



Derry City & Strabane
District Council

Comhairle
Chathair Dhoire &
Cheantar an tSraitha Báin

Derry Cittie & Stràbáne
Destrick Council

Ref: EIR / 6048

28th October 2025

Environmental Information Regulations Request - Odour Complaints

I refer to your EIR request and respond as follows:

Q. How many complaints have you, your departments or departments within Strabane district council received in the last 5 years to do with Odur?

A. The Environmental Health Service has received the following number of complaints in relation to odour in the Artigarvan area in the last 5 years.

- 2020 - 35
- 2021 - 3
- 2022 - 0
- 2023 - 2
- 2024 - 10
- 2025 - 13 (up to and including 27.10.25)

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253

info@derrystrabane.com

www.derrystrabane.com

 Derry City & Strabane District Council

 @dcsdcouncil

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: caserwork@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to reconsider its decision.

Yours sincerely

Seamus Donaghy
Head of Health & Community Wellbeing