



Ref: FOI / 5715

23 May 2025

Email:

Dear

### Freedom of Information Act 2000 Request - Penalty Charge Notices

I refer to your FOI request and respond as follows:

- 1) How many penalty charge notices have been issued in your region for breaches of parking rules -for example, overstaying - in 2022, 2023, 2024 & 2025?

Response:

2022	5100 PCNs
2023	6478 PCNs
2024	4374 PCNs
2025	1202 PCNs

- 2) The total amount collected in fines (in £) of penalty charge notices issued in 2022, 2023, 2024 & 2025 by calendar year

Response:

2022	£186,403.94
2023	£238,788.40
2024	£154,342.83
2025	£37,485 (Jan – Mar)

#### Derry

C/o Council Offices  
98 Strand Road  
Derry  
BT48 7NN

#### Strabane

C/o Council Offices  
47 Derry Road  
Strabane  
BT82 8DY

+44 (0) 2871 253 253  
info@derrystrabane.com  
[www.derrystrabane.com](http://www.derrystrabane.com)

f Derry City & Strabane District Council  
@dcsdcouncil

- 3) How many appeals have been lodged against the penalty charge notices in 2022, 2023, 2024 & 2025?

Response:

Derry City and Strabane District Council does not hold this information. Prior to 1<sup>st</sup> April 2024, the enforcement of off-street car parks in Northern Ireland was the responsibility of the Department for Infrastructure (DfI) through local agreements with local Councils. From 1<sup>st</sup> April 2024, Marston Holdings Ltd has contracted with NSL (Marston Holdings Ltd) to provide enforcement services.

The Council holds records relating to financial data but not the number of appeals. Please contact the Department for Infrastructure (DfI) [Roads.Parking@infrastructure-ni.gov.uk](mailto:Roads.Parking@infrastructure-ni.gov.uk) for the number of PCNs up until March 2024.

From April 2024 onwards please contact Martson Holdings [media.enquiries@marstonholdings.co.uk](mailto:media.enquiries@marstonholdings.co.uk)

As holders of this information, they will provide the number of appeals lodged against PCNs in this period.

- 4) How many appeals saw a successful outcome for the claimant in 2022, 2023, 2024 & 2025?

Response:

Derry City and Strabane District Council does not hold this information. Prior to 1<sup>st</sup> April 2024, the enforcement of off-street car parks in Northern Ireland was the responsibility of the Department for Infrastructure (DfI) through local agreements with local Councils. From 1<sup>st</sup> April 2024, Marston Holdings Ltd has contracted with NSL (Marston Holdings Ltd) to provide enforcement services.

The Council holds records relating to financial data but not in relation to appeals and their outcome. Please contact the Department for Infrastructure (DfI) [Roads.Parking@infrastructure-ni.gov.uk](mailto:Roads.Parking@infrastructure-ni.gov.uk) for the number of successful appeals up until March 2024.

From April 2024 onwards please contact Martson Holdings  
[media.enquiries@marstonholdings.co.uk](mailto:media.enquiries@marstonholdings.co.uk) for the number of successful appeals.

- 5) Please can you share what the money from penalty charge notices was used for in 2022, 2023, 2024 & 2025?

Response:

The money from penalty charge notices is used to meet the income target for Car Parks set by Council as part of its Rates Estimates Budget process each year.

- 6) Do you use a private parking company to issue penalty charge notices, if yes which company do you use?

Response:

Yes. Since 1<sup>st</sup> April 2024 Derry City and Strabane District Council uses Marston Holdings to provide parking enforcement and PCN processing services. Prior to 1<sup>st</sup> April 2024 the enforcement of off-street car parks was the responsibility of the Dept for Infrastructure through local agreements with local councils.

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN  
Tel: 028 71253253 or email [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner  
Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

I would advise however, the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

**Kevin O'Connor**  
**Head of Business**