rebalance-business-rates>

Non-domestic ratepayers will also see District rates bills increase by an average of 4.48%.

There are a range of reliefs available to business ratepayers. These include the following: -

- Small Business Rate Relief
- Small Business Rate Relief for small Post Offices
- Charitable Exemption for rates
- Sports and Recreation Rate Relief
- Residential Homes Rate Relief
- Industrial Derating
- Non-Domestic Vacant Rating
- Hardship Rate Relief
- Rural ATMs

Of the 5,654 non-domestic properties in this Council area, 15% of business ratepayers are fully exempt from rates; 65% are small businesses who can avail of small business rates relief ranging between 20% and 50% of their rates bills; a further 7% avail of de-rating relief of between 70%-80% of their rates bills and the remaining 14% are subject to full rates.

More details can be found at the attached link: -

<https://www.nibusinessinfo.co.uk/content/help-available-business-rates>

2.7 Aligning the Strategic Growth Plan, Corporate Plan and Directorate Delivery Plans

The Inclusive Strategic Growth Plan for the Derry City and Strabane District Council area represents the overall strategic planning framework for the area. Delivery of the vision and outcomes set out in the Inclusive Strategic Growth Plan will be supported through the delivery of objectives, priorities and actions in the Corporate Plan of Derry City and Strabane District Council and then cascaded through to the Directorate Delivery Plans.

These linkages facilitate the effectiveness of our approach in delivering the priorities set out in the Community Plan and our mission of delivering **“Improved social, economic and environmental outcomes for everyone.”**

Information in relation to the actions, projects and plans that are being taken forward in 2026-27 can be found in the relevant Directorate Delivery Plans. These plans are available on the council's website at www.derrystrabane.com.

2.8 Monitoring and Reporting Progress

The implementation of the Corporate Plan is reported on a six-monthly basis to the Senior Leadership Team and the Council's Governance and Strategic Planning Committee.

At a directorate level, each Director has overall responsibility for monitoring progress on the commitments identified in the Delivery Plans. Six monthly progress reports and directorate service delivery plans provide information on how we are performing. These reports are presented to the relevant Committees for consideration and are available via the Council's website:

www.derrystrabane.com.

In addition, the Council will publish a Performance Report by the end of September 2026, providing details of how we have performed in the 2025-26 year.

3 Section 3: The Performance Improvement Plan 2026-27

3.1 Overview

Part 12 of the Local Government Act (NI) 2014 puts in place a framework to support continuous improvement in the delivery of council services, in the context of strategic objectives and issues that are important to those who receive those services.

'Improvement' means more than just gains in service output or efficiency, or the internal effectiveness of the Council. It is about activity that enhances the sustainable quality of life and environment for ratepayers and communities. Derry City and Strabane District Council is committed to ensuring that our improvement objectives are relevant, that the best arrangements for delivering them are in place, and that we can understand and demonstrate the impact on the outcomes for citizens.

As near as possible, to the start of each financial year, (and no later than the end of June), the Council has an obligation under the Local Government Act (NI) 2014 to publish a Performance Improvement Plan. By producing this plan, residents can find out what we intend to do over the coming year and what they can expect to see if we achieve our Improvement Objectives.

Improvement Objectives are reviewed annually. An overview of the Improvement Objectives for 2026-27 is set out below. Further detail on each of these objectives is provided in section 3.4.

Improvement Objective 1 (new)	To advance the delivery of Council's ambitious £711m Capital Development Programme including City Deal/ Inclusive Future Fund and provide opportunities for inclusive growth
Objective 2	We will support the health and wellbeing of local people by improving participation in high quality leisure, sport and physical activity and target underrepresented groups
Improvement Objective 3	To create a greener, cleaner more attractive district

Improvement Objective 4 (new)	Establishment of a Local Economic Partnership, development of an agreed action plan and subsequent Letter of Offer and delivery of the first year of the action plan.
Improvement Objective 5	To deliver improved customer satisfaction by improving customer support services and processes.

Whilst this plan focuses specifically on our key Improvement Objectives, we are still seeking to bring about improvement in other areas. Planned improvements in our day-to-day business are set out in our Directorate Delivery Plans/Service Plans. All of our Directorate Delivery Plans / Service Plans can be accessed from our website: www.derrystrabane.com. These documents are not intended to be exclusive – the council’s plans/activities may be adjusted or added to in line with demand/circumstances.

3.2 Arrangements to Promote Continuous Improvement

Under the 2014 Act, the Council must make arrangements to secure continuous improvement in its functions in terms of one or more of the following criteria:

- strategic effectiveness
- service quality
- service availability
- fairness
- sustainability
- efficiency
- innovation

As part of this duty, each year the Council will set itself “improvement objectives” and make arrangements to secure achievement of its improvement objectives. In determining these improvement objectives, the Council will consult the following:

- persons liable to pay rates in respect of hereditaments in the district
- persons who use or are likely to use services provided by the council
- persons appearing to the council to have an interest in the district

Once agreed, the Council will collect information during the year which will allow it to assess whether it has met these improvement objectives and will also measure its performance in regard to self-imposed performance indicators and standards.

In addition, the Council will collate information on and work to achieve any performance indicators and performance standards set by the Department for Communities.

In carrying out its year-end assessment of performance, the Council will compare information across years and, where practicable, against the performance of other councils. The results of the assessment will help inform further improvement actions, as necessary.

Derry City and Strabane District Council will publish its performance assessment by 30th September in the financial year following that to which the information relates; or any date that is specified by the Department.

The Council is also committed to publishing an “Improvement Plan” setting out its improvement objectives as soon as is reasonably practicable after the start of the financial year to which the plan relates and no later than 30th June each year. The Improvement Plan also contains details of statutory indicators and standards that the Council is required to meet. Arrangements/ plans /actions that will be taken to ensure delivery of these obligations along with the Improvement Objectives are set out in the Directorate Delivery Plans and are subject to scrutiny. Progress in our improvement areas/objectives and our statutory indicators will be reviewed on an ongoing basis by the relevant Directors, and by the Council’s Senior Leadership Team (quarterly reviews) and by Committees, using a wide range of evidence including update/service/project reports as well as performance reports (6 monthly). Our six-monthly directorate performance reports can be viewed on the Council’s website.

In the event of our performance standards not meeting our expectations, corrective measures will be identified and taken forward.

All of these actions/elements are set in the context of the Council's Corporate Planning, Improvement and Performance Review Framework which mainstreams these objectives within our planning, monitoring, review, and reporting systems.

The Council is keen to engage with all stakeholders in delivering continuous improvement and welcomes all feedback and suggestions.

3.3 Identifying our Improvement Objectives

Whilst we are constantly striving to improve all our services, it is important for us to identify a small number of areas where we want to focus our attention in order to achieve significant improvements more quickly. These areas are called Improvement Objectives.

Listed below are the five specific areas we have identified as Improvement Objectives for 2026-27. An initial list of potential improvement objectives 2016-17 was informed by:

- Our emerging Community Plan objectives
- Our annual directorate/ service planning process
- Information on how Council services are performing including customer feedback where available and the Citizen Survey
- Our corporate risks

These improvement objectives have been subsequently reviewed in the context of the Inclusive Strategic Growth Plan 2017-2032 (Our Community Plan), progress made / learning, feedback from the Northern Ireland Audit Office, stakeholder views and strategic priorities including the financial challenges.

These updated Improvement Objectives for 2026-27 were subject to consultation to ensure that they meet the needs and aspirations of our stakeholders.

The five Improvement Objectives for 2026-27 are set out in the table below. This table also shows how each individual improvement objective relates to the improvement criteria set out in Part 12 of the Local Government Act (NI) 2014:

Improvement Objective	Criteria:	Strategic Effectiveness	Service Quality	Service Availability	Fairness	Sustainability	Efficiency	Innovation
To advance the delivery of Council's ambitious £711m Capital Development Programme including City Deal/ Inclusive Future Fund and provide opportunities for inclusive growth		✓	✓	✓	✓	✓	✓	✓
We will support the health and wellbeing of local people by improving participation in high quality leisure, sport and physical activity and target underrepresented groups		✓	✓	✓	✓	✓		✓
To create a greener, cleaner more attractive district		✓	✓	✓		✓	✓	✓
Establishment of a Local Economic Partnership, development of an agreed action plan and subsequent Letter of Offer and delivery of the first year of the action plan		✓						✓
To deliver improved customer satisfaction by improving customer support services and processes		✓	✓	✓	✓	✓	✓	✓

The Improvement Objectives are described in the following pages. For each objective we have identified a rationale, expected outcomes, actions we are going to take to make a difference and how we will measure progress.

Our Improvement Objectives will be delivered through plans that detail the relevant actions, success measures, resources, timescales, and accountabilities for delivery. Risk registers will also be prepared to help mitigate against non-delivery.

3.4 Improvement Objectives 2026-27

Improvement Objective 1 (New)	<p>To advance the delivery of Council’s ambitious £711m Capital Development Programme including City Deal/ Inclusive Future Fund and provide opportunities for inclusive growth</p> <p>Sub Objectives</p> <ul style="list-style-type: none"> • To progress £482m of strategic projects, £68m of community projects and £30m of projects with development funding in place in line with Council’s agreed Capital Strategy 2026/27 • To secure Government approval for three further Outline Business Cases and agree contracts for funding for three further City Deal/ Inclusive Future Fund project • To stimulate inclusive growth by agreeing social value in two City Deal/ Inclusive Future Fund ICT procurements
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Lead Officer	Lead Finance and Strategic Capital Projects Officer in co-ordination with Directors and relevant project SRO’s.
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Why we have selected this objective
<ul style="list-style-type: none"> • This objective is aligned to the outcomes, priorities, strategic intents, and actions identified within the Strategic Inclusive Growth Plan • Council is committed to ensuring that the Derry Strabane City region has a suite of capital projects that will deliver outstanding community, leisure, business and environmental facilities for our residents • Delivering inclusive growth is a core value embedded within our capital programme as we strive to ensure that benefits of the capital programme are extended beyond economic terms

What benefits citizens will see: Target Outcomes to be achieved in 2026/27
<ul style="list-style-type: none"> • Completion of £29.615m of new community facilities including 3G pitch refurbishments at Foyle Arena and Bishops Field, Brandywell pitch replacement, Melvin Sports Hall, Acorn Farm, Derg Active, war memorial refurbishments, and greenway lighting at Drumahoe, Bay Road and Foyle Valley.

- £22.24m of construction works on site including the new DNA Museum facility, Strabane Public Realm and play park provision at Clady and Sperrin Heritage Centre
- Commencement of contractor procurement for £19.841m of projects including Riverine and community centres at Glenview and Ballymagroarty/ Hazelbank
- Designs completed for £3.61m projects including 7 play parks across the District and 4 Council cemeteries (Ballyoan, Strabane, Castlederg and Mountcastle)
- Design teams procured for £6.478m of projects including floodlighting at Melvin Arena and Urban Villages Realm project
- Undertake RIBA Stage 3 designs, update costs, complete non statutory public engagement and compile planning applications and supporting information for Council's new £144m strategic leisure projects at Templemore and Strabane
- Further advancement of Council's City Deal/ Inclusive Future Fund suite of investment with the approval of 3 further outline business cases and contracts for funding

What actions are we taking to make a difference in 2026/27

- Project management of construction projects on site
- Appointment and project management of integrated design teams
- Appointment and project management of integrated supply teams for project construction
- Advancing and completing project designs and planning applications
- Development of outline business cases
- Working with the Social Value Working Group and the Community Wealth Building Partnership on achieving inclusive growth

How will we measure progress

- £29.615m budgeted value of further capital projects completed on site
- £22.24m budgeted value of capital projects on site
- £19.841m budgeted value of capital projects with contractor procured

- £3.61m budgeted value of capital projects with designs completed
- £6.478m budgeted value of capital projects with design teams procured.
- RIBA Stage 3 designs and non statutory public engagement processes complete for Templemore and Strabane strategic leisure projects
- Approval of 3 further outline business cases and securing of 3 contracts for funding for remaining City Deal/ Inclusive Future Fund project
- Social Value clauses included in 2 ICT City Deal/ Inclusive Future Fund tender procurements

<p>Improvement Objective 2</p>	<p>We will support the health and wellbeing of local people by improving participation in high quality leisure, sport and physical activity and target underrepresented groups</p> <p><u>Sub objectives:</u></p> <ul style="list-style-type: none"> • To support and deliver Sport & Physical Activity programmes that achieve targets of 8,000 participants per year including: <ul style="list-style-type: none"> • Female participants - 4000 • Children & young people - 3000 • Those living in the most deprived areas - 3000 • Older people - 2000 • People living with disabilities - 1000 • Ethnic Minorities – 500 <p>(note: participants can fall into more than one category)</p> • To deliver 5 partnership initiatives • To provide grant aid programme investment of £600k • To develop and fund local sport and physical activity programmes and initiatives specifically designed to improve the health and wellbeing of disabled and inactive people.
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	<ul style="list-style-type: none"> To pilot Sport & Leisure Be Active participation programme across Council facilities targeting underrepresented groups especially at times of low occupancy / off peak
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Lead Officer	Director of Heath and Community
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Why we have selected this Improvement Objective
<ul style="list-style-type: none"> Derry City and Strabane’s inclusive strategic growth plan 2017-2032 sets out the strategic vision for health and wellbeing and the overall outcome of supporting people live long, healthy and fulfilling lives. Four key areas for improvement have been identified: active aging and more independent living; reducing health inequalities; increased physical activity; and improved mental health. This provides the framework for the Directorate business plan which has considered the robust and reliable evidence base including: World Health Organisation guidance; Chief Medical Officer guidelines; The NI Programme for Government and the Department for Communities Active Living Strategy – all of which have set clear targets for health improvement and reduced health inequalities through participation in sport and leisure activity. Council has a specific role in providing a range of publicly accessible, universal and targeted activities which allow for participation specifically through the provision of sports infrastructure including leisure and community buildings, outdoor sports pitches and supporting the third sector. The Council’s, Be Active physical activity, wellbeing and sport strategy tells us that: <ul style="list-style-type: none"> Only 29% of respondents achieve the WHO daily physical activity guidance of 30 mins 5 days per week with 19% achieving this on just one or no days All respondents agreed that being physical active improved their general health and wellbeing The top 3 reasons for taking up physical activity were to improve health and fitness, make them feel better and to maintain their mental health Our targeted programmes attract high levels of take up and there are opportunities to expand this service offer 71% of schools have delivered sport and physical activity in partnership with Council

- 53% within the third sector have delivered sports activities in partnership with Council, for example sports clubs, community groups, disability groups etc
- 88% of users feel safe using our facilities
- Our annual user survey tells us that:
 - 82% of users noted the convenient location of centres to their homes
 - 52% of users attend the leisure facility on a weekly basis, with 23% using the facility on a daily basis
 - 83% of users use their car to travel to the facility
 - 66% of users participate in gym and swim activities

We have decided to keep this improvement objective for 2026/27 because:

- High levels of inactivity is one of the key determinants on people's health and wellbeing indicate and increasingly research tells us that one of the top priorities for improving people's health and wellbeing (and reducing health inequalities) can be addressed by increased physical activity.
- We know that residents value the Councils provision of sports and leisure, and Council has agreed to a significant investment of £140m in new provision leisure centres to meet future needs for high quality facilities.
- The Be Active wellbeing physical activity and sports strategy sets the agenda for change, but it will take time to deliver the benefits and outcomes needed by our residents
- Our performance to date shows a growing increase in the number of participants, members and the number of visits to our leisure centres
- There are significant opportunities to target underrepresented groups including females, children and young people, older people, those living in the most deprived areas, people living with disabilities and ethnic minorities in partnership with DfC, Sport NI, the Public Health Agency and University of Ulster

What benefits citizens will see: Target Outcomes for 2026-27

- Improved facilities across our leisure sites
- Increased visits to our leisure facilities
- Improved opportunities for underrepresented groups to lead more active lives

- Improved opportunities for users to benefit from targeted programmes to support health improvement
- Improved customer journey- 2 targeted initiatives
- Improved partnership working with DfC, Sport NI, Public Health Agency and University of Ulster

What actions are we taking to make a difference in 2026-27

- Continue to increase in the number of paid attendances at indoor leisure and sports development programmes
- Continue to deliver a range of targeted programmes to encourage participation among underrepresented groups
- Develop a financial support programme for sports club capital projects - £600k rates provision
- Implement a service improvement plan to improve the visitor experience in preparation for implementing the QUEST model
- Review mystery visitor, user survey and data collection processes to better understand our user base
- Continue to progress design development of our strategic leisure facilities
- Support our network of sports clubs and community organisations to deliver increased participation activities through grant aid and direct support
- Improved partnership working to include:
 - with University of Ulster to increase participation by students in physical activity, wellbeing and sport
 - with WHSCT to implement a model frailty clinic service at Templemore
 - develop a health and wellbeing plan to include sports and physical activity opportunities which improve health intervention
 - with University of Ulster to deliver the 'Families Together We Move' to assist reduce health inequalities
 - with PHA to develop the healthier weight programme using a whole systems approach
 - with Developing Healthy Communities to secure Phase VIII WHO Healthy Cities accreditation
 - with Outscape to implement the Walking for All action plan
 - with Food Standards Agency to roll out the nutritional standards for vending across Council sites
 - roll out the gender budgeting actions following the completion of the pilot programme

How will we measure progress

- Development of performance indicator framework based on APSE framework
- Paid Gym memberships numbers
- Number Paid user visits (target 2.2m)
- Number of participants for sport and physical activity programmes broken down to include targeted numbers of:
 - Female participants
 - Children & young people
 - Those living in the most deprived areas
 - Older people
 - People living with disabilities
 - Ethnic Minorities
- Number of facility improvements
- Student numbers (baseline to be set)
- Number of new partnership initiatives

During 2025/26, we achieved the following in relation to our Improvement Objective:

Sports Development

- Delivery of £60,000 Support for Sport Grant Aid Programme
- Delivery of £30,000 Playing Pitch Maintenance Fund
- Pilot launched for Strategic Sports Partnership Investment programme with five Governing Bodies
- Catered for 600 clients through the GP Referral PARS
- Completion of the DCMS funded resurfacing of Foyle Arena 3G Pitch
- Achieved 25% retention rate in relation to membership sales amongst the above clients

- Delivery of 'Be Active' Cancer Referral Programme catering for 100 clients annually
- Delivered Healthy towns programme to include minimum of 15 partnership programmes and 10 council led programmes to include physical activity programmes for young people, females, people with disabilities and older people. As part of programme delivered Couch to 5K and Couch to 3K running programmes, Cycling Balanceability, Chair based exercise and Walking football
- Roll out of Coach Education programme to include CPD training. Target at least 60 foundation/introductory qualifications per year 30 level1 and 10 higher level qualifications.
- Delivered Sport and physical activity opportunities across a variety of settings achieving a number of key targets
- Delivered Summer Schemes targeting rural and urban setting with 7 weeks of delivery in July and August. Over 250 children every week across 4 different sites
- Delivered Sports Awards celebrating the success of our local sporting community
- Launched new physical literacy programme for young people
- 72 Elite Athlete Gym Memberships
- Supported our talented athletes through our Elite Travel Bursaries - £10,351

Leisure Services

- Delivered upgrade to lighting and ecological planting at Derg Valley leading to greater energy efficiency and greater biodiversity on the site; thereby contributing to Council's Climate Pledge
- Delivered upgrade to wellness suite at Derg Valley including Council's first Infrared Treatment Cabins and installation of Cryospa
- Delivering on active ageing, mental health benefits, active recovery
- Delivering on opportunities for health and well-being for rural communities
- Delivered new 3G Pitch at Foyle Arena
- Worked in partnership with RNLI to integrate the "Float to Live Campaign" initiative in our learn to swim and

schools' swim programme in all our facilities with swimming pools

- Hosted 5,000 competitors at the National Irish Cross Country Championships at Templemore Sports Complex
- Hosted RNIB Technology Fair at Foyle Arena

Performance Measure/Indicator	2025/26 Target	Actual achieved
Leisure user visitor numbers (paid visits)	1.5million paid visits	1,735,332 paid visits
Paid Gym memberships numbers	7,000 paid members per month	Target achieved month on month – March 26 was 8471 paid memberships
No of participants per year for sports development targeted programmes	8,000 as noted in breakdown above	9,200 participants
Number of completed Physical Activity Referral Programme (PARP) targeting designated special populations – those with obesity, diabetes, or musculoskeletal conditions	550	580 participants
Number of athletes enrolled in the Elite Athlete Membership Scheme	60	72 athletes currently enrolled on scheme
User satisfaction/net promoter score	50	NPS of 50 achieved

Further information is available in the Health and Community Directorate Delivery Plan 2026-27.

Improvement Objective 3	<p>To create a greener, cleaner more attractive district</p> <p><u>Sub-Objectives</u></p> <ul style="list-style-type: none"> • To protect and promote our natural and built assets • To protect and enhance our environment
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Lead Officer	Director of Environment and Regeneration
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Why we have selected this Improvement Objective
<p>This improvement objective relates directly to the Strategic Growth Plan objective that we live sustainably – protecting the environment, under the theme of Physical and Environmental Regeneration. This was a key theme that emerged during the significant engagement process carried out as part of the development of the Strategic Growth Plan. The improvement objective will allow us to pull together the actions that will demonstrate that we are protecting and enhancing our local environment and the partnership approach that we have taken to maximise effect.</p>

What benefits citizens will see: Target Outcomes for 2026-27
<ul style="list-style-type: none"> • Developing an enhanced public realm and built environment • The development of additional greenways for active travel and modal shift • A reduction in the amount of biodegradable waste sent to landfill and increase in circular economy initiatives • An increase in the percentage of household waste recycled and composted

What actions are we taking to make a difference in 2026-27
<ul style="list-style-type: none"> • We will progress the delivery of regeneration plans and projects such as restoration of war memorials • We will complete the development of a new strategic West Bank cemetery for Derry City and progress improvements to other existing cemeteries

- We will progress the construction of new greenways and improve lighting to some existing greenways
- We will progress the construction of new play areas across the district
- We will complete the construction of Acorn Farm
- We will begin to implement the Climate Adaptation Plan
- We will improve average processing time Council received Major/Strategic planning applications and local applications
- We will progress the implementation of the planning service review

Measures of Success and Performance

Performance Measure/Indicator	2026/27 Target
Total number of applications processed by Building Control	Demand led
Percentage of household waste arisings sent for preparing for reuse and recycling (including composting)	50%
Biodegradable local authority collected municipal waste sent to landfill – (tonnes)	Reduce
Total amount of local authority collected waste which has been collected by a district council	No target
Average processing time for local planning applications	Less than 15 weeks
Average processing time for Council received Major/Strategic planning applications	Less than 30 weeks
Percentage of enforcement cases processed within 39 weeks	70%
Total number of local and major planning applications received	Demand led

During 2025/26, we achieved the following in relation to our Improvement Objective:

Planning

Major/Strategic and Local Planning Permissions Granted in 2025/2026

Council Projects Approved

- New Greenway on the site of the former Ebrington Primary School
- 10 Nos. Additional car parking Spaces Mitchell Park Playing Fields, Castleberg
- Installation of car parking canopies with roof mounted solar panels at 4 Acorn Farm, St Columbs Road, Londonderry
- Installation of 50 No. 6-Metre-high columns and resurfacing of existing greenway path along Foyle Valley Greenway, 1 Foyle Road, Derry
- Public realm improvements including re-surfacing of existing footways with natural stone & concrete block paving, realignment and alterations to existing roads and car parking, upgrading of street furniture and associated landscaping in Strabane town centre.

Economically Significant Approvals

- Building to provide assembly area for recycling machinery, Campsey
- Battery Energy Storage System Magherakeel substation, Castleberg
- Replacement telecommunication tower, Maydown Industrial Estate
- 4 No Start Up Units to include one General Industry Use Class B3 Unit and three Storage and Distribution Use Class B4 Units and parking, Newbuildings Industrial Estate
- Light industrial building Strabane Business Park Melmount Road
- Erection of 1 building to facilitate Offices for Strabane Ambulance Station
- Proposed redevelopment lands at Meenan Square to provide a mixed-use regeneration scheme comprising community, commercial and retail uses with landscaped open space/‘square’ and amenity areas and associated car parking and service area with controlled access/egress via Westland Street and Meenan Square and alterations / upgrade of surrounding public footpaths, landscaping and parking spaces.

- Proposed upgrades to increase capacity at existing Culmore Wastewater Treatment Works, including 2 No. final settlement tanks, associated civil, mechanical and electrical infrastructure, temporary stock piling and construction compound on adjacent land, and landscaping works at Culmore Wastewater Treatment Works, Coney Road, Culmore.
- Wastewater Pumping Station Buncrana Road
- Additional waste streams approved at River Ridge Recycling, Electra Road, Londonderry.
- Change of use from office to teaching rooms and ancillary areas at Timber Quay Building for University of Ulster
- Student accommodation (281beds), Strand Road
- Proposed farm and equestrian (include animal feed) suppliers, in new purpose-built unit at the Former Robert Smith and Co (Derry) Ltd site 72-76 Glenshane Road, Drumahoe
- Erection of retail unit (Tesco) with associated service yard and car park on lands adjacent and to the West of Home Bargains, Unit 1, 11 Melmount Road, Strabane,
- Replacement retail unit including cafe/deli, ATM, petrol filling station, and car parking at Hamilton's Spar Strabane Road, Newtownstewart
- Petrol filling Station, Holdens Agriculture, Artigarvan, Strabane

Renewable energy approvals:

- 2x Replacement wind turbine Whitehouse Road, Castlederg,
- 248No. photovoltaic panels to the roof of existing Frylite buildings, Orchard Road Industrial estate Strabane
- Installation of 28 no. ground mounted solar PV panels Victoria Bridge, Strabane

Residential approvals:

- Residential development consisting of 161no dwellings and associated site works to include flood alleviation scheme at New Buildings.
- Residential development comprising 23 no. dwellings (mix of semi-detached & detached dwellings) Whitehouse Road, Derry
- Residential development comprising 15 units at Meadowview Park, Newtownstewart
- Four storey building consisting of 22 No. self-contained apartments and 1 No. commercial unit, Bridge Street Strabane

- Residential development comprising 8 no. social housing units at Meenan Square, Derry
- Reserved matters for full design/layout and enabling works for 259 No. affordable units at Springtown
- Reserved Matters for full design, layout, enabling works for 480 No. residential units, 7 No. retail units and associated service area in a single storey block, 2 No. three storey office blocks, communal open spaces including allotments, multi-use games area, landscaping, car parking on lands between Upper Galliagh Road, South of Beragh Hill Road, West of Beraghvale and North of Skeoge Link Road (A515) Derry.

Local Development Plan (LDP)

- Public consultation undertaken during March & April 2025, for the four technical assessment documents of the LDP – Habitats Assessment, Sustainability Appraisal, Equality EQIA and Rural Needs RNIA. The 4 documents were finalised and, along with the final version of the LDP Plan Strategy (PS), were approved by the Planning Cttee on 4th June 2025. That resolution was then formally approved by the Full Council at its meeting on 25th June 2025. The LDP Plan Strategy was formally adopted on 10th July 2025.
- Twenty-four Supplementary Planning Guidance documents (SPG) have been written, to support the implementation of the LDP Plan Strategy, with 18 of them having gone out to public consultation, ongoing from July 2025 to 2026.
- Capacity building sessions were delivered to Council Members and staff (up to end of May 2025) to assist on the the implementation of the LDP Plan Strategy, which has now become the prime policy document used in determining Planning applications. The implementation has been reviewed at 6 months.
- The formal commencement of preparation of the LDP Local Policies Plan (LPP) was publicly advertised in July 2025. The LDP Steering Group met in October 2025 and Project Management documents were considered, as well as a draft LDP Timetable and Workplan for the LPP preparation. Staff resources are being put in place for this LPP project. Methodology documents have been prepared and work initiated for some of the key topics of the LPP, namely Housing land, HMO Management Areas, Economic Development sites, Open Space land and Historic Environment sites.
- The Housing Monitor (HM) 2023-24 Report was completed and published online. The HM surveys were undertaken for the 2024-25 year and the Housing Monitor 2024-25 Report was also produced and published online. There is an ongoing monthly HMO Monitor, with monitoring tables of Planning applications and decisions throughout 2025-26.

- Ongoing management of the tree-protection system, administering Tree Preservation Orders (TPOs) and related queries and Tree Works Requests, in accordance with the Council's draft TPO Tree Strategy. From 1st April 2025 to end March 2026, 5 requests for new Provisional TPOs were processed, 2 TPOs were confirmed, 12 requests for Tree Works Consents were processed, and 145 Tree Queries were considered Conservation Area meetings have been attended, and internal consultation advice has been issued on planning applications.

Implementation of Independent Planning Review 2025/2026

- The Independent Planning Review made 12 recommendations, which included 22 actions in total. To date 10 actions have been completed, 5 are ongoing, and 7 will be taken forward in 2026/2027.
- The most significant of the 9 actions completed has been the review of the Scheme of Delegation and the revised Protocol for the Operation of the Planning Committee.

Environment & Building Control

Environment

- Progressed with the development of new cemetery at Mullenan, works to complete March 2026. Maintained over 41,000 M² of land with 10 active and 20 historical cemeteries, to include burial services.
- Winner - APSE Waste, Recycling, and Circular Economy Innovation Awards - Local Authority Circular Economy - Sustainability at Derry Halloween
- Gold Award - Britain in Bloom – Small City, Ulster in Bloom – City Winner
- Completed maintenance in excess of 250,000M² on roadside grasslands and on over 55 football pitches equating to over 600,000.00 M² of groundworks. Maintained Synthetic pitches: 37 segments equating to over 90, 375 M² Secured sponsorship and completed maintenance to 30 roundabouts in and around the City & District.
- Maintained over 41,000 M² of land with our 10 active and 20 historical cemeteries, to include burial services. Resurfacing works to Cemeteries – at Tender Evaluation.
- Regularly serviced 1032 litter bins and 800 dog waste bins throughout the City & District. Carried out litter and detritus removal from over 1,100,942 linear m of kerb line. Completed street cleansing operations within City and Town centres 7 days per week 52 weeks of the year. Completed clean up operations after all the major events throughout the year, such as St Patrick's Day and Halloween.

- Refuse Collection including Bulky Waste Collection services provided across the city and district to domestic and business users to include 3.5 million bin collections, 120,000 Assisted Bin Collections and 18,300 Bulky Waste jobs completed.
- Ongoing promotional activity across all service areas with regard to anti – litter and fly tipping promotions, waste and recycling etc. Recycling centre pages still remain the most visited pages on the recycling website followed by bin collections and bulky lifts. Furthermore, users are staying on the website 31% longer.
- Circa 30 targeted campaigns of various sizes were delivered throughout the year to include Repair Week, Food Waste Action Week, Repair Week, Recycling Week, European Week of Waste Reduction utilising a number of tools such as traditional, digital, radio and out of home advertising to support waste reduction and best practice recycling.
- Implementation of reuse initiatives amongst Council staff such as clothing swaps & drop offs to promote clothing sustainability and to initiate a preloved consideration rather than buying new, to stimulate behavioural change
- Supporting initiatives delivered by Repair & Share Foyle through their Repair Cafes and any other reuse programmes that are in line with Council's objectives
- 1450 posts (images, reels, stories, videos) were published on social media garnering a reach of around 6.2M views for updates & recycling/waste related campaign messaging, representing an increase of 26% in engagement on previous year
- Profiling community clean ups and litter picks on social media and in press
- Launch of the Green Dog Walkers scheme and supported with the delivery of a dog fouling campaign to encourage responsible dog ownership

Building Control, Street Naming & Postal Numbering

- 3,627 Building Control Applications processed, 9,547 site inspections completed, 2,058 property Certificates Issued, 465 number Land and Property Services queries dealt with,
- 1866 requests for postal numbering and street naming requests processed, 187 New or replacement street signs erected,
- 40 number bilingual street name requests processed with circa 2861 residents consulted,
- 1 No. New Bus shelter installed as a replacement, 1 No Bus shelter refurbished and reallocated, 15 No. Bus Shelters refurbished on site, 3 No. Bus Shelters repaired due to storm damage.
- For the 11 months up to the end of February 2026, the Building Control Department received applications with a construction value of £180.5 million

Energy

- On Street Charging Project (EV)- Tender awarded works to commence March 2026 (Creggan, Irish Street, Shantallow)
- Derg Valley Internal LED light replacement complete
- Peace Bridge Lighting – at Tender Evaluation

Property / Compliance

- Completed maintenance works to council estate to include leisure centre, community centres, play areas etc
- Asset Management System (AMS) has developed into a corporate tool and is used daily by officers across all Directorates to Manage Maintenance, Certification, Premises Inspections, Play Park Inspections, Legionella, Contractor Control, Insurances, and the newly developed Health & Safety Hub.
- AMS is used as a means of reviewing certification in line with statutory obligations and relevant Codes of Practice in compliance with ISO 45001
- 700+ Assets listed to include Open spaces, Greenways, Pathways, Public Art, Skips etc.
- 160+ Assets includes certification management.
- 55+ Types of Certifications – Examples: EICR, Emergency Lighting, legionella, Fire alarms, Fire Fighting equipment, LOLER, Gas etc.
- 1625+ certificates on the system, averaging 180 Certificates monthly.
- 115+ ROSPA Safety Inspections annually.
- 95+ Contractors managed through Control of Contractor Procedures.
- Bi-annual Internal Property Inspections for 160+ Premises
- 6000+ Jobs managed annually
- Legionella Control averages 1800PPMs monthly

Green Infrastructure

GI Regeneration

- £6.2m UKLUF Acorn Farm Gate lodge complete (£0.5m) and Urban Farm at St Columb's Park progressing on site for summer 2026 completion
- Clooney Masterplan planning applications lodged and Area 1 approved

- Urban Skate Park designer appointed and draft concept plans engaged on with residents
- Boomhall Masterplan complete and presented to Council for endorsement.
- Top of the Hill Masterplan complete and presented to Council for endorsement.
- £1.2m Ballynagaard Community Park complete and allotment management arrangements in place.
- Funding secured to progress the development of 9 play areas across the district. Design development commenced.
- £3m Business Case secured for the REALM project in the Fountain/Bogside from TEO towards a phase 1 project cost of £6m.
- Planning approval secured for lighting projects at Drumahoe, Bay Road and Foyle Valley Parks and funding package of £1.44m secured from DfI Active Travel Fund and Council.
- Planning approval secured for the Acorn Farm Solar Market Place for a future Farmers Market in the city.
- Riverine Project (in conjunction with Donegal County Council) in Lifford and Strabane awarded €16.7 Million from SEUPB Peace Plus inclusive of a €660,000 engagement programme

GI Climate Action & Biodiversity

- UK Funded (£300,000) Net Zero Derry & Strabane Programme ongoing complete
- Derry & Strabane Sustainability & Climate Commission established (2 Additional cluster groups – Health/Community & Education) Vision & Roadmap complete
 - DCSDC Greenhouse Gas Emission Baseline and Mitigation Plan developed
 - DCSDC Responsible Procurement Strategy Developed
 - DCSDC Climate Screening Tool Developed
 - Community Climate Conversations complete(Support secured from Involve UK)
 - Climate Justice Modelling Report Complete
 - Green Investment Plan Complete
- Creative Ireland funded (€50,000 funding) Blueprint project delivered and showcase events held
- Green Club (Peaceplus) programme funding secured £200,000 and projects underway 5 Clubs included in cohort 1
- Lottery funded Artitude project secured further £1,099,320 of funding for stage II. Ongoing work as project partner with delivery during 2025/26.
- Secured Shared Island Funding (Project completed)

- Derg Valley Leisure Centre €18,105
- Acorn Farm Solar Petal €50,000 and installed on site
- Sigersons GAA €50,000
- Shared Biodiversity Project – Donegal County Council Shared Island Funding – Funding secured (€11,000) Cross Border Schools Project
- DAERA Public Body Report – Mitigation Report & Adaptation Report submitted

GI Services & Management

- Brooke Park – secured Green Flag & Heritage Award
- Retention of the Bronze Award from Sustainable Food Places for the City & District
- Acorn Farm Lead Horticulturalist appointed with external Lottery Funding through CFNI
- Ongoing Development of the Acorn Food Network, working in partnership with a wide range of public and private sector partners to further develop Council Area as a sustainable food place and continue to build the food movement within the city and district.
- Participation in NI Science Festival alongside Community Partners Acorn Farm programme ongoing partnership support and delivery of £2.0m funding from the Climate Action Fund Lottery Programme, in particular continuing to support the I Can Grow, I can Cook and Growing Challenges programmes.

Regeneration

- Completion of the £2.5m Covid Recovery Small Settlements Programme comprising delivery of environmental improvements, commercial façade painting schemes and active travel interventions across targeted rural settlements
- Contractor appointed for the DfC-funded £6m Strabane Public Realm Scheme (DFC funded), and delivery of two public engagement workshops with works commencing in May to strengthen connectivity between existing and proposed public realm and the town centre, and to upgrade pavements with high-quality materials and finishes.
- Appointment of design teams to advance the £650k PEACE+ funded heritage restoration and improvement projects for war memorials and historic cemeteries to include appointment of consultants to commence delivery of the respective community animation elements

- Appointment of consultants to prepare a Car Parking Capacity Study for Newtown Stewart Town Centre
- Completion of the regeneration masterplan for the former Strabane Grammar School and advancement of key due diligence processes (legals, valuations, technical) as part of any proposed acquisition by project partners
- Progression of a conservation-led condition assessment for the Council-owned Mortuary Chapel at Derry City Cemetery
- Completion of Phase I designs for a Cathedral Quarter heritage-led façade painting scheme and submission of funding application for Phase II capital implementation
- Advancement of the Architectural Heritage Fund's Heritage Development Trust Programme working with lead partner Inner City Trust to identify and scope key heritage-led regeneration projects in Derry's Walled City to include the former Austins Department Store
- Funding secured and approvals sought to take forward a regeneration masterplan for identified lands at Gransha Estate with partners Department of Health and Choice Housing Association
- Completion of the Glenowen Taskforce, with the action plan delivered and ongoing engagement maintained with key stakeholders.

Further information on the work progressed in relation to the improvement objective is given in the Environment and Regeneration Service Plan for 2026-27.

Improvement Objective 4 (New)	Establishment of a Local Economic Partnership, development of an agreed action plan and subsequent Letter of Offer and delivery of the first year of the action plan.
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Lead Officer	Director of Business and Culture
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Why we have selected this Improvement Objective

- DfE has committed to sub regional balance within the NI economy. The Minister has asked each Council to establish a Local Economic Partnership (LEP) made up of representatives from council, social economy, enterprise agencies, local business representatives, skills providers and community organisations
- DfE has allocated £5.15m to the Derry City and Strabane District Council (DCSDC) led Local Economic Partnership to be delivered by 31 March 2028
- The purpose of this funding is to contribute to DfE’s strategic goals of:
 - Increased Productivity
 - More Good Jobs
 - Greater Regional Balance
 - Accelerated Decarbonisation.
- The DCSDC LEP is in the process of developing a draft action plan to be delivered by 31 March 2028
- Whilst recognising that this funding is a beginning and will not solve the deep-rooted economic issues in DCSDC, the development of the partnership and the allocated funding has ensured that we are starting to tackle some of the issues

What benefits citizens will see: Target Outcomes to be achieved in 2026-27

- Grant Funding directly to local businesses to improve the skills and capacity within each business

- Targeting graduates within the council area to increase innovation and entrepreneurship
- Creating clusters of businesses in specific sectors to improve collaboration
- AI accelerator programme

What actions are we taking to make a difference in 2026-27

- Development of action plan
- Delivery of Year 1 of Enterprise Partnership Fund
- Delivery of Year 1 of Business Growth and Competitiveness Fund

How will we measure progress

- £ of grants delivered to SMEs
- £ of Enterprise Partnership Fund delivered
- Participants taking part in initiatives delivered within the Action Plan

<p>Improvement Objective 5</p>	<p>To deliver improved customer satisfaction by improving customer support services and processes</p> <p><u>Sub Objectives</u></p> <ul style="list-style-type: none"> • To monitor and report on the Complaints Handling Process within all service areas • To provide accessible services / information.
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<p>Lead Officer</p>	<p>Lead Democratic Services and Improvement Officer</p>
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Why we have selected this Improvement Objective

The Council's mission is to deliver improved social, economic, and environmental outcomes for everyone. This is supported by corporate values, including to be a centre of excellence and innovation with a clear focus on outcomes and delivery. In delivering on these aspirations, Derry City and Strabane District Council recognises that today's citizens and stakeholders expect a high level of services and to be able to deal with the Council across a multitude of communications channels, including phone, e-mail, the Web, mobile devices, social media, as well as in person at our offices / facilities. Citizens and customers are at the heart of what we do as a public service organisation. Consequently, we need to continuously strive to provide more responsive and accessible services, better collaboration with customers, increased transparency to the general public, and more-proactive efforts to improve customer satisfaction.

Why we have decided to keep this as an improvement objective for 2026/27:

- Access arrangements, communication channels, and engagement processes have continued to evolve. In order to continue to build customer confidence and service participation, we need to ensure that we continue to provide new, effective, and innovative ways of engaging with our citizens.
- We value our stakeholders and recognise the importance of providing accessible, customer focused services
- We recognise that delivering improved procedures / satisfaction levels is an ongoing process
- We have further work to carry out to ensure that we have an effective interface with the public.
- NIPSO has clarified the resolution outcome of our complaints process, so we need to implement it correctly and ensure compliance is achieved

What benefits citizens will see: Target Outcomes to be achieved in 2026-27

- Accessible, responsive, customer orientated services
- Evidence of customer engagement and high customer satisfaction
- Effective call handling (targets for response times and abandonment rates of ≤ 10 seconds and $\leq 5\%$ respectively)
- A more user friendly, accessible, and effective customer complaints process (increased efficiency and effectiveness)

What actions are we taking to make a difference in 2026-27

- Monitor and regularly report on the Complaints Handling Procedure to enhance performance on time limits, effective resolutions (in accordance with revised NIPSO guidance), and performance improvement through lessons learned
- Continue to review and enhance the visibility of the complaints handling process to ensure that no barriers to participation exist
- Continue to deliver training and support resources for staff dealing with customers
- Continue to carry out surveys, within 1 month of training completion (for all training) to assess if improvement has been achieved
- Continue to review and enhance the Council website to provide an effective source for Council information including Data Protection and Customer Care
- Enhance the Council's website by developing and introducing an electronic Complaints, Compliments and Comments form
- Continue to increase awareness of FOIs, EIRs, SARS by providing awareness/training sessions
- Provision of effective media management and communication services within Council to ensure active media coverage, and social media engagement, that generates positive profile and coverage on all Council services, initiatives, and events
- Ensure all our media databases and connections are updated and that we regularly engage with our contacts to build on relationships and further develop links
- Provide Safeguarding Policy training, support, and advice to ensure the implementation of the Council's Safeguarding Policy and Procedures throughout the organisation
- Continue to grow the digital offer across a range of platforms (social media, cloud-based/web). Identify innovative smarter approaches to service promotion, customer engagement and event hosting, and review the success of these interventions on an annual basis
- Engage with key stakeholders including Section 75 groups in developing policies and plans and seek to improve our approach
- Continue to review feedback and monitoring systems to ensure that information is available on impacts and outcomes

How will we measure progress

- Total Volume of External Calls
- Telephony - Average time to answer external call (seconds) (Council overall) (target = /< 10 seconds)
- Telephony - % abandoned external calls (target = /< 5%)
- Number of complaints received
- Number of complaints escalated from stage 1 to stage 2
- Number of complaints closed in full^[1] at stage 1 within 5 working days as a percentage of all stage 1 complaints responded to in full (target 100%)
- Number of complaints closed in full at stage 2 within 20 working days as a percentage of all stage 2 complaints responded to in full (target 100%)
- Number of complaints escalated from stage 1 to stage 2 within timescale
- Number of complaints closed in full after escalation within 20 working days as a percentage of all complaints responded to in full after escalation (target 100%)
- Number of working days to respond in full to complaints at stages 1, 2 and after escalation to stage 2
- Number of complaints 'resolved', 'upheld', 'partially upheld' and 'not upheld' at stages 1, 2 and after escalation to stage 2
- Number of Stage 2 Escalations Resolved (in line with NIPSO revised guidance)
- Number of Stage 2 Escalations Upheld
- Number of Stage 2 Escalations Partially Upheld
- Number of Stage 2 Escalations Not Upheld
- Number of complaints at stages 1 and 2 where an extension was authorised
- Lessons learned from complaints

^[1] This is where a full response has been given to the customer / resolution has been reached – and includes those complaints where action is still to be taken once the complaint is closed.

- Brief summary of any organisational learning (if identifiable at point of complaint closure)
- Analysis of the trends and outcomes of complaints
- Number Compliments received
- Total volume of external calls received (Council overall)
- Number of requests for information in different formats / languages

During 2025/26, we achieved the following in relation to our Improvement Objective:

- Continued to implement the Northern Ireland Public Service Ombudsman complaints handling process (CHP)
- Introduced revised guidance, regarding resolution outcomes, based on NIPSO instruction
- Continued to monitor and report on the CHP to identify improvement opportunities in our services areas
- Delivered refresher Freedom of Information and Data Protection training to 38 staff (based on relevancy) across council to ensure adherence to legal and ICO requirements
- Delivered telephony etiquette training to reception staff
- Continued to engage with other Councils on best practice approaches to customer care (complaints handling, data protection and freedom of information) to enhance performance

	Performance Measure / Indicator	2025/26 Performance (9 mths)
DI1 Deliver improved customer satisfaction by	<ul style="list-style-type: none"> • Number of complaints received • Number of complaints escalated from stage 1 to stage 2 • Number of complaints closed in full1at stage 1 within 5 working days as a percentage of all stage 1 complaints responded to in full 	<p>46</p> <p>0</p> <p>86%</p>

improving customer support services and processes	• Number of complaints closed in full at stage 2 within 20 working days as a percentage of all stage 2 complaints responded to in full	54%
	• Number of complaints escalated from stage 1 to stage 2 within timescale	0
	• Number of complaints closed in full after escalation within 20 working days as a percentage of all complaints responded to in full after escalation	NA
	• Number of complaints at stage 1:	
	○ resolved	17
	○ upheld	0
	○ partially upheld	1
	○ not upheld	3
	• Number of complaints at stage 2:	
	○ resolved	6
	○ upheld	0
	○ partially upheld	4
	○ not upheld	14
• After escalation to stage 2		
○ Resolved	0	
○ Upheld	0	
○ Partially upheld	0	
○ Not upheld	0	
• Number of complaints where an extension was authorised		
○ Stage 1	2	
○ Stage 2	2	
• Compliments received	58	

	<ul style="list-style-type: none">• Total volume of external calls received (Council overall)• Average time taken to answer external calls (Council Overall)• Abandoned external calls % (Council Overall)	192737 18 seconds 7.84%
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3.5 Statutory Indicators:

In addition to the four Performance Improvement Objectives identified, Derry City and Strabane District Council is also committed to meeting the following seven statutory performance indicators / standards.

Ref	Statutory Indicator	Standard to be met (annually)
ED1	The number of jobs promoted through business start-up activity (Business start-up activity means the delivery of completed client led business plans under the Department of Enterprise, Trade and Investment's Regional Start Initiative or its successor programmes.)	140
P1	The average processing time of major planning applications. [An application in the category of major development within the meaning of the Planning (Development Management) Regulations (Northern Ireland) 2015(a)]	Major applications processed from date valid to decision or withdrawal within an average of 30 weeks.
P2	The average processing time of local planning applications. [Local applications means an application in the category of local development within the meaning of the Planning (Development Management) Regulations (Northern Ireland) 2015, and any other applications for approval or consent under the Planning Act (Northern Ireland) 2011 (or any orders or regulations made under that Act)]	Local applications processed from date valid to decision or withdrawal within an average of 15 weeks.
P3	The percentage of enforcement cases processed within 39 weeks. [Enforcement cases are investigations into alleged breaches of planning control under Part 5 of the Planning Act (Northern Ireland) 2011 (or under any orders or regulations made under that Act). (b).]	70% of all enforcement cases progressed to target conclusion within 39 weeks of receipt of complaint
W1	The percentage of household waste collected by district councils that is sent for recycling (including waste prepared for reuse).	50%

	[Household waste is as defined in Article 2 of the Waste and Contaminated Land (Northern Ireland) Order 1997(a) and the Controlled Waste and Duty of Care Regulations (Northern Ireland) 2013(b)]	
W2	The amount (tonnage) of biodegradable Local Authority Collected Municipal Waste that is landfilled. [Local authority collected municipal waste is as defined in section 21 of the Waste and Emissions Trading Act 2003(c)]	17,920 (2019/20)
W3	The amount (tonnage) of Local Authority Collected Municipal Waste arisings. [Local authority collected municipal waste arisings is the total amount of local authority collected municipal waste which has been collected by a district council]	Improve every year based on waste arisings per head of population

3.6 Publishing our Improvement Objectives

Our Improvement Plan containing Improvement Objectives for 2026-27 is published on the Council's website at www.derrystrabane.com. Members of the public will also be able to access this information at the Council's offices and can comment on our Improvement Objectives by emailing us at: improvement@derrystrabane.com. Details of the Improvement Objectives will also be circulated to stakeholders who have participated in the community planning process for the Derry City and Strabane District Council area, where this is permissible.

3.7 Reviewing and reporting on our progress

Our Improvement Objectives are a legal requirement under the Local Government Act (NI) 2014. It is important to review our progress and report to Elected Members and the public on improvements which have been achieved and where we need to do better. Progress in our improvement areas/objectives and statutory indicators will be reviewed on an ongoing basis by the relevant Directors, and by the Council's Senior Leadership Team (quarterly reviews) and by Committees, using a wide range of evidence including update/service/project reports as well as performance reports (6 monthly). Our six-monthly directorate performance reports can be viewed on the Council's website.

Performance information, as identified in the table “how we will measure progress” and in relation to the statutory indicators will be collated from a range of sources.

In addition to publishing our Improvement Objectives at the start of the financial year, we also publish an annual Performance Report by the end of September to give a complete picture of our performance over the previous year, detailing how well we met our improvement objectives and performed against the statutory indicators / standards. In terms of this assessment, where possible, we will look at how performance compares with previous years and with other councils. In the event, of our performance standards not meeting our expectations, corrective actions will be identified and an improvement plan put in place.

We will report our performance against these (2026-27) Improvement Objectives in September 2027.

3.8 How to get involved

We are keen to get your feedback on any of the issues covered in this document and in particular on the relevancy of our Improvement Objectives. You can also propose new Improvement Objectives or make comments on the existing ones by emailing the Council at: improvement@derrystrabane.com. Alternatively, you may contact us by phone on 028 71 253 253, Ext 4266.




We also have a dedicated Equality Assurance and Oversight Group which provides the opportunity to engage directly with council officers regarding the Council’s activities. If you have any queries or would like to become a member, please email: equality@derrystrabane.com or simply contact the Equality Officer on 028 71 253 253, Ext 6705.



The consultation web pages publish all current consultation being undertaken by the Council and give information about how people can participate.

Section 4
Our Councillors




Party	Name	Address and Contact Details
Ballyarnett	District Electoral Area	
SF	Councillor Sandra Duffy 	80 Oakbridge Park, Derry, BT48 8PY Email: sandra.duffy@derrystrabane.com Phone: 028 71354740 Mobile: 07800506328
SDLP	Councillor Rory Farrell 	20 Lawrence Hill, Derry, BT48 7NY Email: rory.farrell@derrystrabane.com Mobile: 07751699295




SDLP	<p>Councillor Catherine McDaid</p> 	<p>24 Larkhill, Derry, BT48 8AT Email: catherine.mcdaid@derrystrabane.com Mobile: 07872393687</p>
SF	<p>Councillor Amanda Clarke</p> 	<p>27 Papworth Avenue, Derry, BT48 8PT Email: amanda.clarke@derrystrabane.com Mobile: 07756273323</p>
SF	<p>Councillor Pat Murphy</p> 	<p>43 Moyola Drive, Derry, BT48 8EG Email: patrick.murphy@derrystrabane.com Mobile: 07928782399</p>




SDLP	<p>Councillor Brian Tierney</p> 	<p>46 Glencaw Park, Derry, BT48 8LR Email: brian.tierney@derrystrabane.com Mobile: 07731309734</p>
Derg	District Electoral Area	
SF	<p>Councillor Caroline Devine</p> 	<p>37 Tullycar Road, Aghyaran, Castlederg, Co Tyrone, BT81 7YB Email: caroline.devine@derrystrabane.com Mobile: 07706682487</p>
UUP	<p>Alderman Derek Hussey</p> 	<p>38 Garvetagh Road, Castlederg, Co Tyrone, BT81 7QH Email: derek.hussey@derrystrabane.com Mobile: 07774246223</p>




DUP	<p>Alderman Keith Kerrigan</p> 	<p>22 Shanog Road, Castlederg, Co Tyrone, BT81 7QS Email: keith.kerrigan@derrystrabane.com Phone: 02881678587 Mobile: 07783036388</p>
SF	<p>Councillor Antaine Ó Fearghail</p> 	<p>2 Rose Vale, Sion Mills, Co Tyrone, BT82 9FD Email: antaine.ofearghail@derrystrabane.com Mobile: 07936351984</p>
SF	<p>Councillor Ruairi McHugh (Mayor)</p> 	<p>74 Hillview Park, Castlederg, Co Tyrone, BT81 7PR Email: ruairi.mchugh@derrystrabane.com Mobile: 07751576632</p>



Faughan	District Electoral Area	
DUP	Vacant at time of writing	c/o Member Services, Council Offices, 98 Strand Road, Derry BT48 7NN Email: Mobile:
SF	Councillor Sean Fleming 	34 Tamneymore Park, Derry, BT47 2EF Email: sean.fleming@derrystrabane.com Mobile: 07742521046
UUP	Alderman Janice Montgomery 	42 Faughan Crescent, Drumahoe, Londonderry BT47 3LA Email: janice.montgomery@derrystrabane.com Mobile: 07851415180




SF	<p>Councillor Alex Duffy</p> 	<p>41 Deramore Drive, Strathfoyle, Derry, BT48 6XL Email: alex.duffy@derrystrabane.com Mobile: 07547722966</p>
SDLP	<p>Councillor Declan Norris</p> 	<p>111 Glenrandel, Eglinton, Derry, BT47 3XN Email: declan.norris@derrystrabane.com Mobile: 07591620601</p>
Foyleside	District Electoral Area	
SF	<p>Councillor Grace Uí Niallais</p> 	<p>3 Claremont Manse, Derry, BT48 7GA Email: grace.ui.niallais@derrystrabane.com Mobile: 07889545865</p>




SF	<p>Councillor Conor Heaney</p> 	<p>23 Oranmore Park, Creggan Road, Derry, BT48 0JP Email: conor.heaney@derrystrabane.com Mobile: 07738236308</p>
IND	<p>Councillor Shauna Cusack</p> 	<p>c/o Member Services, Council Offices, Strand Road, Derry, BT48 7NN Email: shauna.cusack@derrystrabane.com Mobile: 07919962169</p>
SDLP	<p>Councillor Lilian Barr</p> 	<p>c/o Mayor's Parlour, The Guildhall, Derry BT48 6DQ Email: lilian.seenoi-barr@derrystrabane.com Mobile: 07880207223</p>




PBP	<p>Councillor Shaun Harkin</p> 	<p>74 Norburgh Park, Derry, BT48 0RQ Email: shaun.harkin@derrystrabane.com Mobile: 07960404137</p>
Sperrin	District Electoral Area	
IND	<p>Councillor Jason Barr</p> 	<p>7 Tamworth Grove, Strabane, Co Tyrone, BT82 8HN Email: jason.barr@derrystrabane.com Mobile: 07549355296</p>
IND	<p>Councillor Raymond Barr</p> 	<p>3 Dennett View, Burndennet, Strabane, Co Tyrone, BT82 0BY Email: raymond.barr@derrystrabane.com Phone: 02871841681 Mobile: 07775920088</p>



SF	<p>Councillor Paul Boggs</p> 	<p>29 Glenevish Hill, Strabane, BT82 8LZ Email: paul.boggs@derrystrabane.com Mobile: 07544946314</p>
DUP	<p>Alderman Gary Wilkinson</p> 	<p>c/o Member Services, 98 Strand Road, Derry, BT48 7NN Email: gary.wilkinson@derrystrabane.com Mobile: 07484603716</p>
SF	<p>Councillor Brian (Barney) Harte</p> 	<p>8 Hillmount Grove, Strabane, BT82 8LX Email: brian.harte@derrystrabane.com Mobile: 07596595586</p>

IND	<p>Councillor Paul Gallagher</p> 	<p>13 Gartan Avenue, Strabane, Co Tyrone, BT82 9AZ Email: paulm.gallagher@derrystrabane.com Mobile: 07872638565</p>
SF	<p>Councillor Fergal Leonard</p> 	<p>2 Spruce Road, Strabane, Co Tyrone, BT82 8LL Email: fergal.leonard@derrystrabane.com Mobile: 07711841297</p>
The Moor	District Electoral Area	
SDLP	<p>Councillor John Boyle</p> 	<p>3 Caradale Park, Derry, BT48 0NU Email: john.boyle@derrystrabane.com Mobile: 07748192198</p>

IND	<p>Councillor Gary Donnelly</p> 	<p>c/o Member Services, Council Offices, 98 Strand Road, Derry BT48 7NN Email: gary.donnelly@derrystrabane.com Mobile: 07802648444</p>
SF	<p>Councillor Patricia Logue</p> 	<p>190 Lecky Road Derry, BT48 6NR Email: patricia.logue@derrystrabane.com Mobile: 07851313583</p>
SF	<p>Councillor Emma McGinley</p> 	<p>15 Mulroy Gardens, Derry, BT48 9QP Email: emma.mcginley@derrystrabane.com Mobile: 07718266155</p>

SF	<p>Councillor Aisling Hutton</p> 	<p>4 Birch Hill, Belt Road, Derry, BT47 2FJ Email: aisling.hutton@derrystrabane.com Mobile: 07510360473</p>
Waterside	District Electoral Area	
UUP	<p>Alderman Darren Guy (Deputy Mayor)</p> 	<p>41 Rossdale, Kilfennan, Londonderry, BT47 7NN Email: darren.guy@derrystrabane.com Mobile: 07751310133</p>
SF	<p>Councillor Christopher Jackson</p> 	<p>16 Tamneymore Park, Derry, BT47 2EG Email: christopher.jackson@derrystrabane.com Mobile: 07841697856</p>

DUP	<p>Alderman Chelsea Cooke</p> 	<p>c/o Member Services, Council Offices, 98 Strand Road, Derry BT48 7NN Email: chelsea.cooke@derrystrabane.com Mobile: 07540887068</p>
DUP	<p>Alderman Niree McMorris (Deputy Mayor)</p> 	<p>2 Finn Gardens, Londonderry, BT47 6NG Email: niree.mcmorris@derrystrabane.com Mobile: 07720138961</p>
SDLP	<p>Councillor Sean Mooney</p> 	<p>92 Victoria Gate, Waterside, Derry, BT47 2TQ Email: sean.mooney@derrystrabane.com Mobile: 07517341736</p>

SF	<p>Councillor Elizabeth McGowan</p> 	<p>27 Violet Street, Derry, BT47 2AR Email: elizabeth.mcgowan@derrystrabane.com Mobile: 07796191482</p>
SDLP	<p>Councillor Martin Reilly</p> 	<p>161 Waterfoot Park, Caw, Derry, BT47 6SY Email: martin.reilly@derrystrabane.com Mobile: 07812162488</p>

Contact Us

We have tried to take into account the views we have received when preparing this Corporate Plan and Improvement Plan. If you wish to comment on any of these proposals, please contact us using the contact details below:

DSI Strategic Support Unit
Derry City and Strabane District Council
98 Strand Road

Derry
BT48 7NN,

or

DSI Strategic Support Unit
47 Derry Rd
Strabane
BT82 8DY

Tel: (028) 71 253 253

E: improvement@derrystrabane.com

Website: www.derrystrabane.com

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