

Ref: EIR / 6048

28<sup>th</sup> October 2025

## **Environmental Information Regulations Request - Odour Complaints**

I refer to your EIR request and respond as follows:

### **Q. How many complaints have you, your departments or departments within Strabane district council received in the last 5 years to do with Odur?**

A. The Environmental Health Service has received the following number of complaints in relation to odour in the Artigarvan area in the last 5years.

- 2020 - 35
- 2021 - 3
- 2022 - 0
- 2023 - 2
- 2024 - 10
- 2025 - 13 (up to and including 27.10.25)

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN  
Tel: 028 71253253 or email: [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

**Seamus Donaghy**

**Head of Health & Community Wellbeing**