



Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSratha Báin
Derry Cittie & Strábane
Destríck Cooncil

Directorate Delivery Plan 2022/23

Environment & Regeneration

Derry City and Strabane District Council

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Environment & Regeneration

Directorate Delivery Plan 2022/23

Section One: Directorate Profile / Summary

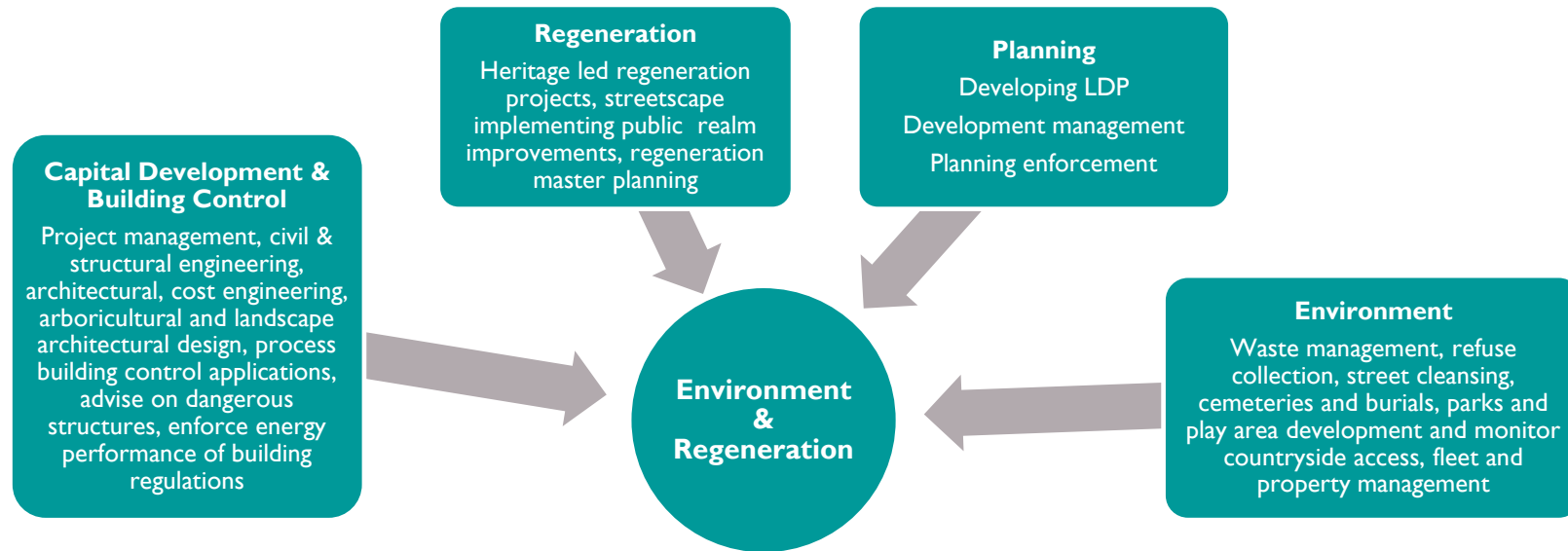
1.1 Purpose of Directorate

The Environment & Regeneration Directorate plays a key role in the delivery of the inclusive Strategic Growth Plan. The teams lead in strategies that will lead to the outcomes that we live sustainably, protecting and enhancing the environment and we connect people and opportunities through infrastructure.

The Directorate leads on the development of the Local Development Plan which will contribute to the development of sustainable communities and to meet housing need. The Directorate also leads on the design and management of green spaces, on encouraging stronger environmental stewardship and on valuing and enhancing our environment and our built and natural heritage assets.

The Directorate also leads on pulling stakeholders together to ensure that we have a secure and affordable energy supply, that we move towards a zero waste circular economy and that we have more integrated, sustainable and accessible transport.

1.2 Services Provided

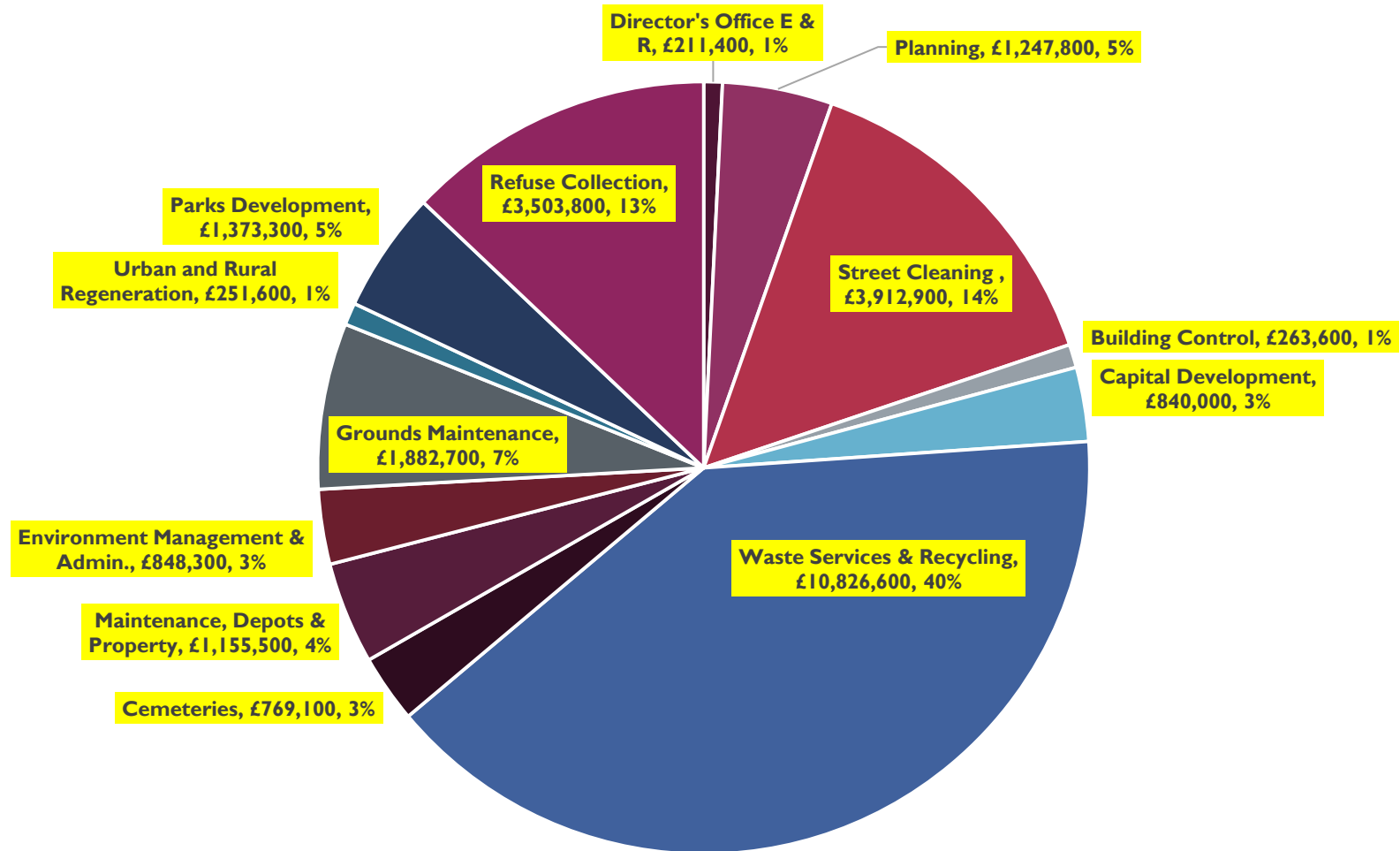


1.3 Summary of Resources

Financial Resources

The Directorate has a net budget of £27,086,600 representing 40.18% of the Council's overall net expenditure budget of £67,533,602 for the 2022/23 year. A breakdown of these resources by service area is provided in the diagram below.

Environment & Regeneration Budget 22-23



Staff and Other Resources

Environment Section – 324 (including 4 agency)

Director and Support – 2

Planning and Regeneration – 40

Capital Development & Building Control – 41 (including 3 agency)

Regeneration – 4

Section Two: Achievements 2021/22

2.1 Highlights

Environment And Building Control

Building Control (April 2021 to March 2022)

- Full plan applications processed, including sub sites = 1077
- Building Notice applications processed = 2520
- Regularisation applications processed = 264
- Site inspections undertaken = 7994
- Property Certificates processed = 2448

Postal Numbering and Street Naming (figures up to end of January 2022)

- Total number of new postal number requests processed = 684

- Total number of Land and Property Services queries dealt with = 70
- Total number of residents consulted, as part of 55 bilingual street name requests = 1924
- Total number on new or replacement street signs = 156

Energy

- Completion of the second phase of a council wide programme to install real-time monitoring of energy usage of all council's buildings. - Second phase completed and commissioned on schedule
- Installation of an innovative energy control system, HEATBOSS in Harbour House to optimise comfort conditions in individual rooms. Project formed part of a pan European learning partnership funded by the EU (SMARTRenew Project). - Heatboss system installed, commissioned and training given to local staff
- Continued with the process of attaining a council wide third party certified ISO50001 Energy Management Standard through regular monthly meetings with Building Managers and Maintenance Department. - This is an on-going process with regular monthly meeting taking place with individual premise managers
- Completion of the Regional Energy Strategy in conjunction with Donegal County Council. - completed and developing a Regional Energy Agency to deliver the strategy

Waste

- Uninterrupted delivery of Refuse Collection including Bulky Waste Collection throughout pandemic with Health and Safety adjustments made ensuring the safety of all operatives.
- Ongoing promotional activity in terms of Covid 19 implications across all service areas, anti – litter and fly tipping promotions, greenways, play, waste and recycling etc
- Completed the purchase of lands at Mullennan for the development of a new Municipal Cemetery
- Secured Planning Permission for extension to City Cemetery
- Ensured that Council properties and facilities remained in full compliance with statutory requirements e.g. EICR, Fire, Legionella Management etc.

- 27 Fixed Penalty Notices issued for littering / indiscriminate dumping
- 2299 incidents of flytipping reported and investigated
- Completed installation of toilet disposal unit at Foyle Rd for use by visiting camper vans
- Completed refurbishment works at Victoria Bridge community centre
- Health and Safety improvements to six number play area
- Repairs to disabled angling access platform at Vaghans Holm
- Resurfacing and installation of paths to facilitate extension to burial capacity at Mountcastle Cemetery
- Repainting of street furniture within Derry and Strabane.
- Building Improvements to Derry Road Offices
- Installation of LED lighting and improvements to pathways at Let The Dance Begin (Tinneys)
- New Festive Lighting installations installed at Derry and Strabane town centres, additional installations erected across the district
- Winner of Ulster in Bloom – City Category
- Replacement riverside fence at Prehen Walkway
- Painting of 14nr sports pavilions
- Refurbishment of 4nr pavilions at Prehen, St Columbs Park, Strathfoyle and Leafair
- Internal painting at Foyle Arena

CAPITAL DEVELOPMENT

Delivery of Capital Projects

Capital Projects Completed or Nearing Completion on Site (approx. £10.5M value of contracts)

- Completion of new £1.6m DCSDC/DfC funded Galliagh Community Centre, Derry
- Completion of new £300k play park at Eglinton
- Nearing completion of new £6.1m SEUPB/DCSDC funded shared space community sports facility at Irish Street/Top of the Hill, Derry
- Nearing completion of new £800k DDA compliant river access pontoon at Prehen slipway.

- Nearing completion of new £600k Route 2 Muff to Border of the £16.3m Northwest Greenways project.
- Completion of over £1.0m of new rural village community access, play and leisure facilities at Newtownstewart, Sion Mills, Newbuildings and Castleberg.
- Completed construction approx. £100k of temporary accommodation and boat storage facilities at Prehen Boat House

Capital Projects Commenced on Site (approx. £10.5M value of contracts)

- Commenced construction of new £3.2m DfI/DCSDC funded Strathfoyle Greenway, Derry.
- Commenced construction of new £2.4m Urban Village funded New Gate Theatre & Cultural Hub in the Fountain estate, Derry.
- Commenced construction of new £1.7m extension to City Cemetery, Derry
- Commenced construction of new £2m tourism sculpture trail in the Sperrins.
- Commenced construction £350k of three new Covid Recovery parklets along riverfront and Waterloo Place, Derry
- Commenced construction of £230k new car park and pedestrian access from Ebrington to St Columb's Park, Derry
- Commenced second phase of £600k Clooney Masterplan with environmental improvement works at Nelson Drive and form Ebrington PS site.
- Commenced installation of £50k inclusive play equipment at Strathfoyle play park

Capital Projects Attaining Design Milestones (approx. £180m value of projects progressed)

- Appointed design team and developed a draft concept place-making masterplan for the £60m Central River & Walled City Regeneration Programme of the Derry~Strabane City Deal
- Appointed design team and developed a draft concept place-making masterplan for the £78m Strabane Regeneration Programme of the Derry~Strabane City Deal
- Resecured planning permission for £12m City Deal funded maritime themed DNA Museum at Ebrington, Derry.
- Secured planning approval for £3.5m NI Section of North West Greenways - Route 2 Muff to Pennyburn
- Secured planning permission for £300k new gatelodge at St Columb's Park, Derry
- Submitted planning applications for the £6.8m PEACE IV cross community Riverine Project, Strabane~Lifford

- Completed RIBA Stage 4 technical design of a £6.2m public realm scheme within Strabane town centre.
- Commenced procurement of contractor for new £4.6m Daisy Fields Community Sports Hub, Brandywell, Derry
- Commenced site preparation for new £6.2m Levelling Up Funded Acorn Farm development at St Columb's Park, Derry.
- Completed RIBA Stage 3 design for new £1.5m DCSDC/SNI funded multi-sports centre, Melvin Leisure Centre, Strabane.
- Completed RIBA Stage 3 design for new £1m community allotments and play park at Ballynagard, Derry
- Completed RIBA Stage 4 concept design for new £2m Urban Villages funded Gasyard interpretive visitor centre, Derry.
- Selected artist for new £1.0m+ public realm and Factory Girls artwork, Harbour Square, Derry.
- Completed RIBA Stage 4 design for new £1.0m DfI/DCSDC funded Strabane North Greenway, Ballymagorry.
- Completed RIBA Stage 3 concept design for design of £185k replacement 'Foot Stick' pedestrian footbridge, Learmount, Park, County Derry.
- Developed RIBA Stage 3 concept design for new strategic cemetery at Mullenan Road, Derry
- Design team appointed for the £2m Urban Villages Realm Project connecting the Bogside/Fountain areas in Derry
- Commenced procurement of design team for £6.5 LUF funded Derg Active Sports and Parks programme of projects

REGENERATION

- Continued delivery of the DfC/DAERA/DfI-funded Covid-19 Recovery Revitalisation Scheme in Derry City & Strabane Town Centres.
Derry - Phase I: Ferryquay Street/Diamond Environmental Improvement Scheme completed; Phase II - Bishop Street Parklets at tender stage; Phase III Environmental Improvement Schemes at Waterloo Place & Riverside – contractor appointed & on site
Strabane – Castle Street Environmental Improvement Scheme contractor appointed; Abercorn Square EI scheme completed; Environmental Improvement Works & lighting to 'Let the Dance Begin' art installation (Tinnies)
- Delivery of the DfC-funded (£225k) Strabane Revitalisation Shopfront Enhancement Scheme 17 properties completed & enhanced
- Derry City Centre Revitalisation Shopfront Enhancement Scheme total of £1.2m of DfC funding secured & contractors appointed to deliver schemes on Carlisle Rd (56 Properties) & Spencer Rd (68 Properties)

- Covid Recovery Rural Small Settlements Programme - £2.24m of DfC/DAERA/DfI funding secured to design & deliver a series of physical regeneration and active travel interventions within 9 rural settlements within the DCSDC area
- Strabane Town Centre Commercial Property Facade Painting Scheme - funding application (£200k) submitted to enhance 36 commercial properties along Derry Road/Market Street
- Project Monitoring and Consultative protocols completed in order to assist the implementation phases of the Sion Mills Regeneration Masterplan
- City Centre Visitor Orientation Way-Finding Audit & Design Toolkit: Draft design toolkit & external stakeholder engagement completed
- Preparation of the Boom Hall Regeneration Brief Partner Selection Process
- Clooney Terrace Cannon Environmental Improvement Scheme – DfC funding secured (£144k), planning application submitted, design team appointed to prepare tender packs
- Completion of the RDP-funded (£140k) environmental improvement schemes four rural villages – Park, Claudy, Killeter & Clady

Planning

MAJOR /STRATEGIC

Council have issued 15 major applications in 2021/22 including the following approvals:

Residential:

- Proposed residential development of 131 No. apartments, 229m² of community floor space (including cafe, library, hair salon & gym), 44 No. parking spaces, communal amenity space and other facilities at Tillie & Henderson site, Derry City.
- Development of 55 no. apartments 41 no. units within 4 no. new build blocks and the refurbishments of no's 117 (GradeB2 listed building) and 118 Ebrington Barracks to provide 14 no. units) including, access road, associated car parking and landscaped communal areas at Ebrington, Limavady Road.
- Proposed development of 444 No. dwellings comprising a mix of 138 No. detached, 208 No. semi-detached, 37 No. townhouses, and 61 No. apartments; associated domestic garages; public open space including landscaping, new equipped children's play

area; SuDS pond; Local Neighbourhood Centre comprising 2 No. retail units, creche, business space and gym; along with all associated site and access works at Lands situated to the South East of the A2 Clooney Road, (lands forming part of the H30 Housing Zoning in the Derry Area Plan 2011).

- Redevelopment of former school site to provide proposed retirement development to incorporate: retention of existing buildings at site frontage to provide a community hub building, Community Services Buildings and site warden building; demolition and redevelopment of remaining buildings to provide 57 No. bed care home and 53No. Semi independent living units within the existing built footprint; remodel former school tennis courts to provide residents amenity/allotment area; remodel former tarmacked hardstanding to provide formal landscape area; remodel site path network; and all associated access, parking, drainage and landscape enhancement works at former Thornhill College site, Culmore Road.
- Proposed residential development comprising 60 dwellings and 10 apartments with associated private amenity space, landscaping, public open space, site works and access arrangements from Mount Carmel Heights (70 social housing units in total) at Evish Road/Mount Carmel Heights, Strabane

Community:

- Proposed Greenway - construction of a 3m wide shared pedestrian and cyclist Greenway Path from Bay Park as far as Culmore Country Park. The greenway is a mix of shared use (carriageway/greenway) and new greenway path construction. Proposals also include landscaping, new path lighting, adjustments to existing road lighting and boundary treatments.

Retail:

- Redevelopment of site involving the demolition of existing buildings and erection of supermarket and retail units, access, landscaping and associated site works at Strabane Retail Park, Strabane.

Education:

- Erection of new school for Ardnashee School and College with associated playgrounds, ball courts, car parking, landscaping and site works at Northland Road.

Minerals:

- Sand and gravel quarry including internal haul road and associated site works at Longland Road, Donemana.

- Proposed sand and gravel quarry operations. Approx. 230m SSE of 193 Lisnaragh Road Donemana Tyrone.

Commercial / Industrial:

- Proposed erection of pre-cast concrete production unit including four proposed pre-casting beds [in addition to two existing/insitu to be retained], yard and 2.4M. palisade fence. Cross Concrete Flooring Ltd 15 Fawney Road Derry.

Other significant applications approved include:

- Extension of the existing cemetery by construction of an additional 950 No. plots, with an associated access road extended from the existing cemetery site at Derry City.
- Extension to and reconfiguration of building to accommodate arts and culture centre comprising performance space, multi-use, art & tuition rooms, dance studio, offices, cafe & ancillary spaces and associated site works at Hawkin Street, Derry.

LOCAL DEVELOPMENT MANAGEMENT:

Council have issued approximately 950 local planning applications in 2021/22 including the following approvals:

Ebrington

- Proposed change of use from former officers mess to office accommodation along with internal alterations, addition of lift shaft and flat roof extension at Building 85 & 85a Ebrington, Limavady Road, Londonderry, BT47 6HH
- Change of use, refurbishment, remodelling and extension of existing guard house building No.10 at Ebrington Square and minor elevational works to building No.10A Ebrington Square to provide office accommodation incorporating meeting rooms and associated facilities at building No.10 Ebrington Square, Ebrington, Derry at Building 10 and 10a Ebrington Square, Ebrington, Derry, BT47 6GZ
- Alterations and Extension of former military building to provide a bar/restaurant, landscaping and associated works at Building 40 Ebrington Square, Ebrington, Derry, BT47 6FA

Council Applications

- Erection of single storey building for council warden with administration offices and staff facilities, Lands adjacent and to the West of the entrance to St. Columb's Road, Waterside, Derry

Tourism

- Proposed construction of a timber footbridge over the River Faughan - Brackfield Wood, Approx. 150m South West of No. 250 Glenshane Road, BT47 3SN.

LOCAL DEVELOPMENT PLAN

- Completed 11 Topic-based Papers and held 4 sessions with Senior Officers to consider LDP Representations & Counter Reps
- Completed 10 Topic-based Round Table Discussion (RTD) Meetings with Members and Planning Committee (& NIHE CEx) to consider, resolve issues and agree responses to LDP Representations & Counter Reps, between April and October 2021
- Prepared a formal document: Schedule of Proposed Changes to LDP draft Plan Strategy (dPS)
- Prepared 4 formal Assessment Addendae documents: Sustainability Appraisal(SA), Habitat Regulations Assessment (HRA), Equality (EQIA) and Rural Needs (RNIA)
- Held a formal Consultation on the above 5 documents, between December 2021 and February 2022
- Officer Assessment of all Comments received in relation to the Proposed Changes Consultation, reported to Planning Committee
- Prepared / updated 100+ documents, ready for formal Submission of the LDP dPS to DfI Planning and PAC
- Undertook 3 Monitor projects - of Housing, Economic Development Land and City / Town Centres Occupancy
- Prepared and Published a Revised Statement of Community Involvement (SCI) in October 2021
- Prepared and Published a Revised LDP Timetable document in November 2021
- 3 x Tree Preservation Orders (TPOs) issued and 133 tree-related queries dealt-with

2.2 Progress Update

Environment

Ref	2021/22 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
E1	Conclude the development of a Regional Energy Strategy and implement energy efficiency projects to reduce energy consumption and offset carbon emissions through a range of EU funded international innovation programmes.	Completion of the Regional Energy Strategy in conjunction with Donegal County Council.	Yes, awaiting NWDG adoption.	January 2022	Jan 2022	Leo Strawbridge
E2	Achieve at least 1 environmental award	Winner of Ulster in Bloom – City Category	Yes	March 2022	March 2022	John Quinn
E3	Refurbishment of 4 number sports pavilions at Strathfoyle, Prehen, St Columbs and leafair	Works completed to renew flooring and doors, shower areas and repainting of facilities	Yes	December 2021	December 2021	Dessie Thompson
E4	Installation of new led colour changing lights at Let The Dance Begin – Tinneys -	Works tendered and complete on site. Colour can be changed automatically	Yes	November 2021	February 2022	Barney Robinson

	Strabane	from Alley Theatre				
E5	Installation of toilet disposal unit at Foyle Valley Railway.	Tender and procure a bespoke toilet disposal unit for camper vans to include connection of services	Yes	October 2021	March 2022	Nial Mc Laughlin

Capital Development & Building Control

Ref	2021/22 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
CD1	Progress towards City Deal Outline Business Cases	Assemble project delivery team to develop conceptual designs for Central River Front, Derry that will form the basis of the OBC.	Yes	November 2021	January 2022	Francis Morrison
		Assemble project delivery team to develop conceptual designs for Canal Basin, Strabane that will form the basis of the OBC.	Yes	November 2021	January 2022	Francis Morrison
CD2	Development of DNA maritime themed museum, Derry	Resecure planning approval for project	Yes	November 2021	March 2022	Francis Morrison
		Commence procurement of two contractors, one to undertake building work and the other to fit of the museum exhibition areas.	No, await approval of updated OBC	March 2022	N/A	Francis Morrison
CD3	Development of a new strategic West Bank cemetery for Derry	Submit and progress a planning application for the preferred site for the	No, but site has been purchased	August	N/A	Francis

	City.	new cemetery.	and outline design and due diligence completed.	2021		Morrison
CD4	Development of a 900 plot extension to City Cemetery, at Southway, Derry	Secure planning permission for extension.	Yes	March 2022	March 2022	Francis Morrison
		Commence construction of new extension.	Yes	March 2022	March 2022	Francis Morrison
CD5	Develop Routes 1 & Route 2 of the £18m cross-border North West Greenways; Derry to Buncrana & Derry to Muff	Commence construction of new Route 2 NI section.	No but now expect to start summer 2022	March 2022	N/A	Francis Morrison
		Complete construction of new Route 2 Rol section	Yes	January 2022	March 2022	Francis Morrison
		Submit planning application for Route 1 Rol section.	No, as this route no longer forms part of project	March 2022	N/A	Francis Morrison
CD6	Collaborate with Donegal County Council in the procurement of an integrated consultant team to commence the design of the £8m Riverine shared space community project	Submit planning application for NI and Rol sections of projects	Yes	October 2021	October 2021	Francis Morrison
		Commence procurement of a single contractor to construct both sections.	No, because of land assemble and related planning issues.	March 2022	N/A	Francis Morrison
CD7	Develop Design of new £18m sports centre at Canal Basin,	Submit planning application for new centre.	No, but OBC and design have	March 2022	N/A	Francis

	Strabane.		been updated.			Morrison
CD8	Development of new Galliagh community centre.	Complete construction of new centre.	Yes	January 2022	March 2022	Francis Morrison
CD9	Development of new Ballymagroatry community centre.	Commence procurement of contractor to construct new centre.	No, awaiting confirmation of DfC funding	March 2022	N/A	Francis Morrison
CD10	Development of new Glenview community centre.	Submit planning application for new centre.	No but planning stage drawings currently being drawn up.	January 2022	N/A	Francis Morrison
CD11	Develop new £6.5m Waterside Shared Village facility at Irish Street/Top of the Hill, Derry.	See construction of new centre well advanced on site.	Yes	March 2022	March 2022	Francis Morrison
CD12	Complete detailed design of a £4.5m public realm scheme within Strabane town centre.	Commence procurement of contractor to construct new public realm.	No, awaiting confirmation of DfC funding	March 2022	N/A	Francis Morrison
CD13	Commence construction of £2m tourism sculpture trail in the Sperrins.	Obtain planning permission for new artwork at former Sperrin Heritage Centre.	Yes	March 2022	Jan 2022	Francis Morrison
		See construction of new artwork installation commence.	Yes	March 2022	Feb 2022	Francis Morrison
CD14	Development of New Gate Cultural Hub in the Fountain estate	See construction of new centre well advanced on site, subject to resolution of land legals.	Yes	January 2022	Feb 2022	Francis Morrison
CD15	Development of a new	Submit planning application for new	Yes	January	Jan 2022	Francis

5	community heritage centre at the Gasyard centre in the Bogside.	extension to centre.		2022		Morrison
		Complete design of new extension to centre.	Yes	March 2022	March 2022	Francis Morrison
CD1 6	Development of an ambitious innovative reshaping of the public realm within and connecting the Bogside and Fountain areas.	Progress design of a masterplan for new scheme.	Yes	March 2022	Jan 2022	Francis Morrison
CD1 7	Development of a new £1.5m mixed use sporting facility at Melvin, Strabane.	Appoint consultant team to advance design of new centre, subject to securing funding from Sport NI.	Yes	March 2022	Feb 2022	Francis Morrison
CD1 8	Development of new £1m+ public realm scheme at Harbour Square, Derry, incorporating a sculpture to commemorate the important role played by woman in the city's former shirt industry.	Submit planning application for new scheme.	No, but design team and artist appointed.	January 2022	N/A	Francis Morrison
		Substantially complete design of new scheme.	No	March 2022	N/A	Francis Morrison
BC1	Introduce facilities so that customers can apply on line for certain types of Building Control approvals and request site inspections on-line, or via a dedicated contact phone line.	Introduction of new procedures for validation of building control applications.	Yes	March 2022	Jan 2022	Francis Morrison

Regeneration

Ref	2021/22 Directorate Outcome/ Service	Key Activities/Actions/Sub-	Achieved	Target	Actual Date	Lead Officer
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	Improvement Objective	actions/milestones		Date		
RG1	Delivery of Covid-19 Recovery Revitalisation Project for Derry City & Strabane Town Centres	Traffic management scheme & public realm scheme implemented in Ferryquay St/Diamond; Environmental Improvement Scheme completed in Abercorn Square Strabane; Designs completed & procurement processes initiated & contractors appointed for 4 no. environmental improvement schemes at (i) Waterloo Place, Derry (ii) Derry Riverside (iii) Castle St, Strabane (iv) Bishop St, Derry	Yes – not yet fully complete	November 2021	September 2022	Tony Monaghan
RG2	Complete Phase I Design of Revitalisation Shopfront Improvement Schemes for Carlisle Road & Spencer Road	Designs completed; £1.2m funding secured from DfC; Procurement processes completed; Advertisement Consent applications submitted; Contractors appointed	Yes	March 2022	March 2022	Tony Monaghan
RG3	Delivery of Revitalisation Shopfront Façade Improvement Scheme – Strabane Town Centre Butcher Street/Church Street	17 commercial properties completed - value of works £190k. Project substantially delivered. Awaiting confirmation of owner of remaining two properties in terms of participation – following design/specification revisions.	Yes – not yet fully complete	November 2021	June 2022	Tony Monaghan
RG4	Strabane Town Centre Commercial Property Painting Scheme – Derry Road/Abercorn Square/ Market Street	External QS team appointed to undertake preliminary survey of properties & scope proposed scheme; Funding application to DfC submitted; External ICT appointed to fully cost, specify & project manager scheme; Tender process initiated for	Yes	March 2022	March 2022	Tony Monaghan

		painting contractor				
RG5	Launch Council's Built Heritage Plan	Content finalised; Graphic design element completed; Final review in progress; Launch by Summer 2022	Yes – not yet fully complete	December 2021	June 2022	Tony Monaghan
RG6	Identification of external funding sources to support the delivery of revitalisation shopfront façade enhancement schemes/public realm/environmental improvements in rural town/village centres	Engagement with Central Government funders (DfC/DAERA/DfI); Funding programme announced by funders; Application submitted & £2.24m external funding secured to deliver physical regeneration & active travel interventions to 9 villages in the DCSDC area.	Yes	March 2022	February 2022	Tony Monaghan
RG7	Progress the implementation of the Sion Mills Regeneration Masterplan	Monitoring & progress framework completed; Progress Update report to E&R Committee; Implementation phase scheduled to commence by June 2022	Yes – not yet fully complete	October 2021	June 2022	Tony Monaghan
RG8	Provide technical support & input to the continued development of the City Deal physical regeneration projects ie Derry Central Riverside; Strabane Town Centre; Walled City	Support/input ongoing on technical matters including land owner identification, valuations, attendance at project board/steering groups etc	Yes	March 2022	March 2022	Tony Monaghan
RG9	Completion of a Phase I City Centre visitor orientation and way-finding audit and design toolkit and identification of	Phase I toolkit completed; Engagement with external stakeholders; Proposed presentation to E&R Committee in Spring 2022 for adoption and to endorse	Yes	March 2022	March 2022	Tony Monaghan

	external funding sources to support the Phase II capital implementation	identifying funding for Phase II implementation				
RG10	Complete a public realm plan for the environs adjacent to the multi-model transport hub at Duke Street	Budget secured & confirmed; Consultant's brief updated & issued; Anticipated appointment of successful consultants in April 2022 and commencement of commission	Yes	March 2022	March 2022	Tony Monaghan
RG11	Identify & secure external funding opportunities to support the delivery of Phase I Walled City Cannon restoration programme (Carriage Refurbishment)	Funding application submitted to DfC for Phase I works (carriage restoration); Discussions ongoing with DfC and other funders to consider a combined project incorporating restoration of carriages and cannon guns – funding not yet confirmed	Yes – not yet fully complete	December 2021	March 2022	Tony Monaghan
RG12	Progress to Phase II Capital Implementation of the Clooney Terrace Cannon Environmental Improvement Scheme	Concept designs & community engagement complete; Planning application submitted; Funding secured from DfC £144k; Design team appointed to prepare tender packs; Procurement process initiated for contractor	Yes	March 2022	March 2022	Tony Monaghan
RG13	Commence the capital implementation of the Ballynagard social housing and community recreation and regeneration project	Transfer of land identified for social housing completed and capital receipt secured; secure capital receipt; Tendering processes in relation to the capital implementation of the community recreation element initiated	Yes	November 2021	November 2021	Tony Monaghan
RG14	Initiate a competitive process by issuing a Regeneration Brief	External independent advisors appointed; Draft brief prepared; External legal review	Yes – not yet fully	March 2022	June 2022	Tony

	for the Boom Hall estate in order to select a potential preferred developer(s)	of the draft brief initiated and currently ongoing. Brief to issue following external legal review and sign off.	complete			Monaghan
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PLANNING

Ref	2021/22 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
PL1	To maintain the average processing times of local development management planning applications of Statutory KPI target of 15 weeks. End of Year statistic 2020/21 was 14.2 weeks.	Weekly staff performance reports to be completed. Monthly Group Staff Meetings with PPTO/HOP. Staff caseloads to be reviewed and managed. Processing timelines to be monitored by traffic light reports.	Yes Qtr 3 Year to Date Statistic for 2021/22 – 14.5 weeks	31.03.2022	31.03.2022	Head of Planning
PL2	To reduce the number of major planning applications over 12 months plus by 25%.	Weekly staff performance reports to be completed. Monthly Group Staff Meetings with PPTO/HOP. Staff caseloads to be reviewed and managed with focused review on major applications 12 months plus.	Yes – 42.3% 11 no. 12 month plus applications issued in 2021/22 – reduction from 26 to 15 therefore 42.3% reduction achieved.	31.03.2022	31.03.2022	Head of Planning
PL3	Continue to reduce the number of planning applications not concluded within 12 months. End of Year statistic 2020/21 was 18.5%.	Target reduction by identifying key timelines. Focused review on managing caseloads that exceed 12 months.	No Qtr 3 statistic for 2021/22 - 19.9%	31.03.2022	-	Head of Planning
PL4	To maintain the Statutory KPI target of 70% of	Continue with monthly staff Group Meetings	Yes	31.03.2022	31.03.2022	Head of

Ref	2021/22 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
	closures of Enforcement Cases within 39 weeks. End of Year statistic 2020/21 was 73.3%.	with PPTO/HOP. Monitor and review staff caseloads.	Qtr 3 Year to Date Statistic for 2021/22 - 77%			Planning
PL5	To reduce the number of Enforcement Cases that exceed 24 months by 10%. End of Year statistic 2020/21 was 49.5%.	Identify key timelines for management of cases 24 months plus for targeted reduction. Workplan to reduce 24 months plus cases by SPTOs and PPTOs. Project management meetings.	No Qtr 3 Statistic for 2021/22 - 53.4%	31.03.2022	-	Head of Planning
PL6	To conclude consideration of the Reps re the LDP draft Plan Strategy (dPS), undertake the public consultation of Proposed Changes and submit the LDP dPS to Dfl / PAC.	Prepare Topic-based Reps reports. Senior officer sessions to give professional Planning consideration to all Reps & Counter Reps. Hold RTD Meetings with Members and agree the Council responses / Changes Prepare Proposed Changes Schedule and 4 x Addendum Assessment reports Undertake formal PC Consultation & consider Comments received Undertake Monitor studies of Housing, Econ. Dev. Land & City/Town Centres Review and Update all of Evidence Base,	Yes, 11 Papers, 4 Meetings held Yes, 9 RTD Meetings & 1 Plg Cttee Meeting held Yes, 5 documents done Yes, between Dec 2021 and Feb 2022 Yes, all 3 Monitors done Yes, by end March	31.03.2022	30.04.2022 April-Oct 2021 Nov 2021 Feb 2022 Jan 2022 March 2022	Head of Planning

Ref	2021/22 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
		especially economy & housing. Publish Revised Statement of Community Involvement and LDP Timetable Prepare statutorily required reports for submission to Dfl. Make submission of LDP dPS to Dfl Weekly staff performance reports to be completed, plus LDP Team Meetings held.	2022 Yes, in Oct & Nov 2021 Yes, by end of March 2022 No, by end of April 2022 Yes		Oct / Nov 2021 March 2022 March 2022 Ongoing	
PL7	To commence the background tasks for the LDP Local Policies Plan (LPP) and to prepare for the Independent Examination (IE) of the LDP dPS. Manage Tree Preservation service.	Set up Monitoring system of Housing, Employment, Environmental and other key LDP Indicators, data from 2017 onwards Undertake Urban Capacity Studies Settlement Appraisals Prepare Supplementary Planning Guidance (SPG) Train staff and prepare for IE Timely management of Tree requests and upgrading of the Tree Preservation Order	Partial Not commenced Not commenced Not commenced Not commenced Yes, 133 queries & 3 TPOs. System is	31.03.2022	Ongoing	Head of Planning

Ref	2021/22 Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Achieved	Target Date	Actual Date	Lead Officer
		(TPO) System	ongoing			
PL8	Continued Implementation of Service Improvement Plan		Ongoing	31.03.2022	-	Maura Fox/ Eamon Molloy

Section Three: Improvement Planning and Performance

The Directorate has set a number of improvement objectives for 2022/23 which aim to bring about improvement in one or more of the following improvement criteria:

- Strategic effectiveness (SE)
- Service quality (SQ)
- Service availability (SA)
- Fairness (F)
- Sustainability (S)
- Efficiency (E)
- Innovation. (I)

These improvement objectives may relate to improving the quality of life of our citizens (**outcome improvements**) and/or **service improvements** that will help bring about the delivery of more effective, quality and customer focussed services.

An overview of these objectives and the work we will be undertaking in 2022/23 is set out in paragraphs 3.1 – 3.3 below, under the headings of:

- 2022/23 Directorate Improvement Objectives (Outcome Improvement Objective, Other Service Improvement Objectives and Covid Recovery Objectives)
- Mainstreaming the Equality and Disability Duties, Rural Needs and Climate Change

Details of how we will deliver these commitments and monitor and measure progress/success are set out in paragraphs 3.4 and 3.5.

3.1 2022/23 Directorate Improvement Objectives

An overview of the outcome and/or service improvement objectives and how they relate to the Community/Corporate Plan is set out in the table below.

Environment & Building Control

Community/Corporate Plan Objective	Community/Corporate Plan Objective	Directorate Outcome / Service Improvement Objective 2021/22	Link to Improvement Criteria **
EB1	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Increase the volume of green / food waste composted and recycled further reducing the volumes of waste to landfill	SE, S, E
EB2	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Achieve one number environmental award and prepare the city and district for the Maritime festival	S, SQ, E
EB3	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Engage with communities to improve their local environments through community clean ups, litter	SQ, SA, S

		picks, graffiti removal	
EB4	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Continue with marketing and promotion of environment services, highlighting campaigns to encourage positive behavioural change.	S, E, SQ
EB5	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Ensure that all Building Control applications are processing in accordance with performance standards providing high levels of customer service.	SE, SQ, SA, F, E
EB6	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Establish a regional Energy Agency in conjunction with Donegal County Council to deliver on the Regional Energy Strategy.	SE, SQ, SA, F, S, E
EB7	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Ensure that all Council properties and facilities remain in continuous compliance with statutory requirements and Councils 45001 Occupational Health and Safety System	SQ, E
EB8	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Ensure that Councils Property and Fleet services provide effective and efficient services to end users providing high levels of customer service	SE, SQ, SA, F, S, E

Capital

Ref No.	Community/Corporate Plan Objective	Directorate Outcome / Improvement Objective / Service Objective 2022/23	Link to Improvement Criteria **
		Outcome Improvement Objective	
CD1	Develop new £6.5m Waterside Shared Village facility at Irish Street/Top of the Hill, Derry.	Completion of works on site	SE, SQ, SA, F, S, E, I
CD2	Develop new £800k DDA compliant river access pontoon at Prehen slipway.	Completion of works on site	SQ, SA, F,
CD3	Develop Routes 1 & Route 2 of the £18m cross-border North West Greenways; Derry to Buncrana & Derry to Muff	Completion of new Route 2 Muff to Border section of greenway	SE, SQ, SA, S, E, I,
CD4	New £3.2m DfI/DEARA/DCSDC funded Strathfoyle Greenway, Derry.	Progress construction of construction of new £3.2m DfI/DCSDC funded Strathfoyle Greenway, Derry.	SE, SQ, SA, S, E, I,
CD5	Development of £2.4m new Gate Cultural Hub in the Fountain estate	Progress construction of new Theatre & Cultural Hub	SQ, SA, F
CD6	Development of a new £1.7m 900 No. plot extension to City Cemetery, at Southway, Derry	Progress construction of new £1.7m extension	SE, SQ, SA, S
CD7	Commence construction of £2m tourism sculpture trail in the Sperrins.	Complete construction of new sculpture trail	SQ, SA, I
CD8	Development of £230k new car park and pedestrian access from Ebrington to St Columb's Park , Derry	Complete construction of works	SQ,

CD9	Develop second phase of £600k Clooney Masterplan with environmental improvement works at Nelson Drive and form Ebrington PS site.	Complete construction of works	SE, SQ, SA, S,
CD10	Develop Routes 1 & Route 2 of the £18m cross-border North West Greenways; Derry to Buncrana & Derry to Muff	Commence construction of new £3.5m NI Section of North West Greenways - Route 2 Muff to Rennyburn	SE, SQ, SA, S, E, I,
CD11	Collaborate with Donegal County Council in the procurement of an integrated consultant team to commence the design of the £8m Riverine shared space community project	Commence construction of the £6.8m PEACE IV cross community Riverine Project, Strabane~Lifford	SE, SQ, SA, S, I,
CD12	Development of £4.6m Levelling Up Funded Daisy Fields Community Sports Hub, Brandywell, Derry	Commence construction of new centre	SE, SQ, SA,
CD13	Development of £1.5m DCSDC/SNI funded multi-sports centre, Melvin Leisure Centre, Strabane.	Complete RIBA Stage 4 design	SQ, SA, E
CD14	Progress Outline Business Cases for the £78m Strabane Regeneration Programme of the Derry~Strabane City Deal	Submit concept place-making masterplan for departmental approval.	SE, SQ, SA, F, S, I,
CD15	Progress Outline Business Cases for the £60m Central River & Walled City Regeneration Programme of the Derry~Strabane City Deal	Submit concept place-making masterplan for departmental approval.	SE, SQ, SA, F, S, I,
CD16	Development of a new strategic West Bank cemetery for Derry City.	Submit a planning application for the new cemetery at Mullenan Road.	SE, SQ, SA, S, E, I,
CD17	Development of new £6.2m Levelling Up Funded Acorn Farm development at St Columb's Park, Derry to tender.	Appoint design team to take design of project towards tender.	SE, SQ, SA, S, E, I

CD18	Development of new £6.5 Levelling Up Funded Derg Active Sports and Parks programme of projects.	Appoint design team to develop concept design	SE, SQ, SA, F, S, I
		Covid Recovery Objectives	
CD19	Development of three Covid Recovery Parklets along riverfront and city centre, Derry.	Completion of works on site	SQ, SA, I

Regeneration

Ref.	Community/Corporate Plan Objective	Directorate Outcome / Service Improvement Objective 2021/22	Link to Improvement Criteria **
RG1	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Develop heritage/conservation-led masterplans and other urban design frameworks	SE, S
RG2	Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Protect & promote our natural and built heritage assets	SE, SQ, S, E, I
RG3	Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Progress the development of regionally significant regeneration sites eg Strabane Canal Basin, Boom Hall, Walled City etc	SE, S
RG4	Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Deliver major local area-based regeneration projects including Revitalisation shopfront improvements; streetscape environmental improvement schemes;	SE, SQ, S, E

		public realm audits	
RG5	Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Continued Coordination with Urban and Rural initiatives in the delivery of actions identified for the area	SE, S, F

Planning

Ref No.	Community/Corporate Plan Objective	Directorate Outcome / Improvement Objective / Service Objective 2022/23	Link to Improvement Criteria **
		Outcome Improvement Objective	
PL1	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To maintain the average processing times of local development management planning applications to meet Statutory KPI target of 15 weeks. Current processing time for 2021/22 is 14.5 weeks.	SE, SQ, SA, F, S, E, I
PL2	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To improve the average processing times of major planning applications by 10% in line with Statutory KPI target of 30 weeks. Current processing time for 2021/22 is 58 weeks.	SE, SQ, SA, F, S, E, I
PL3	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To reduce the number of ongoing major planning applications that exceed 12 months plus by 15%.	SE, SQ, SA, F, S, E, I
PL4	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To reduce the number of planning applications not concluded within 12 months. End of Year statistic 2021/22 was 19.9%	SE, SQ, SA, F, S, E, I
PL5	Physical & Environmental Regeneration – we live sustainably, protecting and	To maintain the Statutory KPI target of 70% of Enforcement Case closures within 39 weeks. End of Year statistic 2021/22	SE, SQ, SA, F, S,

	enhancing the environment	was 77%.	E, I
PL6	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	To reduce the number of ongoing Enforcement Cases that exceed 24 months by 10%. End of Year statistic 2021/22 was 53.4%.	SE, SQ, SA, F, S, E, I
PL7	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	Finalise / review /assemble all the required documents and formally submit to Dfl / PAC. Issue Public Notice of Submission and publish all documents on website.	SE, SQ, SA, F, S, E, I
PL8	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	Achieve LDP approval from Dfl Planning Achieve PAC Stage 1 Approval – to cause an IE Train staff and prepare for IE Undertake the LDP dPS Independent Examination (IE)	SE, SQ, SA, F, S, E, I
PL9	Physical & Environmental Regeneration – we live sustainably, protecting and enhancing the environment	Continued Implementation of Service Improvement Plan	SE, SQ, SA, F, S, E, I

** Enter SE, SQ, SA, F, S, E, I, as appropriate

3.2 Outcome Improvement Objective

Objective 3

To create a greener, cleaner more attractive district

Sub-Objectives

- To protect and promote our natural and built assets
- To protect and enhance our environment

Lead Officer

Director of Environment and Regeneration

Why we have selected this objective

This improvement objective relates directly to the Strategic Growth Plan objective that we live sustainably – protecting the environment, under the theme of Physical and Environmental Regeneration. This was a key theme that emerged during the significant engagement process carried out as part of the development of the Strategic Growth Plan. The improvement objective will allow us to pull together the actions that will demonstrate that we are protecting and enhancing our local environment and the partnership approach that we have taken to maximise effect.

What benefits citizens will see: Target Outcomes for 2022/23

- An enhanced public realm and built environment
- A reduction in the amount of biodegradable waste sent to landfill
- An increase in the percentage of household waste recycled and composted
- More accessible, Covid safe public spaces

What actions are we taking to make a difference in 2022/23

- We will continue to implement the Green Infrastructure Action Plan
- We will continue to implement the Council Pollinator Plan
- We will progress delivery of regeneration plans
- We will progress the development of a new strategic West Bank cemetery for Derry City
- We will progress the construction of new greenways
- We will progress the construction of new community centres/play areas
- Begin to implement the Regional Energy Strategy
- Begin to implement the Climate Adaptation Plan

- Begin to work with partners to promote and facilitate the availability of Covid safe public spaces

How will we measure progress

Refer to 3.5 of the Service Plan.

3.3 Mainstreaming the Equality and Disability Duties, Rural Need, and Climate Change

The Directorate is committed to mainstreaming equality and its disability duties.

The Directorate is committed to fulfilling its Section 75 and Disability Duties and promoting equality of opportunity and good relations.

The Directorate is committed to ensuring that rural needs are considered and addressed.

The Directorate leads on the development and implementation of Council strategies and policies to tackle climate change.

3.4 Improvement Delivery Plan

Environment & Building Control

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
EB122	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the	Complete resurfacing works to main access roadway at City Cemetery	September 2022	Property

	environment			Manager
EB222	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Complete thr repainting on 6 number play areas across the city and district	July 2022	Property Manager
EB322	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Achieve at least 1 number environmental award across Streetscape services	March 2023	Streetscape Manager
EB422	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Engage community organisations in a range of environmental projects to include community clean ups, litter picks etc	March 2023	Marketing, Streetscape & Refuse Managers
EB522	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	To respond to and investigate all incidents of indiscriminate dumping taking action as appropriate	March 2023	Enforcement manager
EB622	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Ensure that council properties and facilities remain in constant compliance with all statutort requirements and Councilsl Occupational Health and Safety System - 45001	March 2023	Compliance Manager
EB722	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Ensure that all Building Control applications are processed ina timely manner ensuring high levels of customer service	March 2023	Building Control Team

EB822	Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Ensure that Councils Property and Fleet services provide effective and efficient service to service users ensuring high levels of customer service.	March 2023	Property & Fleet Manager
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Capital Development

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
	Outcome Improvement Objective			
CD1	Develop new £6.5m Waterside Shared Village facility at Irish Street/Top of the Hill, Derry.	Completion of works on site	Mar 2023	Francis Morrison
CD2	Develop new £800k DDA compliant river access pontoon at Prehen slipway.	Completion of works on site	Mar 2023	Francis Morrison
CD3	Develop Routes 1 & Route 2 of the £18m cross-border North West Greenways; Derry to Buncrana & Derry to Muff	Completion of new Route 2 Muff to Border section of greenway	Mar 2023	Francis Morrison
CD4	New £3.2m DfI/DEARA/DCSDC funded Strathfoyle Greenway, Derry.	Progress construction of construction of new £3.2m DfI/DCSDC funded Strathfoyle Greenway, Derry.	Mar 2023	Francis Morrison
CD5	Development of new £2.4m Gate Cultural Hub in the Fountain estate	Progress construction of new Theatre & Cultural Hub	Mar 2023	Francis Morrison
CD6	Development of a new £1.7m 900 No. plot extension to City Cemetery, at Southway, Derry	Progress construction of new £1.7m extension	Mar 2023	Francis Morrison

CD7	Commence construction of £2m tourism sculpture trail in the Sperrins.	Complete construction of new sculpture trail	Mar 2023	Francis Morrison
CD8	Development of £230k new car park and pedestrian access from Ebrington to St Columb's Park , Derry	Complete construction of works	Mar 2023	Francis Morrison
CD9	Develop second phase of £600k Clooney Masterplan with environmental improvement works at Nelson Drive and form Ebrington PS site.	Complete construction of works	Mar 2023	Francis Morrison
CD10	Develop Routes 1 & Route 2 of the £18m cross-border North West Greenways; Derry to Buncrana & Derry to Muff	Commence construction of new £3.5m NI Section of North West Greenways - Route 2 Muff to Rennyburn	Mar 2023	Francis Morrison
CD11	Collaborate with Donegal County Council in the procurement of an integrated consultant team to commence the design of the £8m Riverine shared space community project	Commence construction of the £6.8m PEACE IV cross community Riverine Project, Strabane~Lifford	Mar 2023	Francis Morrison
CD12	Development of £4.6m LUF funded Daisy Fields Community Sports Hub, Brandywell, Derry	Commence construction of new centre	Mar 2023	Francis Morrison
CD13	Development of £1.5m DCSDC/SNI funded multi-sports centre, Melvin Leisure Centre, Strabane.	Complete RIBA Stage 4 design	Mar 2023	Francis Morrison
CD14	Progress Outline Business Cases for the £78m Strabane Regeneration Programme of the Derry~Strabane City Deal	Submit concept place-making masterplan for departmental approval.	Mar 2023	Francis Morrison

CD15	Progress Outline Business Cases for the £60m Central River & Walled City Regeneration Programme of the Derry~Strabane City Deal	Submit concept place-making masterplan for departmental approval.	Mar 2023	Francis Morrison
CD16	Development of a new strategic West Bank cemetery for Derry City.	Submit a planning application for the new cemetery at Mullenan Road.	Mar 2023	Francis Morrison
CD17	Development of new £6.2m LUF funded Acorn Farm development at St Columb's Park, Derry to tender.	Appoint design team to take design of project towards tender.	Mar 2023	Francis Morrison
CD18	Development of new £6.5 LUF funded Derg Active Sports and Parks programme of projects.	Appoint design team to develop concept design	Mar 2023	Francis Morrison
CD1	Develop new £6.5m Waterside Shared Village facility at Irish Street/Top of the Hill, Derry.	Completion of works on site	Mar 2023	Francis Morrison
	Covid Recovery Objective			
CD19	Construction of three Covid Recovery Parklets along riverfront and city centre, Derry.	Complete construction of parklets	Mar 2023	Francis Morrison

Regeneration

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
	Outcome Improvement Objective			

RG1	Initiate the design and delivery stages of the Covid Rural Recovery Small Settlements Programme – Shopfront/Environmental Improvement Revitalisation Schemes for Claudy, Eglinton, Donemana, Plumbridge, Sion Mills, Castleberg, Sion Mills, Ballymagorry & Newtonstewart	Define project zones; Engage with property owners/stakeholders; Commission external design team to prepare designs/tender packages; Agree designs; Commence implementation	March 2023	Tony Monaghan
RG2	Deliver & complete the Derry City Centre Revitalisation Shopfront Enhancement Schemes at Spencer Road & Carlisle Road	Contractor appointment & mobilisation; on-site project management; liaison with businesses, property owners & stakeholders	March 2023	Tony Monaghan
RG3	Deliver & complete the Strabane Town Centre Commercial Façade Painting Scheme on Market Street & Derry Road	Contractor appointment & mobilisation; on-site project management; liaison with businesses, property owners & stakeholders	October 2022	Tony Monaghan
RG4	Deliver & complete the Covid Recovery Revitalisation funded 4 no. Environmental Improvement Schemes for Strabane Town & Derry City Centres – Castle St (Strabane); Bishop St/Waterloo Place/Riverside (Derry);	Contractor appointment & mobilisation; on-site project management; liaison with businesses, property owners & stakeholders	September 2022	Tony Monaghan
RG5	Initiate & manage the implementation phase of the Sion Mills Regeneration Masterplan	Convene & schedule statutory stakeholder delivery group and consultative forum group; identify potential actions/deliverables; record, monitor and report on outputs/outcomes	June 2022	Tony Monaghan
RG6	Launch Council's District Built Heritage Plan	Publish & launch document; convene stakeholder delivery group; identify potential	June 2022	Tony Monaghan

		actions/deliverables; record, monitor and report on outputs/outcomes		
RG7	Deliver & complete the Clooney Terrace Cannon Environmental Improvement Scheme	Contractor appointment & mobilisation; on-site project management	March 2023	Tony Monaghan
RG8	Initiate the formal procurement process in respect of the Boom Hall Regeneration Brief Partner Selection	Complete legal review; Finalise all documentation; Confirm publication and tender assessment dates; Convene assessment panel; Evaluate received submissions; Report to Committee on outcome	October 2022	Tony Monaghan
RG9	Identify & secure external funding sources to deliver the City Walls cannons restoration programme	Liasion with funders; Submission of application(s); Initiate procurement processes for capital works (subject to outcome of funding)	October 2022	Tony Monaghan
RG10	Complete a public realm audit assessment and action plan for the Inner Waterside/environs adjacent to the multi-modal transport hub at Duke Street	Secure funding; initiate procurement process to appoint urban design consultants; engage with stakeholders; prepare audit & concept plans/costings; Report to Committee on outcome & next steps	December 2022	Tony Monaghan
RG11	Complete City Centre Visitor Orientation Way-Finding Audit & Design Toolkit & identify external funding oppoprunties for Phase II	Adoption of draft design toolkit by Committee; Engagement with potential external funders; Prepare and submit applications were applicable	March 2023	Tony Monaghan
RG12	Input to the regeneration-led Masterplans for Castleberg & Newtonstewart	Collaborate with Green Infrastructure team to develop regeneration led mastplans for Castleberg and Newtownstewart.	March 23	Tony Monaghan

RG13	Commission & complete report in partnership with NIHE on identifying opportunities/challenges related to City Centre residential living	Appoint consultants; engage with stakeholders; produce draft report; present to E&R Committee for adoption	December 2022	Tony Monaghan
RG14	Initiate a maintenance agreement with DfC historic Environment Division in respect of the City Walls lighting features	Carry out the condition audit; formalise the addendum to the existing MoU; secure annual payment from DfC HED	March 2023	Tony Monaghan
RG15	Scope & prepare design concepts for new permanent public realm/traffic calming projects in the Upper Walled City which build upon the current Recovery-funded 'meanwhile' interventions in areas such as Diamond, Ferryquay Street.	Identify external funding opportunities; engage stakeholders; secure funding; initiate scoping & design	March 2023	Tony Monaghan
RG16	Design and deliver an annual programme of built heritage promotional activities linked to Council's emerging Heritage Plan	Identify heritage themes; liaise with heritage stakeholders; initiate publication & marketing activity eg Heritage Week & Maintenance Matters etc	March 2023	Tony Monaghan

Planning

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
	Outcome Improvement Objective			
PL1	To maintain the average processing times of local development management planning applications to meet Statutory KPI	SPTOs to complete weekly performance reports.	March 2023	Maura Fox

	target of 15 weeks. Qtr 3 End of Year statistic for 2021/22 was 14.5 weeks.	Monthly Group Staff Meetings with PPTO/HOP. Review and manage staff caseloads. Monitor processing times by traffic light reports.		
PL2	To improve the average processing times of major planning applications by 10% in line with Statutory KPI target of 30 weeks. Qtr 3 End of Year statistic for 2021/22 is 58 weeks.	SPTOs to complete weekly performance reports. Monthly Group Staff Meetings with PPTO/HOP. Review and manage staff caseloads. Monitor processing times by traffic light reports.	March 2023	Maura Fox
PL3	To reduce the number of ongoing major planning applications that exceed 12 months plus by 15%.	SPTOs to complete weekly performance reports. Monthly Group Staff Meetings with PPTO/HOP. PPTOs to monitor and review staff caseloads with focused review on major applications 12 months plus.	March 2023	Maura Fox
PL4	To reduce the number of planning applications not concluded within 12 months. End of Year statistic 2021/22 was 19.9%	Identify key timelines to target reduction. Caseload management with focused review on applications exceeding 12 months.	March 2023	Maura Fox
PL5	To maintain the Statutory KPI target of 70% for Enforcement Case closures within 39 weeks. End of Year statistic 2021/22 was 77.3%.	Monthly staff Group Meetings with PPTO/HOP. Monitor and manage staff caseloads.	March 2023	Maura Fox
PL6	To reduce the number of ongoing Enforcement Cases that exceed 24 months	Identify and manage key timelines for targeted reduction of cases 24 months plus.	March 2023	Maura Fox

	by 10%. End of Year statistic 2021/22 was 53.4%.	Project management meetings.		
PL7	To conclude formal Submission of the LDP dPS to DfI / PAC.	Finalise / review /assemble all the required documents and formally submit to DfI / PAC. Issue Public Notice of Submission and publish all documents on website.	July 2022	Maura Fox
PL8	To prepare for, and undertake, the Independent Examination (IE) of the LDP dPS. To commence the background tasks for the LDP Local Policies Plan (LPP). Manage the Tree Preservation service.	Achieve LDP approval from DfI Planning Achieve PAC Stage 1 Approval – to cause an IE Train staff and prepare for IE Undertake the LDP dPS Independent Examination (IE) Set up Monitoring system of Housing, Employment, Environmental and other key LDP Indicators Undertake Urban Capacity Studies Settlement Appraisals Prepare Supplementary Planning Guidance (SPG) Timely management of Tree requests and upgrading of the Tree Preservation Order (TPO) System Weekly staff performance reports to be completed, plus LDP Team Meetings held.	March 2023	Maura Fox
PL9	Continued Implementation of Service Improvement Plan		March 2023	Maura Fox/

				Eamon Molloy
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In order to deliver our Directorate outcome and/or service improvement objectives we have identified a number of key activities, as set out below. These actions represent part of the work that will be progressed by the Directorate during 2022/23.

3.5 Measures of Success and Performance

During 2022/23, we will continue our work to establish baseline and benchmarking information in order to promote continuous improvement. The following performance indicators/measures and targets have been identified for 2022/23.

Environment

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	2018/19 Performance	2019/20 Performance	2020/21 Performance	2021/22 Performance	Target 2022/23
Building Control						
BC1	Total number of applications processed by Building Control	4679	4386	3439	4194	Demand Lead
Energy						

EN1	Energy Consumption (Kwhrs)	19,880,234	14,762,515**	19,000,000	15,896,210	18,828,343
	Energy Consumption (Value)	£1,041,835	£924,906**	N/A***	£972,610	£1,175,053
Waste						
ES 1	Percentage of household waste arisings sent for preparing for reuse an recycling (including composting)	43.3	44.2	46.1	46.9*	50%
ES 2	Biodegradable local authority collected municipal waste sent to landfill (tonnes) - reduce	10,974	7,964	4,802	5'347*	
ES 3	Total amount of local authority collected waste which has been collected by a district council	78,660	81,304	83,989	64,737*	

- First 3 quarters data only

Capital Development

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	2018/19 Performance	2019/20 Performance	2020/21 Performance	2021/22 Performance	Target 2022/23
CD1	Value of capital projects completed on site	£11,500,000	£9,000,000	£11,600,000	£10,000,000	£10,000,000

Planning

Outcome /						
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Service Improvement Objective Reference	Performance Measure/ Indicator	2018/19 Performance	2019/20 Performance	2020/21 Performance	2021/22 Performance	Target 2022/23
PL1	Improve average processing time based on Dfl Statutory target of 15 weeks non-legacy local planning applications	14.1	14.0	14.2	14.5*	15
PL2	Improve average processing time of Council Received Major/Strategic Planning Applications based on Dfl Statutory target of 30 weeks	59	63.6	65.2	58*	30
PL5	Improve closure times of Enforcement Cases by 39 weeks based on Dfl Statutory target of 70%	53.6%	78.1	73.3	77*	70%
n/a	Total number of local and major planning applications received	857	840	952	777*	n/a

- Year to Date Qtr 3 Dfl Statistics for 2021/22.

Section Four: Risk Management

4.1 Risk Register

A summary of the Directorate's Risk Register has been attached as Appendix 2.

Section Five – Contact Details

5.1 Staff Contacts

Senior Management

Karen Phillips, Director of Environment & Regeneration. Email: karen.phillips@derrystrabane.com Tel No. 028 71 253253.

Conor Canning, Head of Environment. Email: conor.canning@derrystrabane.com Tel No. 028 71 253253.

Maura Fox, Head of Planning. Email: maura.fox@derrystrabane.com Tel No. 028 71 376580.

Eamon Molloy, Head of Planning Performance and Improvement. Email: eamon.molloy@derrystrabane.com Tel No. 028 71 253253

Frank Morrison, Head of Capital Development & Building Control. Email francis.morrison@derrystrabane.com Tel No. 028 71 253253.

Capital Development and Building Control

Joanne Benison, Capital Development Manager. Email: joanne.benison@derrystrabane.com Tel No. 028 71253253.

Environment Section

John Quinn, Streetscape Manager. Email john.quinn@derrystrabane.com Tel 028 71 253 253

Nicola Mc Cool, Waste Services Manager. Email nicola.mccool@derrystrabane.com Tel 028 71 253 253

Barney Robinson, Compliance Manager. Email barney.robinson@derrystrabane.com Tel 028 71 253 253

Niall Mc Laughlin, Environmental Monitoring Officer. Email niall.mclaughlin@derrystrabane.com Tel 028 71 253 253

Liam Donnelly, Refuse Collection Manager. Email liam.donnelly@derrystrabane.com Tel 028 71 253 253

Dessie Thompson, Property Maintenance Manager. Email dessie.thompson@derrystrabane.com Tel 028 71 253 253

David Glenn, Principal Building Control Officer. Email: david.glenn@derrystrabane.com Tel No. 028 71253253.

Damian McMurray, Principal Building Control Officer. Email: damian.mcmurray@derrystrabane.com Tel No. 028 71253253.

George Meenan, Principal Building Control Officer. Email: george.meenan@derrystrabane.com Tel No. 028 71253253.

Leo Strawbridge, Energy Manager. Email: leo.strawbridge@derrystrabane.com Tel No. 028 71253253.

Graham McCormick, Postal Numbering, Street Naming & Bus Shelters Manager. Email: graham.mccormick@derrystrabane.com Tel No. 028 71253253.

Planning

Suzanne McCracken, Development Management Principal Planning Officer. Email: suzanne.mccracken@derrystrabane.com . Tel No. 028 71 253253

Andree McNee, Strategic/Major Development Management Principal Planning Officer. Email: andree.mcnee@derrystrabane.com. Tel No. 028 71 253253

Proinsias McCaughey, Development Plan Principal Planning Officer. Email: Proinsias.mccaughey@derrystrabane.com. Tel No. 028 71 253253

Regeneration

Tony Monaghan – Regeneration Manager – tony.monaghan@derrystrabane.com – 02871 253253

Shona McClenaghan – Regeneration Project Officer – shona.mcclenaghan@derrystrabane.com – 02871 253253

Maura Fitzpatrick – Regeneration Project Officer – maura.fitzpatrick@derrystrabane.com – 02871 253253

Jennifer Coyle – Regeneration Project Officer – Jennifer.coyle@derrystrabane.com – 02871 253253

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