

Ref: EIR / 6233

02nd March 2026

Environmental Information Regulations Request - Pest Management

I refer to your EIR request and respond as follows:

1. Are the pest management needs of property owned and managed by the local authority, delivered by a contractor, or by employees of the local authority?

Council do not use a single contractor. Each premises manager hires externally on a case-by-case basis.

2. If a contractor, can you provide the name of the contractor?

Please see the information requested in the spreadsheet attached.

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to reconsider its decision.

Yours sincerely

Damian McCay

Information & Customer Services Officer

Area	Location	Contractor Name if applicable
Allotments, Parks & Play Areas	Culmore Country Park Office	NI Pest Control & Pest Proofing Ltd
Culture	Alley Theatre	Sure Safe Pest Control
Cemeteries	Ballyoan	North West Pest Control
	Ballyoan	North West Pest Control
	Ballyoan	North West Pest Control
	Ballyoan	North West Pest Control
	City	North West Pest Control
	City	North West Pest Control
	City	North West Pest Control
	City	North West Pest Control
	City	North West Pest Control
Council Offices*	Derry Road, Strabane	NI Pest Control & Pest Proofing Ltd
	Strand Road, Derry	N/A
Dog Shelter	Information not held by council but by a third party provider	
Environment & Regeneration	Skeoge Depot	North West Pest Control
		North West Pest Control
		North West Pest Control
		North West Pest Control
		North West Pest Control
Leisure	Foyle Arena	NI Pest Control & Pest Proofing Ltd

		NI Pest Control & Pest Proofing Ltd
	Riversdale Leisure Centre	Sure Safe Pest Control
		Sure Safe Pest Control
		Sure Safe Pest Control
		Sure Safe Pest Control
		Sure Safe Pest Control
		Sure Safe Pest Control
		Sure Safe Pest Control
		Sure Safe Pest Control
		Sure Safe Pest Control
	Pitches & Pavilions	Sure Safe Pest Control
		Sure Safe Pest Control
	Templemore Sports Complex	North West Pest Control
		North West Pest Control

Recycling Centres	Please see second page of spreadsheet below
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*** Council also have a contract with a pest control company who provide preventative measures against rodents at both sites.**

Area	Location	Pest Type	Date 20/21	Date 21/22	Date 22/23	Date 23/24	Date 24/25	Length of time Persisted	Cost on Each Occasion	Contractor Name if applicable
Recycling Centres	Newtownstewart	Rats	2	2	2	2	2	2 Hours	£60	North West Pest Control
Recycling Centres	Plumbridge	Rats	2	2	2	2	2	2 Hours	£60	North West Pest Control
Recycling Centres	Donemana	Rats	2	2	2	2	2	2 Hours	£60	North West Pest Control
Recycling Centres	Park	Rats	2	2	2	2	2	2 Hours	£60	North West Pest Control
Recycling Centres	Claudy	Rats	2	2	2	2	2	2 Hours	£60	North West Pest Control
Recycling Centres	Eglinton	Rats	2	2	2	2	2	2 Hours	£60	North West Pest Control
Recycling Centres	Glendermott	Rats	2	2	2	2	2	2 Hours	£60	North West Pest Control
Recycling Centres	Strathfoyle	Rats	3	4	3	2	3	2 Hours	£60	North West Pest Control
Recycling Centres	Strahan's Road	Rats	10	10	12	15	12	2 Hours	£60	North West Pest Control
Recycling Centres	Pennyburn	Rats	8	6	8	10	15	2 Hours	£60	North West Pest Control