



Derry City & Strabane
District Council
Comhairle
Chathair Dhoire &
Cheantar an tSrátha Báin
Derry Citty & Strábane
Destríck Cooncil

Directorate Delivery Plan 2018/19

Environment & Regeneration Directorate

Derry City and Strabane District Council

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[Environment & Regeneration]

Service Delivery Plan 2018/19

1 Section One: Directorate Profile / Summary

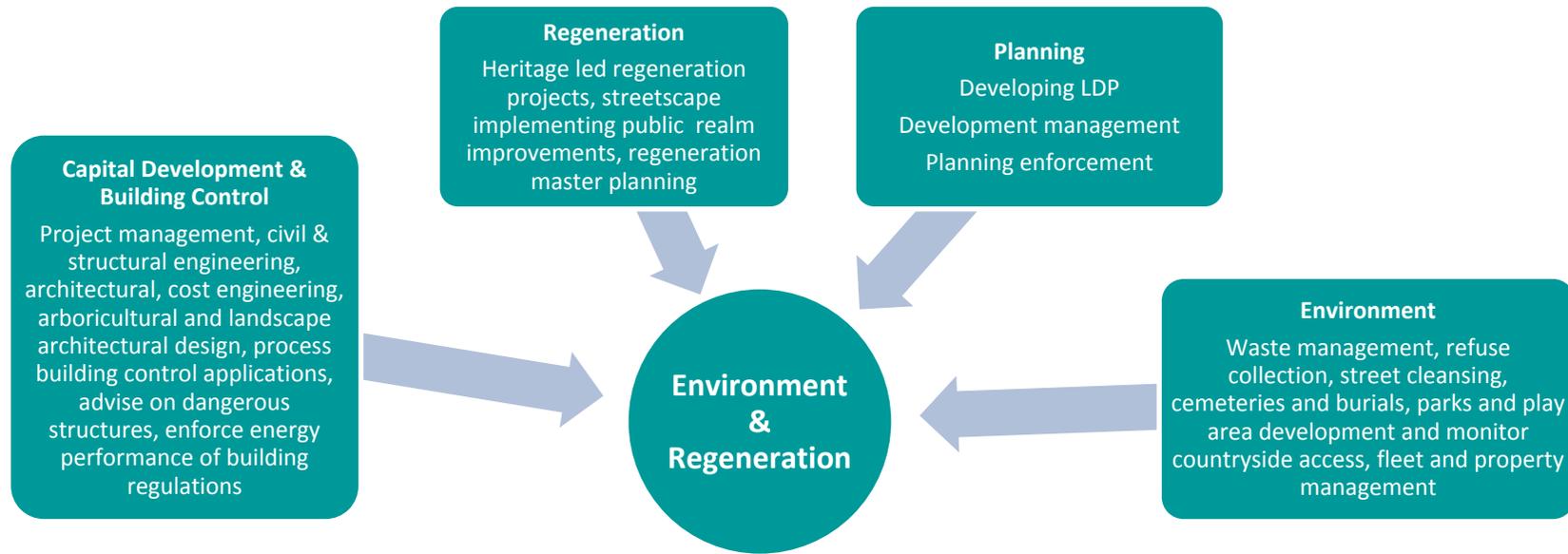
1.1 Purpose of Directorate

The Environment & Regeneration Directorate plays a key role in the delivery of the inclusive Strategic Growth Plan. The teams lead in strategies that will lead to the outcomes that we live sustainably, protecting and enhancing the environment and we connect people and opportunities through infrastructure.

The Directorate leads on the development of the Local Development Plan which will contribute to the development of sustainable communities and to meet housing need. The Directorate also leads on the design and management of green spaces, on encouraging stronger environmental stewardship and on valuing and enhancing our environment and our built and natural heritage assets.

The Directorate also leads on pulling stakeholders together to ensure that we have a secure and affordable energy supply, that we move towards a zero waste circular economy and that we have more integrated, sustainable and accessible transport.

1.2 Services Provided

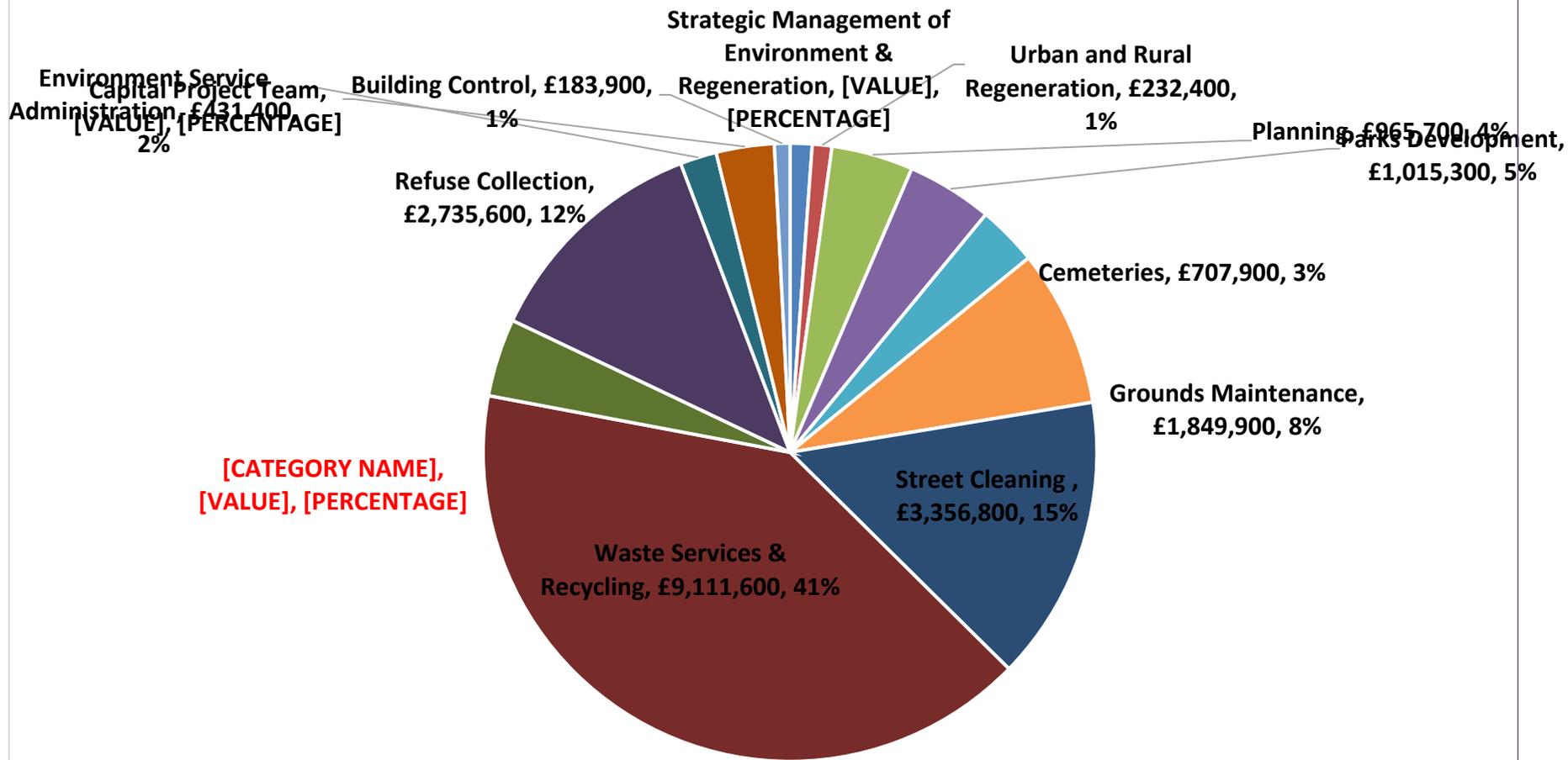


An appendix outlining all services provided by the Directorate is attached.

1.3 Summary of Resources

Financial Resources

1.3.1 The Directorate has a net budget of £22,452,000 representing 38.35% of the Council's overall net expenditure budget of £58,540,947 for the 2018/19 fiscal year. This £22,452,000 is broken down by function as follows –



[CATEGORY NAME],
[VALUE], [PERCENTAGE]

Environment & Regeneration Directorate 2018-19 Net Budget

Staff and Other Resources

1.3.2 The directorate has more than 400 officers as detailed below:

Director and Support – 2

Planning and Regeneration – 40

Capital Development & Building Control – 40 (including 1 agency)

Environment – 344 (including 6 agency)

Regeneration – 4

2 Section Two: Achievements 2017/18

2.1 Highlights

- The newly opened £5.7m Brooke Park achieved a number of accolades including:

Being shortlisted for a National Association of Public Sector Excellence Award for Best Housing, Regeneration or New Build Initiative.

Being highly commended at the Royal Institute of Chartered Surveyors Awards for Community Benefit

Being awarded a Green Flag Award by Keep NI Beautiful.

- Opening of the new £520k play park at Strathfoyle.
- Completion of £400k of public realm works at St Columb's Park House.
- Completion of two play parks at Brandywell (£700k) and Ballyarnett (£600k) and the commencement of £2m worth of works on site at play parks in Kilfennan and Ballymagroarty.
- Completion of construction of new £7m football stadium and separate dog track at Brandywell.
- Roll out and promotion of food waste collection service. At present more than 80% of households have a food waste collection service and plans are in place to ensure the service is rolled out to the remaining households by the end of May 2018.
- Completion of Gransha Greenway Phase 4 through the Gransha Estate. Officers are currently working with WHSCT to extend this route beyond the Gransha Estate.
- Planning permission secured for £1.2m worth of greenways at Clooney and Kilfennan

- Recruitment of officer team and appointment of Design Team to take forward the €18m North West Greenways project – 46.5km of greenway across 3 cross border routes.
- Progressed the Climate Project in conjunction with project partners – the acronym stands for Community Led Initiative Managing and Transforming the Environment with the project supporting the regions' readiness for anticipated climate change.
- Awarded Britain in Bloom Gold Award, awarded Best Kept City in Northern Ireland at Best Kept Awards, awarded winner in City category of Ulster in Bloom Awards.
- Appointment of the Council's first District-wide Built Heritage Officer as part of the joint heritage development 3-year pilot initiative between Council and DfC Historic Environment Division
- Planning permission secured in respect of the proposed Ballynagard Social Housing & Community Regeneration Project
- On-site commencement of final 3 heritage-led regeneration capital projects as part of the Walled City Townscape Heritage Initiative (THI)
- Preparation & submission of €8.5m Riverine funding application to the SEUPB's PEACE IV 'Shared Spaces' measure for a proposed community district park in Strabane & Lifford
- Completion of the shopfront enhancement scheme 'ReStore' on Clooney Terrace & Strand Road, and the submission of a £250k Revitalisation shopfront enhancement scheme for Strabane town centre
- Awarded Active Travel Workplace of the Year at the UK Healthy Streets Awards.
- Adopted Zero Waste Strategy in conjunction with Zero Waste North West.

- Upgraded Christmas lights in Donemana, Sion Mills and Newtownstewart.
- The team worked with two rural communities in Victoria Bridge and Magheramason to enter the Pride of Place Awards. Victoria Bridge were awarded a Pride of Place Award.
- In the 11 months to the end of February 2018, the Building Control section received applications with a construction value in the region of £166 million.
- An increase of 24% in planning decisions issued, a 29% increase in approved applications with an overall approval rate of 96.2%.
- Local Development Plan (LDP) – the LDP Preferred Papers Option (POP) was published in May 2017 followed by a consultation period from June to August 2017.
- Approved and issued the highest number of Major residential developments in Northern Ireland, 6 so far in the first two quarters of this year 2017/18 and 9 which was the highest in NI for last year, culminating to a total of 1078 dwelling units, 835 Social and 243 Private. Many of these are also accompanied by legal planning agreements securing comprehensive development and facilitating associated infrastructure and open space in order to deliver sustainable communities.
- The EU Improve pilot project continues successfully to offer enhanced engagement opportunities for stakeholders, statutory consultees and wider public to input into the LDP and expanded /integrated the program this year into Development Management function.
- The ‘Best Place in Northern Ireland Award’ was received from Royal Town Planning Institute for Derry/Londonderry for historic core Peace Bridge and Ebrington.

2.2 Progress Update

The Directorate improvement objective for 2017/18 was that we will protect and enhance the environment through creating and supporting a culture of environmental stewardship.

This improvement objective relates directly to the Strategic Growth Plan objective that we live sustainably protecting and enhancing the environment. During the year we significantly increased levels of household recycling from 40.5% to 45% and reduced the amount of waste sent to landfill. We continued to develop a more integrated and effective planning and building control system and supported the provision of quality housing in sustainable urban and rural neighbourhoods. We improved the opportunity for active travel and modal shift by progressing a number of greenway projects including the Clooney Greenway and the North West Greenways Project. We increased the opportunity for outdoor play by delivery of 5 new play parks. We supported a large number of communities by the substantial refurbishment of three existing community centres, developing designs for a further six new centres and by engaging in environmental stewardship through community clean-ups and environmental improvements schemes.

Colavent Report attached as Appendix ??

3 Section Three: Improvement Planning and Performance

The Directorate has set a number of improvement objectives for 2018/19 which aim to bring about improvement in one or more of the following improvement criteria:

- Strategic effectiveness (SE)
- Service quality (SQ)

- Service availability (SA)
- Fairness (F)
- Sustainability (S)
- Efficiency (E)
- Innovation. (I)

These improvement objectives may relate to improving the quality of life of our citizens (outcome improvements) and/or service improvements that will help bring about the delivery of more effective, quality and customer focussed services.

An overview of these objectives and the work we will be undertaking in 2018/19 is set out in paragraphs 3.1 – 3.3 below, under the headings of:

- 2018/19 Directorate Improvement Objectives
- Outcome Improvement Objective
- Mainstreaming the Equality and Disability Duties

Details of how we will deliver these commitments and monitor and measure progress/success are set out in paragraphs 3.4 and 3.5.

3.1 2018/19 Directorate Improvement Objectives

An overview of the outcome and/or service improvement objectives and how they relate to the Community/Corporate Plan is set out in the tables below.

Physical and Environmental Regeneration: We will protect and enhance the environment through creating and supporting a culture of environmental stewardship.

Planning

Community/Corporate Plan Objective	Directorate Outcome / Service Improvement Objective 2018/19	Link to Improvement Criteria **
Physical and Environmental Regeneration – We live sustainably protecting and enhancing the environment.	Local DM team to improve processing time for 17/18 of 18.4 weeks (Q2) to less than 15 weeks to meet statutory KPI target for non-legacy local planning applications. Reduction of 100% of remaining legacy Local cases.	SA, SQ, E
Physical and Environmental Regeneration – We live sustainably protecting and enhancing the environment.	Major Strategic DM team to improve processing time for applications during 17/18 of 49.6 weeks (Q2) towards meeting 30 week major Statutory KPI target for non-legacy major applications. Reduction of 50% reduction in legacy housing applications (21 remaining).	SA, SE, SQ, E
Physical and Environmental Regeneration - We live sustainably protecting and enhancing the environment.	Enforcement team to reduction in number of cases open from 273 to less than 200 in 6 months and improve time of closures by 3% from 68% (in Q2) to over 70% of enforcement cases to be closed within 39 weeks to meet the statutory KPI target.	SA, SQ, E
Our Local Development Plan contributes to the development of sustainable communities and to meet planning needs	Subsequent to publishing the LDP Preferred Options Paper (POP) in May 2017, the draft LDP Plan Strategy (PS) will be published in Autumn 2018.	SE, SQ, SA, I, F

Capital Development & Building Control

Community/Corporate Plan Objective	Directorate Outcome / Service Improvement Objective 2018/19	Link to Improvement Criteria **
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Physical & Environmental Regeneration/Tourism, Arts and Culture - We live in the cultural destination of choice	Development of a maritime themed museum at Ebrington.	SE, SQ, I
Physical & Environmental Regeneration - We live sustainably protecting the environment	Progress development of regionally significant regeneration sites.	SE, SQ, SA, S
Physical & Environmental Regeneration - We live sustainably protecting the environment	Design and deliver high quality public realm scheme in Strabane town centre.	SE, SQ, S
Physical & Environmental Regeneration – We live sustainably protecting the environment	Develop parks and green spaces.	SQ, SA
Infrastructure, Energy, Waste, Transport & Water - we connect people and opportunities through our infrastructure	Development of multimodal transport hub, including integration with city and region greenway network.	SE, SA, S, I
Infrastructure, Energy, Waste, Transport & Water - we connect people and opportunities through our infrastructure	Promote a modal shift away from cars to sustainable travel.	SE, SA, S
Infrastructure, Energy, Waste, Transport & Water - we have a secure and affordable energy supply	Development a strategy to reduce energy use through sustainable, energy efficient projects.	SE, S, I
Health & Wellbeing - we live long healthy and fulfilling lives	Develop new regional sport and leisure facilities in Derry and Strabane.	SE, SQ, SA, S, I

Environment

Community/Corporate Plan Objective	Directorate Outcome / Service Improvement Objective 2018/19	Link to Improvement Criteria **
Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Enhancement of the natural environment through biodiversity action planning and landscape scale conservation projects to protect and enhance natural environmental asset	SE,S,I
Physical & Environmental Regeneration – we have stronger environmental stewardship	Support the implementation of the Urban Villages Programme in the Bogside, Fountain and Bishop Street areas to foster positive community identities, build community capacity and improve the physical environment of the area.	SA,SQ,F,S
Infrastructure, Energy, Waste, Transport & Water – we connect people and opportunity through infrastructure	Promote a modal shift away from the use of the private car towards sustainable travel including the use of cycling and walking through the development of our greenways	
Infrastructure, Energy, Waste, Transport & Water – we have moved towards a zero waste circular economy	Ensure an integrated approach to waste management and developing a circular economy approach	SE, S, E, I

Regeneration

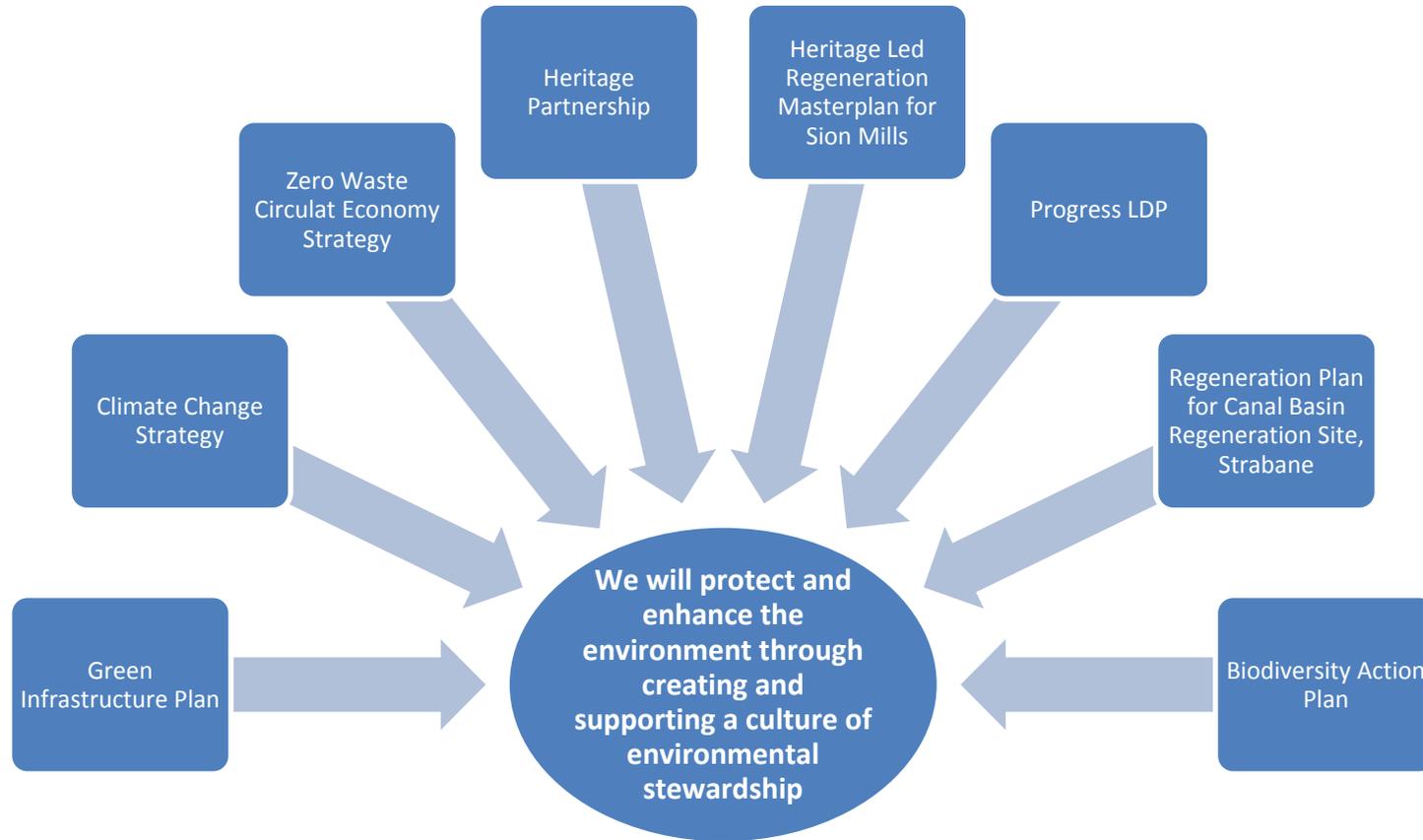
Community/Corporate Plan Objective	Directorate Outcome / Service Improvement Objective 2018/19	Link to Improvement Criteria **
Physical & Environmental Regeneration – we live sustainably protecting and enhancing the environment	Develop a heritage/conservation-led masterplan for Sion Mills and other design frameworks for other settlements	SE, S

Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Protect & promote our natural and built heritage assets	SE, SQ, S, E, I
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Progress the development of regionally significant regeneration sites	SE, S
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Deliver major local area-based regeneration projects	SE, SQ, S, E
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Support the implementation of the Urban Villages Programme	SE, S, F
Physical & Environmental Regeneration - we live sustainably protecting and enhancing the environment	Provide quality social housing in sustainable urban & rural neighbourhoods	SE, SQ, SA, F, S, E

3.2 Outcome Improvement Objective

We will protect and enhance the environment through creating and supporting a culture of environmental stewardship.

Strategy Map: How we will deliver our Outcome Improvement Objective



3.3 Mainstreaming the Equality and Disability Duties

The Directorate is committed to mainstreaming equality and its disability duties.

The Directorate is committed to fulfilling its Section 75 and Disability Duties and promoting equality of opportunity and good relations.

Equality impact screening and impact assessment processes will be undertaken as appropriate.

3.4 Improvement Delivery Plan

In order to deliver our Directorate outcome and/or service improvement objectives we have identified a number of key activities, as set out below. These actions represent part of the work that will be progressed by the Directorate during 2018/19.

We will protect and enhance the environment through creating and supporting a culture of environmental stewardship. All actions below contribute to the delivery of the overall improvement objective.

Capital Development & Building Control

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
1	Development of a maritime themed museum at Ebrington	Complete the technical design of the £10m maritime museum at Ebrington as a stand out nationally significant cultural and learning attraction.	March 2019	Francis Morrison
2	Progress development of regionally significant regeneration sites	Develop a regionally significant regeneration masterplan for the Canal Basin site in Strabane, in conjunction with the completion of the developed design and contribute to the completion of the business case for a new £15 strategic leisure facility for the town as the initial significant investment at this site.	March 2019	Francis Morrison

3	Design and deliver high quality public realm scheme in Strabane town centre	Protecting and enhancing the built environment of Strabane Town centre by the technical design of a £4m high quality, flexible public realm scheme to tender stage.	March 2019	Francis Morrison
4	Develop parks and green spaces	Protecting and enhancing the natural environment of our parks and green spaces by the completing the construction of three high quality district play parks at Ballymagroaty, Kilfennan & Drumahoe, Derry, with a cost of approximately £3m.	March 2019	Francis Morrison
5	Development of multimodal transport hub, including integration with city and region greenway network	Create integrated, sustainable and accessible transport infrastructure and promote modal shift with the commencement of the construction of the £500k extension of the Waterside greenway from Ebrington to the new £27m North West Multimodal Hub in Derry.	March 2019	Francis Morrison
6	Promote a modal shift away from cars to sustainable travel	Develop the technical design of three new cross-border greenways between Derry-Buncrana, Derry-Muff & Strabane-Lifford, totalling 46km in length and costing €18m.	March 2019	Francis Morrison
7	Development a strategy to reduce energy use through sustainable, energy efficient project.	Participate and collaborate on a range of innovative pan-European energy efficiency programmes, including the piloting of pilot projects within our Council area.	March 2019	Francis Morrison
8	Develop new regional sport and leisure facilities in Derry and Strabane	Contribute to the creation of £50m worth of new regional sport and leisure facilities at Templemore, Derry and Canal basin site in Strabane by the	March 2019	Francis Morrison

		compilation of business case and developed designs.		
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Regeneration

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
1	Develop a heritage/conservation-led masterplan for Sion Mills and other design frameworks for other settlements	Appointment of external consultancy team and completion of masterplan	March 2019	Tony Monaghan
2	Develop a heritage/conservation-led masterplan for Sion Mills and regeneration frameworks for other settlements	Provision of technical assistance to the Rural Development Programme Team in the completion of village cluster plans for the Council's rural area	March 2019	Tony Monaghan
3	Protect & promote our natural and built heritage assets	As part of the Council's Built Heritage Development pilot initiative (in conjunction with HED), identification of actions to support the delivery of a District-wide Built Heritage Plan	March 2019	Tony Monaghan
4	Protect & promote our natural and built heritage assets	Secure Stage I approval & development of a Stage II proposal for the HLF Townscape Heritage (TH) funding for the delivery of a heritage-led physical regeneration capital scheme for Derry City Centre	March 2019	Tony Monaghan
5	Protect & promote our natural and built heritage assets	Design & secure funding for a heritage-led shopfront enhancement scheme for Newtonstewart conservation area	March 2019	Tony Monaghan
6	Protect & promote our natural and built heritage assets	Design, coordinate and deliver an international heritage regeneration conference focussing on the	October 2018	Tony Monaghan

		historic walled city in conjunction with Inner City Trust		
7	Protect & promote our natural and built heritage assets	Design and secure funding for a conservation-led environmental improvement scheme for the Bishop Street Car Park	March 2019	Tony Monaghan
8	Protect & promote our natural and built heritage assets	Design and secure funding for the restoration of the City Walls Plinth Project	March 2019	Tony Monaghan
9	Progress the development of regionally significant regeneration sites	Completion of a business and technical feasibility study to identify regeneration and development options for the Strabane Canal Basin site	March 2019	Tony Monaghan
10	Deliver major local area-based regeneration projects	Produce a public realm plan for the environs adjacent to the multi-modal transport hub at Duke Street	March 2019	Tony Monaghan
11	Deliver major local area-based regeneration projects	Produce a regeneration masterplan for the former Faughan Valley School site at Drumahoe	March 2019	Tony Monaghan
12	Support the implementation of the Urban Villages Programme	Continued coordination with the Urban Villages Reference Group & Coordinators in the delivery of the actions identified for the UV area	March 2019	Tony Monaghan
13	Support the implementation of the Urban Villages Programme	Design and secure funding for the delivery of an urban regeneration 'Revitalisation' scheme for Abercorn Road	March 2019	Tony Monaghan
14	Provide quality social housing in sustainable urban & rural neighbourhoods	Continued coordination in the design/development of major social housing/community capital regeneration projects at Ballynagard, The Glen and Rathmor Road	March 2019	Tony Monaghan

Planning

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
1	<i>Local Development Management:</i> Improve processing time by 18% of current year to date figure of 18.4 weeks (Q2) to less than 15 weeks to meet statutory KPI target for non-legacy local planning applications. Reduction of 100% of legacy local applications (10 remaining).	<ul style="list-style-type: none"> • Implement new staffing structure. • Identify key timelines for project management of legacy cases and 12 month plus. • Weekly PM meetings with SPOs and monthly Group Meetings with Senior Officers • Use of traffic light report to identify key processing timelines. • Commence implementation of Improvement Review Processes including stakeholder engagement. 	March 2019	Maura Fox
2	<i>Major/Strategic Development Management:</i> Improve processing time by 20% of current year to date of 49.6 weeks (Q2) towards meeting 30 week major Statutory KPI target for non-legacy major applications. A reduction of 50% legacy applications (21 remaining).	<ul style="list-style-type: none"> • Implement new staffing structure. • Weekly PM meetings SPO's and Monthly Group Meetings with Senior Officers. • Use of traffic light report to identify key processing timelines and review Quarterly Project Plans. • Commence implementation of Improvement Review Processes including Stakeholder engagement. 	March 2019	Maura Fox
3	<i>Local Development Plan:</i> Subsequent to the published LDP Preferred Options Paper (POP) in May 2017, the draft LDP Plan Strategy (PS) will be published in Autumn 2018.	<ul style="list-style-type: none"> • LDP Project Management in Place – monthly/weekly meetings, governance meetings, member input sessions, stakeholder sessions (internal & external), consultancy studies, draft the LDP Plan Strategy (PS) 	Mar-Aug 2018	Maura Fox

		<ul style="list-style-type: none"> • Sustainability, Appraisal, EQIA, Rural Proofing • Approval by Planning Committee and Council • Publish LDP Plan Strategy (PS) • Public Consultation on Draft LDP PS 	June–Sept Sept–Nov Oct–Dec Jan–Mar 2019	
4	<p><i>Enforcement:</i> Reduction in number of cases open from 273 to less than 200 in 6 months. Improve closure times by 3% from 68% (in Q2) to over 70% of enforcement cases to be closed within 39 weeks to meet the statutory KPI target.</p>	<ul style="list-style-type: none"> • Identify cases over 39 weeks and implement weekly PM meetings with SPO for targeted reduction and review quarterly Project Plans with senior officers. • Monthly Group Meetings with senior officers • Caseload management. 	September 2018	Maura Fox

Environment

Ref	Directorate Outcome/ Service Improvement Objective	Key Activities/Actions/Sub-actions/milestones	Target Date	Lead Officer
1	Promote a modal shift away from the use of the private car towards sustainable travel.	Advance the development of the Transport Hub. Progress with the procurement of a municipal public bike hire scheme, active travel programme, advance development of the cross border greenway project.	March 2019	Conor Canning
2	Ensure an integrated approach to waste management and developing a circular economy approach	Engage with stakeholders to establish a Zero Waste Forum to progress key actions within the strategy. Take forward the Circular Economy agenda locally.	March 2019	Conor Canning

3	Enhancement of the natural environment	Promote and enhance the biodiversity of the district through community engagement initiatives, environmental projects such as habitat creation. Progress the Green Infrastructure Plan	March 2019	Conor Canning
4	Deliver major local area-based regeneration projects.	Progress development of the Top of the Hill Masterplan, progress with works at Drumahoe District Park and progress the St Columb's Pk masterplan in consultation with local communities. Review and submit Riverine Project	March 2019	Conor Canning
5	Support the implementation of the Urban Villages Programme	Advance projects in the Bogside, Fountain and Bishop St Areas		Conor Canning

3.5 Measures of Success and Performance

During 2018/19, we will be continue to work to establish baseline and benchmarking information in order to promote continuous improvement. The following performance indicators/measures and targets have been identified for 2018/19.

Capital Development & Building Control

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	2016/17 Performance	2017/18 Performance	2018/19 Target
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	Total number of applications processed by Building Control	3822	4514	Demand led
	Value of capital projects completed	£15,750,000	£13,570,000	£12,000,000

Planning

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	2016/17 Performance Year to date	2017/18 Performance (Quarter 3)	2018/19 Target
1	<ul style="list-style-type: none"> Statutory KPI: processing of local planning applications – 15 weeks. Departmental KPI: improvement of processing time by 18%. 	Legacy included 114.6 weeks Council 16.2 weeks	Legacy included 16.8 weeks Council 16.2 weeks	Meet Statutory 15 week target for Council only
2	<ul style="list-style-type: none"> Statutory KPI: processing of major planning applications – 30 weeks. Departmental KPI: improvement of processing time by 20%. 	Legacy 376.8 weeks Council 46.2 weeks	Legacy 54.2 weeks Council 42.3 weeks	Improve to 34 weeks for Council only
3	<ul style="list-style-type: none"> Draft LDP Plan Strategy agreed by Planning Committee and full Council. Draft LDP Plan Strategy published. Draft LDP PS Sustainability, Appraisal, EQIA and Rural Proofing Reports published. 	None None None	None None None	Oct/Dec 2018 Jan/March 2019 Sept /Nov 2018

4	<ul style="list-style-type: none"> Statutory KPI: closure of enforcement open cases by 39 weeks. Departmental KPI: improvement of 3%. 	75.9% cases closed in 30 weeks.	Met 70.0% at Quarter 3	To improve the 70% closure target
5	Number of local and major planning applications recorded.			Demand Led

Environment

Outcome / Service Improvement Objective Reference	Performance Measure/Indicator	2016/17 Performance	2017/18 Performance	2018/19 Target
Ensure an integrated approach to waste management and developing a circular economy approach	Reduce the volume of Biodegradable waste to landfill	13,242 (61.82%)	Not yet available	19,093
Ensure an integrated approach to waste management and developing a circular economy approach	% of household waste recycled and composted	40.5%	45%*	50%**
Ensure an integrated approach to waste management and developing a circular economy approach	% of streets achieving grade B or above	88%	90%	85%
Promote a modal shift away from cars to active travel	Km of greenway completed.			

*estimated – validated data not available **2020 target

Appendix 1 provides details of the performance measures we have identified for all our services, along with the targets for 2018/19.

4 Risk Management

4.1 Risk Register

A copy of the Directorate's Risk Register has been attached as Appendix

5 Section Four - Contacts

Senior Management

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