Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSratha Báin
Derry Cittie & Stràbane
Destrick Cooncil

Ref: FOI / 6527

11th August 2026

**Freedom of Information Act 2000 Request - Asset Management or Maintenance Software System**

I refer to your FOI request and respond as follows:

1. **The name of the company or commercial organisation which implemented and currently supports your asset management or maintenance software system. Please note that this software may also be referred to as Enterprise Asset Management (EAM), Computerised Maintenance Management (CMMS) system or Computer Aided Facilities Management System (CAFM)**

   DCSDC use a Computer-Aided Facilities Management (CAFM), known as 'Asset Management System' a bespoke package developed by IEB Software.

2. **The name of the software currently used**

   DCSDC use a Computer-Aided Facilities Management (CAFM), known as 'Asset Management System' a bespoke package developed by IEB Software.

3. **When the system currently used was purchased and implemented i.e. the year and month**

   Contract awarded 2016.

4. **The length of the contract in years/ months and the expiry date**

   NA - Rolling Contract

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98 Strand Road
Derry
BT48 7NN

Strabane
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47 Derry Road
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info@derrystrabane.com
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Derry City & Strabane District Council
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5. **The length and start dates of any optional extension periods beyond the original expiry date NA**

   Rolling Contract

6. **The value of the contract for the original contract period, including support and implementation costs**

   £30k annually

7. **The number of users**

   140

8. **The procurement route when the current system was sourced eg tender portal project was published on, procurement portal used, published on your company's website**

   Single Tender Action.

9. **Do you plan to source a new EAM software system in the new future and, if you do, please share the planned procurement timetable and implementation date**

   NA – Rolling Contract

10. **The name and contact details (including email and phone number) for the buyer/ contract holder**

    Conor Canning
    Head of Environment & Building Control
    Derry City & Strabane District Council
    Environment & Regeneration Department

98 Strand Road
Derry
BT48 7NN
Tel (028) 71 253 253 Ext 6806 / 3439
Email: conor.canning@derrystrabane.com

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel:  0303 123 1113 (local rate) or email: casework@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.