May 2025

# Derry City and Strabane District Council

Corporate Plan 2025/26 and Improvement Plan 2025/26



### **Corporate and Improvement Plan 2025/26**

#### **Contents**

**Section 1: Background** 

**About this document** 

**Engaging with our Citizens** 

How our plans fit together?

**Derry City & Strabane District Council Community Plan** 

#### **Section 2: The Corporate Plan 2025/26**

Introduction

**Our Mission** 

**Corporate Objectives** 

**Corporate Values** 

**Cross Cutting Themes** 

**Our Resources for 2025/26** 

**Community and Strategic Capital Projects and City Deal** 

Aligning the Emerging Strategic Community Plan, Corporate Plan and Directorate Delivery Plans

**Monitoring and Reporting Progress** 

#### **Section 3: Performance Improvement Plan 2025/26**

Introduction

**Identifying our Improvement Objectives 2025/26** 

- To assist a return to healthy lifestyles through regrowing participation in high quality leisure, sport and physical activity
- To create a greener, cleaner more attractive district
- Implement Letter of Offer from SEUPB for PEACEPLUS Theme 1.1 Local Co-Designed Action Plan.
- To deliver improved customer satisfaction by improving customer support services and processes

Statutory Indicators
Publishing our Improvement Objectives
Reviewing and reporting on our progress
How to get involved

#### Section 4:

**Our Councillors** 

**Contact Us** 

#### 1. Section 1 - Background

#### 1.1 About this document

This document is set out in four key sections:

- Section 1 sets out the context for our plans for 2025/26 and provides details of how we have engaged citizens and stakeholders in our planning processes, how our plans fit together.
- Section 2 relates to the Corporate Plan for Derry City and Strabane District Council for the year 2025/26. The Corporate Plan explains our priorities for the forthcoming year and how the Council will spend its budget in support of these priorities.
- Section 3 relates specifically to our Improvement Objectives for 2025/26
- Section 4 provides details of your local Councillors and contact details.

#### 1.2 Engaging with our Citizens

One of the values set out in our first corporate plan in 2015/16 was our commitment to one unified Council with the needs of local communities and businesses at the core of what we do, and we have been working to achieve this since the inception of our new Council. Fundamental to achieving such an approach is proactive and meaningful engagement with our citizens and stakeholders.

The Council initiated a co-design process to develop the draft community plan (Strategic Growth Plan) for the Derry City and Strabane District Council area in 2014. More than 5,000 citizen engagements were undertaken, including a citizen survey to 1,400 households, Section 75 focus groups, stakeholder plenaries, task and finish working groups and 8 local community planning groups.

A significant and intense period of public consultation commenced over the summer and early autumn of 2017, the aim of which was to engage with key stakeholders and seek their views on the draft plan. 16 public consultation events were held across the council area with other engagements with interested stakeholders provided on request. 16,000 copies of a bespoke children's version of the Strategic Growth Plan were circulated to all primary school pupils in the City and District also seeking their views.

In total 206 responses were submitted as part of the public consultation on the draft Strategic Growth Plan/Community Plan. This significant feedback demonstrated an overwhelming support for the Growth Plan and the aspirations within it. The consultation evidenced and validated the approach to co-design and co-production as they supported the outcomes, indicators and actions within the plan and reinforced the key need for the transformative projects to deliver social, economic, and environmental regeneration. Following consideration of the consultation feedback the final 'Strategic Growth Plan 2017-2032/Our Community Plan' was published in November 2017.

Since the publication of the Plan the focus has shifted towards implementation and the establishment of Delivery Partnerships aligned to the outcome areas of the Plan. These Partnerships comprise all the partners responsible for the delivery of actions within a particular outcome and will implement, deliver, and report on the actions in the Strategic Growth Plan.

Two statements of progress on the delivery of the Plan were published in 2019 and 2022 respectively and all information on the plan and its progress can be found on <a href="https://www.growderrystrabane.com">www.growderrystrabane.com</a>

Whilst this Community Plan/Strategic Growth Plan takes a strategic view of the whole District, it is also important to connect to the needs and aspirations at a more local level within our neighbourhoods and communities. As part of the co-design process Eight Local Area Based Growth Plans were developed. Implementation of the Local Growth Plans is overseen by eight Local Growth Partnerships.



The Strategic Growth Plan underwent a statutory review process in 2021/2022 which involved a significant consultation and engagement process. The Council used questionnaires, citizen space and engagement meetings in Derry, Strabane and Castlederg to discuss citizen's views on the plan and its progress. The reviewed and consulted plan was duly republished in November 2022 in accordance with the Local Government Act (2014). The Partnership also adopted a communications and engagement strategy in October 2020. For further information please view www.growderrystrabane.com.



In addition, we regularly seek views in relation to services, strategies, etc. In many cases our approach to citizen engagement has been modified to reflect a more varied, targeted and/or virtual approach. More information on citizen engagement initiatives in the 2023/24 year will be set out in the performance report for 2024/5, which will be published in September 2025.

#### 1.3 How our plans fit together

The Council has many plans at strategic and operational levels, some of which are based on local needs and others that are required as a result of legislation.

The Inclusive Strategic Growth Plan for the Derry City and Strabane District Council area is the highest-level plan. This strategy recognises that community planning is about people and organisations working together to improve services and to bring about sustainable improvements in the quality of life of local citizens, businesses, and other stakeholders. As well as the Council, the community plan also involves the commitment and resources of multi-agency partnerships to deliver the community plan objectives.

Delivery of the vision and objectives set out in the Strategic Growth Plan will be supported through the expression of objectives, priorities and actions in the Corporate Plan of Derry City and Strabane District Council (and the corporate plans of other stakeholder organisations). The Council's Corporate Plan captures our contribution to the Strategic Growth Plan and the resources required are reflected in the Annual Rates Estimates.

Arising from the corporate plan, directorate delivery plans have been prepared to help ensure that those priorities set out at a corporate level are cascaded to individual directorates/services and actioned. Individual contributions to the delivery of directorate and team plans and ultimately the corporate plan are set out in personal development plans as part of our employee development and appraisal process.

The Council is also required to prepare an annual Improvement Plan containing improvement objectives and must monitor its performance and publicise the information.

In addition to these corporate management plans, plans will also continue to be developed in relation to thematic/service specific issues, for example, our Be Active: A Physical Activity, Wellbeing and Sports Strategy 2024-8. Furthermore, the local development plan (LDP) will guide the future use of land in the Council area and inform developers, members of the general public, communities,

government, public bodies, representative organisations, and other interests of the policy framework that is used to determine development proposals.

The LDP will take account of the Council's Strategic Growth Plan providing a spatial expression to the community plan and thereby linking public and private sector investment through the land use planning system.

The planning and improvement framework set out above comprising the Strategic Growth Plan, corporate plan, performance improvement plan and directorate plans is augmented by a performance review framework which includes:

- At a district wide level a two yearly Statement of Progress which measures the district's performance against the shared outcomes, indicators and priority actions set out in the Strategic Growth Plan
- At a Council level, an Annual Performance Report which sets out what we have achieved in the previous year and how we have met our performance improvement duty.
- At a directorate level, six monthly progress reports and directorate service delivery plans provide information on how we are performing.

The diagram below shows the key elements of the planning, improvement, and performance review framework.

#### 1.4 Corporate Planning, Improvement and Performance Review Framework

## **Derry City and Strabane District Council Area: Plans and Performance Review**

"Inclusive Strategic Growth Plan 2017-2032" - the Community Plan. The district's integrated plan captures the shared social, economic and environmental outcomes for the area.

Derry City and Strabane District – 2 yearly Statement of Progress. Measures the district's performance against the shared outcomes, indicators and actions set out in the Strategic Community Plan

Council: Plans and Performance Keview

### **Derry City and Strabane District Council – Corporate Plan 2025/26**

The Corporate Plan captures the council's contribution to the 'Inclusive Strategic Growth Plan 2017-2032' -Strategic Community Plan. The resources required are reflected in the Annual Rates Estimates.

#### **Improvement Plan 2025/26**

Improvement Objectives 2025/26 for the forthcoming vear

Annual Performance Report 2024/25 Sets out what we have achieved in the previous year and how we have met our performance improvement duty.

#### **Directorate: Plans and Performance Review**

### **Directorate Delivery Plans**

Directorate delivery plans demonstrate how the Corporate Plan will be delivered and contains details about the work of the Directorate, its resources and how it is performing. Supported by six monthly progress reports.

#### Individual: Development Plans and Performance Review

Personal Performance and Development Reviews This captures the individual's contribution to Directorate and team plans.

#### 1.5 Derry City & Strabane District Council - Inclusive Strategic Growth Plan 2017-2032

Derry City and Strabane District Council has a duty under the Local Government Act (NI) 2014 to prepare a Community Plan to promote the economic, social, and environmental wellbeing of its area and contribute to the achievement of sustainable development.

An extensive process of consultation and engagement was undertaken with local communities and organisations to shape the outcomes. The Inclusive Strategic Growth Plan 2017-2032' - was published in November 2017 and reviewed in November 2022. Add This strategic plan identifies the priority outcomes which aim to make Derry City and Strabane District Council a place where there is:

### A thriving, prosperous and sustainable City and District with equality of opportunity for all

The nine outcome areas are aligned to the pillars of social, economic, and environmental wellbeing and are linked to eight local community plans. Our Corporate Plan and Improvement Objectives support these outcomes.

# **Outcomes & Actions**



#### 2 Section 2

#### 2.1 Corporate Plan 2025/26

The Corporate Plan 2025/26 represents our priority outcomes as a Council for the next year. It reflects the Council led priorities set out in the Inclusive Strategic Growth Plan and identifies actions we will undertake above and beyond the everyday working of Council services.

The Strategic Growth Plan identifies nine outcomes under the pillars of economic, social, and environmental well-being. Many of the Council's services will contribute towards achieving more than one of the outcomes identified, and it is important to recognise that achievement of each outcome will contribute, in part, to the achievement of others. Some themes, such as equality and sustainability cut across each of the outcomes.

#### **Our Mission**

Derry City and Strabane District Council mission is committed to working to:

"Deliver improved social, economic and environmental outcomes for everyone."

#### **Corporate Objectives**

To deliver on our mission, we will focus on four key objectives. These objectives are based on the organisational structure and have emerged following consultation with key partners and from consulting and involving senior council officers and staff.

Our corporate objectives are to:

- Grow our business and facilitate cultural development.
- Protect our environment and deliver physical regeneration.
- Promote healthy communities.

• Provide effective and facilitative cross functional support services.

These corporate objectives align directly to the well-being pillars identified within the strategic outcomes in the Community Plan, as set out in the diagram below.

# **Community Plan Wellbeing Pillar and Outcome Area**

## **Social Well-being**

- Community Development,
- Health and Well-Being
- Children and Young People

## **Economic Well-being**

- Entrepreneurship, Enterprise and Regional Competitiveness
- Education and Skills
- Tourism, Arts and Culture

# **Corporate Plan Objectives**

**Promote Healthy Communities** 



Grow our business and facilitate cultural development

## Provide effective and facilitative cross functional support services

### **Environmental Well-being**

- Physical and Environmental Regeneration
- Energy, Infrastructure and Transport



Protect our environment and deliver physical regeneration.

#### 2.2 Corporate Values

These corporate values will guide what we do, and our working relationships with each other, our residents, and our partner agencies. Our Corporate Values define who we are and how we do business. These are the beliefs that guide our actions, set our direction, and help us every day to plan for the future.

- One new unified Council with the needs of local communities and businesses at the core of what we do.
- A centre of excellence and innovation with a clear focus on outcomes and delivery.
- Working in partnership with statutory and community sectors to achieve economic, social, and environmental regeneration.
- Driven forward by effective and ethical leadership and highly motivated and valued staff who have clear sense of purpose and place.
- Balancing urban and rural needs.
- Committed to clear and timely communication and celebrating our achievements.

## 2.3 Cross cutting themes

### Our commitment to promoting equality

Section 75 of the Northern Ireland Act 1998 requires us to fully take into account the need to promote equality of opportunity in all of our work, among the following groups:

People of different

- Religious belief
- Political opinion
- Racial group
- Age

- Marital Status
- Sexual orientation
- Men and women
- People with and without a disability
- People with and without dependants

We are committed to fulfilling our obligations under Section 75 of the Northern Ireland Act 1998 throughout the Council and to allocating the necessary time, people, and money to enable us to do so. We have developed a new Equality Scheme and are committed to implementing it effectively and in a timely way alongside implementing this Corporate Plan.

Without affecting our obligations mentioned above, when doing our work, we will also take into account the desirability of promoting good relations between people of different religious belief, political opinion or racial group.

We are also required by law to fully take into account the need to promote positive attitudes towards people with a disability and encourage the participation of people with a disability in public life. We are committed to fulfilling our disability duties and we set out how we intend to do this in our disability action plan.

#### Our commitment to sustainable development, rural needs, and action on climate change

Sustainable development is based on balancing social, economic, and environmental costs and benefits to ensure the best future for all. It is about looking at long-term and short-term costs and consequences and considering the world wide as well as the local aspects of decision. The accepted definition of sustainable development is:

"Development which meets the needs of the present without compromising the ability of future generations to meet their own needs." (The Brundtland Report, 1987)

On 31<sup>st</sup> March 2007, public authorities became legally obliged to act in a way that best contributes to supporting sustainable development. Councillors and council staff have welcomed the duty of sustainable development. It is a major factor in all our decisions and is therefore one of the cross-cutting themes running through every aspect of the Council's work.

The Rural Needs Act (Northern Ireland) 2016 (the Act) came into operation for government departments and district councils on 1 June 2017. The Act requires policy makers and public authorities to have due regard to rural needs when developing and implementing policies and when designing and delivering public services. The Council is committed to addressing rural needs and during 2018/19 put in place additional processes and training to facilitate effective compliance with the legislation.

We are also committed to delivering our Climate Emergency Plan, under which new policies will be screened for their impact on Climate Change and if necessary, a more detailed assessment undertaken.

#### 2.4 Our Resources 2025/26

The Councils estimated revenue expenditure (net of specific grant income and fees and charges from council services) in 2025/26 will be £82,200m.

## **Net Revenue Expenditure**

The following table and chart demonstrate how this money will be spent across each of our Service Directorates: -

Total Net Expenditure	£82,200m
Cross Cutting Support and other costs (incl. Council)	£10,274m
City of Derry Airport	£1,545m
Capital plan	£12,829m
Business and Culture	£9,174m
Health and Communities	£16,443m
Environment and Regeneration	£31,935m

## **Total Income**

For the financial year 2025/26, the net expenditure will be funded from the following sources of income-

District rates income (including de-rating grant)	£80.26m
Rates support grant	£0.578m
Transferred functions grant	£0.462m
Reserves	£0.900m

Total income £82.20m

#### **Rates Breakdown Per Household**

The following table is based on the average property value and details what the average ratepayer in the Derry City and Strabane District Council will pay in 2025/26 compared to the N. Ireland Council average:

#### **Domestic Ratepayer Examples Based on Average House Values**

	Derry City and Strabane					
Average Property Value (£)	96.964					
	•					
Average District Rate (£)-	617.57					
Average Regional Rate (£)	488.89					
Average Total Rates Bill for 2025/26 (£)	1,106.45					

This year's District rates increase of 4.92% will mean an average increase of £28.96 per annum or 56p per week and will see the average domestic District rates bill increase to £617.57.

#### **Non-Domestic Rates**

Non-domestic rates are a rate for all business properties such as offices, factories and shops, with bills based on the rental value of your property as at March 2023.

Further information and the updated Non domestic valuation list can be found online at the attached link: -

https://www.finance-ni.gov.uk/news/reval2023-will-help-rebalance-business-rates

Non domestic ratepayers will also see District rates bills increase by an average of 4.92%

There are a range of reliefs available to business ratepayers. These include the following: -

- Small Business Rate Relief
- Small Business Rate Relief for small Post Offices
- Charitable Exemption for rates
- Sports and Recreation Rate Relief
- Residential Homes Rate Relief
- Industrial Derating
- Non-Domestic Vacant Rating
- Hardship Rate Relief
- Rural ATMs

Of the non domestic properties in this Council area, 15% of business ratepayers are fully exempt from rates; 65% are small businesses who can avail of small business rates relief ranging between 20% and 50% of their rates bills; a further 7% avail of derating relief of between 70%-80% of their rates bills and the remaining 14% are subject to full rates.

More details can be found at the attached link: - <a href="https://www.nibusinessinfo.co.uk/content/help-available-business-rates">https://www.nibusinessinfo.co.uk/content/help-available-business-rates</a>

## Aligning the Strategic Growth Plan, Corporate Plan and Directorate Delivery Plans

The Inclusive Strategic Growth Plan for the Derry City and Strabane District Council area represents the overall strategic planning framework for the area. Delivery of the vision and outcomes set out in the Inclusive Strategic Growth Plan will be supported through the delivery of objectives, priorities and actions in the Corporate Plan of Derry City and Strabane District Council and then cascaded through to the Directorate Delivery Plans.

These linkages facilitate the effectiveness of our approach in delivering the priorities set out in the Community Plan and our mission of delivering "improved social, economic and environmental outcomes for everyone."

Information in relation to the actions, projects and plans that are being taken forward in 2025/26 can be found in the relevant Directorate Delivery Plans. These plans are available on the council's website at www.derrystrabane.com.

#### **Monitoring and Reporting Progress**

The implementation of the Corporate Plan is reported on a six-monthly basis to the Senior Leadership Team and the Council's Governance and Strategic Planning Committee.

At a directorate level, each Director has overall responsibility for monitoring progress on the commitments identified in the Delivery Plans. Six monthly progress reports and directorate service delivery plans provide information on how we are performing. These reports are presented to the relevant Committees for consideration and are available via the Council's website: www.derrystrabane.com.

In addition, the Council will publish a Performance Report by the end of September 2025, providing details of how we have performed in the 2024/25 year.

#### 3 Section 3: The Performance Improvement Plan 2025/26

#### 3.1 Overview

Part 12 of the Local Government Act (NI) 2014 puts in place a framework to support continuous improvement in the delivery of council services, in the context of strategic objectives and issues that are important to those who receive those services. As near as possible, to the start of each financial year, (and no later than the end of June), the Council has an obligation under the Local Government Act (NI) 2014 to publish a Performance Improvement Plan. By producing this plan, residents can find out what we intend to do over the coming year and what they can expect to see if we achieve our Improvement Objectives.

The Improvement Objectives for 2025/26 are:

# Objective 1 To assist a return to healthy lifestyles through regrowing participation in high quality leisure, sport and physical activity

### **Sub Objectives**

- Support and deliver Sport & Physical Activity programmes that achieve targets of 8,000 participants per year including\*
  - o Female participants 4000
  - o Children & young people 3000
  - o those living in the most deprived areas 3000
  - o Older people 2000
  - o People living with disabilities 1000
  - o Ethnic Minorities 500
- Achieve 1.5million paid leisure centre user visits
- Achieve 7,000 paid gym memberships (includes direct debits, advanced payments, corporate and staff membership schemes)

\*please note that participants may cover a range of target areas and will be included in each of these categories when compiling attendance and participation.

# Improvement Objective 2

## To create a greener, cleaner more attractive district

### **Sub Objectives**

- To protect and promote our natural and built assets
- To protect and enhance our environment

### **Objective 3**

Implement Letter of Offer from SEUPB for PEACEPLUS Theme 1.1 Local Co-Designed Action Plan.

# Improvement Objective 4

## To deliver improved customer satisfaction by improving customer support services and processes

### **Sub Objectives**

- To monitor and report on the Complaints Handling Process within all service areas
- To provide accessible services / information.

Whilst this plan focuses specifically on our key Improvement Objectives, we are still seeking to bring about improvement in other areas. Planned improvements in our day-to-day business are set out in our Directorate Delivery Plans/Service Plans. All of our Directorate Delivery Plans / Service Plans\_can be accessed from our website: <a href="www.derrystrabane.com">www.derrystrabane.com</a>. These documents are not intended to be exclusive – the council's plans/activities may be adjusted or added to in line with demand/circumstances.

#### **Arrangements to promote continuous improvement**

Under the 2014 Act, the Council must make arrangements to secure continuous improvement in its functions in terms of one or more of the following criteria:

- strategic effectiveness;
- service quality;
- service availability;
- fairness;
- sustainability;
- efficiency; and
- innovation.

As part of this duty, each year the Council will set itself "improvement objectives" and make arrangements to secure achievement of its improvement objectives. In determining these improvement objectives, the Council will consult the following:

- persons liable to pay rates in respect of hereditaments in the district;
- persons who use or are likely to use services provided by the council;
- persons appearing to the council to have an interest in the district

Once agreed, the Council will collect information during the year which will allow it to assess whether it has met these improvement objectives and will also measure its performance in regard to self-imposed performance indicators and standards.

In addition, the Council will collate information on and work to achieve any performance indicators and performance standards set by the Department for Communities.

In carrying out its year-end assessment of performance, the Council will compare information across years and, where practicable, against the performance of other councils. The results of the assessment will help inform further improvement actions, as necessary.

Derry City and Strabane District Council will publish its performance assessment by 30th September in the financial year following that to which the information relates; or any date that is specified by the Department.

The Council is also committed to publishing an "Improvement Plan" setting out its improvement objectives as soon as is reasonably practicable after the start of the financial year to which the plan relates and no later than 30<sup>th</sup> June each year. The Improvement Plan also contains details of statutory indicators and standards that the Council is required to meet. Arrangements/ plans /actions that will be taken to ensure delivery of these obligations along with the Improvement Objectives are set out in the Directorate Delivery Plans and are subject to scrutiny. Progress in our improvement areas/objectives and our statutory indicators will be reviewed on an ongoing basis by the relevant Directors, and by the Council's Senior Leadership Team and by Committees, using a wide range of evidence including update/service/project reports as well as performance reports (6 monthly). Our six-monthly directorate performance reports can be viewed on the Council's website.

In the event of our performance standards not meeting our expectations, corrective measures will be identified and taken forward.

All of these actions/elements are set in the context of the Council's Corporate Planning, Improvement and Performance Review Framework which mainstreams these objectives within our planning, monitoring, review, and reporting systems.

The Council is keen to engage with all stakeholders in delivering continuous improvement and welcomes all feedback and suggestions.

#### **Identifying our Improvement Objectives**

Whilst we are constantly striving to improve all our services, it is important for us to identify a small number of areas where we want to focus our attention in order to achieve significant improvements more quickly. These areas are called Improvement Objectives.

Listed below are the four specific areas we have identified as Improvement Objectives for 2025/26. An initial list of potential improvement objectives 2016-17 was informed by:

- Our emerging Community Plan objectives
- Our annual directorate/ service planning process
- Information on how Council services are performing including customer feedback where available and the Citizen Survey; and

## • Our corporate risks

These improvement objectives have been reviewed in the context of the Inclusive Strategic Growth Plan 2017-2032 (Our Community Plan), progress made / learning, feedback from the Northern Ireland Audit Office, stakeholder views and strategic priorities including the financial challenges. Two of the previous improvement objectives have been updated, one is unchanged and a new objective identified.

These updated Improvement Objectives for 2025/26 were subject to consultation to ensure that they meet the needs and aspirations of our stakeholders.

The four Improvement Objectives for 2025/26 are set out in the table below. This table also shows how each individual improvement objective relates to the improvement criteria set out in Part 12 of the Local Government Act (NI) 2014:

Improvement Objective Criteria:	Strategic Effectivenes	Service Ouality	Service Availability	Fairness	Sustainability	Efficiency	Innovation
To assist a return to healthy lifestyles through regrowing participation in high	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>		<b>✓</b>
quality leisure, sport and physical activity							
Sub Objectives							
Support and deliver Sport & Physical Activity programmes that achieve targets of							
8,000 participants per year including*							
Female participants - 4000							
Children & young people - 3000							
<ul> <li>those living in the most deprived areas - 3000</li> </ul>							
Older people - 2000							

	1	1	1	1	1	I	1
<ul> <li>People living with disabilities - 1000</li> </ul>							
Ethnic Minorities – 500							
Achieve 1.5million paid leisure centre user visits							
Achieve 7,000 paid gym memberships (includes direct debits, advanced payments,							
corporate and staff membership schemes)							
*please note that participants may cover a range of target areas and will be included							
in each of these categories when compiling attendance and participation.							
To create a greener, cleaner more attractive district	✓	✓	✓		✓	✓	✓
<u>Sub-Objectives</u>							
To protect and promote our natural and built assets							
To protect and enhance our environment							
Implement Letter of Offer from SEUPB for PEACEPLUS Theme 1.1 Local Co-			✓	✓			✓
Designed Action Plan.							
To deliver improved customer satisfaction by improving customer support		✓	✓	✓	✓	✓	✓
services and processes							
<u>Sub-Objectives</u>							
To embed the Northern Ireland Public Service Ombudsman Complaints Handling							
Process within all service areas							
To provide accessible services / information							

The Improvement Objectives are described in the following pages. For each objective we have identified a rationale, expected outcomes, actions we are going to take to make a difference and how we will measure progress.

Our Improvement Objectives will be delivered through dedicated plans that detail the relevant actions, success measures, resources, timescales, and accountabilities for delivery. Risk registers will also be prepared to help mitigate against non-delivery. Improvement Objectives 2025/26

# Improvement Objective 1

# To assist a return to healthy lifestyles through regrowing participation in high quality leisure, sport and physical activity

## **Sub Objectives**

- Support and deliver Sport & Physical Activity programmes that achieve targets of 8,000 participants per year including\*
- Female participants 4000
- Children & young people 3000
- those living in the most deprived areas 3000
- Older people 2000
- People living with disabilities 1000
- Ethnic Minorities 500
- Achieve 1.5 million paid leisure centre user visits
- Achieve 7,000 paid gym memberships (includes direct debits, advanced payments, corporate and staff membership schemes)
- \*please note that participants may cover a range of target areas and will be included in each of these categories when compiling attendance and participation.

#### **Lead Officer**

Director of Heath and Community

### Why we have selected this Improvement Objective

Derry City and Strabane's Inclusive Strategic Growth Plan 2017- 2032 sets out the strategic community planning partnership's vision for health and wellbeing and the overall outcome to support people live long, healthy and fulfilling lives. Four key areas for improvement have been identified: active ageing and more independent living; reduced health inequalities; increased physical activity; improved mental health.

Engaging users in leisure, sport and physical activity has become an increasing priority at World, National, Governing body and local level. Notably at a Northern Ireland level both the Department for Communities and Sport NI have published new strategy

documents and in addition APSE has published a report on Securing the Future of Public Sport and Leisure Services. All of these confirm the need for increased physical activity levels in order to address individual and societal health and wellbeing benefits.

The World Health Organisation (WHO) sets out a global Action plan which includes a focus on physical activity as a leading factor in health and wellbeing. According to the WHO, 4-5 million deaths per year could be averted if the global population was more physically active. Estimates indicate that 27.5% of adults and 81% of adolescents currently do not meet the 2010 WHO recommendations, with almost no improvement seen during the last decade. The key target is to reduce world physical inactivity by 10% in 2025 and 15% by 2030 through delivery of Active societies. There are significant differences in levels of physical activity between higher and lower income groups, and between countries and regions. The WHO's guidelines for staying fit and healthy are broken down by age group. For example, WHO recommends 150 - 300 minutes of moderate aerobic activity per week for all adults; and an average of 60 mins of moderate aerobic activity per day for children and adolescents.

Council has a specific role in providing a range of publicly accessible, universal, and targeted services and activities. We provide significant sports infrastructure to include leisure centres, community buildings, outdoor sports facilities including pitches and water-based access. This is augmented by the very substantial provision by the voluntary sports sector and sports governing bodies along with schools and higher education providers.

The NI Programme for Government has moved to an outcomes focused delivery-based approach which encourages cross departmental working to deliver on 9 key themes, including 'We all enjoy long, healthy, active lives' which most closely aligns to the outcomes for lifelong participation and engagement in sport and physical activity. However, the strategy will also contribute to the PFG outcomes of 'Children and Young people have the best start in life' and 'Everyone can achieve their potential.'

The Department for Communities in March 2022 published Active Living, the new strategy for Northern Ireland, which 'through its vision and associated key themes and goals, seeks to create a vibrant, welcoming, enjoyable, inclusive and successful sector for everyone, contributing significantly to a healthier and more resilient society.' The Active Living strategy overall vision is to have' More people, More Active, More of the Time.' The strategy framework sets out this overall vision and the interconnectedness of the cross-cutting themes of anti-poverty, wellbeing and inclusion, sustainability and inclusive growth, agility and innovation. The strategy themes include Recovery from the impact of the pandemic on sport and physical activity; promoting participation,

inclusion, and community engagement; Promoting excellence in sport; promoting partnership and integration, providing inclusive and shared spaces and places and promoting the benefits of sport and physical activity.

There are inequalities, with girls and women being less active than boys and men in most countries. Sport NI has recently launched a campaign to encourage women and girls to participate in sport through their 'Be Seen, Be Heard, Belong'. The campaign focuses on levelling the playing field and ensuring women and girls have the same opportunities as men and boys to take part in sport and physical activity. 51% of the population is female, but women are less likely to take part in sport and physical activity than men, and female participation and club membership lags behind their male counterparts. Focus has been outlined within the Council's Be Active Physical Activity, Wellbeing and Sport Strategy to encourage participation from women and girls and also under represented groups into sport, with some of this year's actions and indicators focusing on this to ensure we achieve targets set. DCSDC are currently working with Ulster University in research looking at gender budgeting within leisure and sport.

Derry City and Strabane District Council has published their 'Be Active Physical Activity, Wellbeing and Sport' Strategy which was informed by a consultation process which sought views about participation in sport and physical activity including barriers to participation with residents, schools and activity providers. Among the findings of the study the following are issues Council along with partners need to address:

- Only 29% of respondents indicated that they achieved the WHO daily physical activity guidance of 30mins on 5 days per week; and some 19% indicating that they achieved this on one or no days
- All respondents agreed with the statement that 'being physically active can improve my general health and wellbeing'
- 71% indicated they participated in walking for recreation; 34% in jogging; 31% in aerobics; 29% in weight training and swimming; and 26% in cycling
- The top three responses as to why residents take up physical activity were. 75% to improve health and fitness; 67% to make me feel better; 61% to maintain my mental health
- The top reasons for not being physically active were. 42% due to lack of time or family commitments; and lack of facilities in my area. Other lesser rated reasons were poor weather, cost, being self-conscious, bored with what's on offer; and 1% just not interested
- 71% of schools have delivered sport and physical activity in partnership with Council

- A high percentage of schools would consider making their facilities available for community use if the barriers of insurance and staffing were addressed.
- Nearly half of schools have plans to expand their sports estate, with a strong interest in artificial turf pitches
- 53% of sports providers had delivered activity in partnership with council e.g. local sports clubs, community groups, disability groups have used Council leisure facilities and coaches
- 78% of providers had a willingness to deliver more activity; however, the need for more qualified instructors including those with skills to deliver to disability groups was noted as a need
- There is a network of facilities used for delivery including their own facility, community centres, green spaces

There are 4 themes contained within the strategy that reflect the priorities emerging from the consultation process and linked to the wider PfG Sport and Physical Activity Framework:

#### **Themes**

Four strategic themes have been created to reflect the priorities emerging from consultation



#### BE ACTIVE - SPORTS CLUBS

Working directly with the district's sports clubs and activity programmes aimed at the community beyond the club's membership.

#### OUTCOME

More people across the district feel they have opportunities to get involved in sport and/or be physically active.



#### BE ACTIVE - EVERYDAY

Promoting lifestyle habits in being active from an early age and through the stages of adulthood. Highlighting the health benefits – physical, mental and emotional – to individuals, family groups and the community.

#### OUTCOME

Barriers understood and solutions created. Greater awareness of opportunities for sport and physical activity and the benefits of being active.



#### BE ACTIVE - TOGETHER

Council continuing to work in partnership with key regional and local agencies, government departments and organisations, to complement and supplement similar sports and physical activity initiatives with Council-operated programmes.

#### OUTCOME

More achieved across society by working together.



#### BE ACTIVE - SPREADING THE WORD

Messaging the benefits of being active in sport and physical activity is a vitally important element of Be Active. The challenge is to present the opportunities and benefits in a way that jolts people into action and to keep at it, especially those who are inactive.

#### OUTCOME

The perception that sport and physical activity is 'not for me' is reduced.

# The Sport and Physical Activity Framework

#### Programme for Government Outcomes and Indicators

Lifelong involvement in sport and physical activity will deliver

an active, healthy, resilient and inclusive society which recognises and values both participation and excellence

#### **KEY THEMES**

THEME: THEME: THEME: THEME: Providing Inclusive, Recovering from Promoting Promoting the the Impact of the Pandemic Participation, Inclusion and Excellence in Sport Partnership and Integration Shared Spaces and Places Benefits of Sport and Physical Activity Community Engagement

#### CROSS-CUTTING PRINCIPLES

Developing Inclusive, Shared Communities

Supporting sport and physical activity to be more inclusive and diverse while reducing the barriers to participation and ensuring the participation gaps for specific target groups continue to narrow Developing Capacity and Governance

Developing an agile, well governed, adaptable and progressive sport and physical activity infrastructure, which is collaborative, driven by evidence and enabled by transformative technology

#### Developing National and International Linkages

Ensuring that Northern I reland is recognised as a competitive and attractive place of choice for world class events with high standards of sporting governance and integrity

#### DEPARTMENTAL CROSS - CUTTING THEMES









#### **Physical Activity Guidelines as set out by CMO**

The UK Chief Medical Officer activity guidelines sets out an exemplar on how commonly delivered sports and physical activity can improve muscle function, bone health and balance. These range from pre-natal swim classes; crèche facilities; swimming lessons; holiday school clubs; teenage activities; multi sports clubs and fitness classes; fitness for well-being and older people; plus, exercise programmes for long term conditions, cancer patients and overweight individuals. The image below provides a diagrammatic representation on the types of activities that can deliver these benefits and contribute to meeting the physical activity guidelines.



The Sport NI Corporate Plan 2021-2026 sets out in its mission its commitment to the development of sport, 'We are passionate about maximising the power of sport to change lives. By 2026 we want the power of sport to be recognised by all.' This acknowledges that the power of sort individually and societally has become more important as a result of the pandemic. The emotional, physical, mental wellbeing derived from participating is seen as an important element of Covid recovery and Regrowth. The plan recognises the need for increased participation in sport across the wider community and the need to focus on parts of society that are underrepresented. Two outcomes have been defined:

- People adopting and sustaining participation in sport and physical activity
- Our athletes are among the best in the world

The key strands which will support the achievement of these outcomes include accessible quality infrastructure and safety; physical literacy development; supporting clubs and governing bodies; developing people to include coaches and referees; strategic partnership collaborations; promoting culture and good governance; delivery of events programme; and supporting high performers.

#### **UK Government Funded Projects**

The Levelling Up paper notes the contribution of sport to delivering on 4 of its six capitals including physical, human, social and institutional where investment is needed to address inequalities and restore local pride. It recognises that sports can:

- Contribute to individual health and wellbeing including a broad range of physical and mental benefits
- Public facilities provide a place-based infrastructure through which services can be delivered across the most deprived communities
- Sport and leisure facilities are seen as a significant factor in determining a local community's sense of belonging and pride of place

Council has benefitted from the national Levelling Up Fund (total of £16m), now known as UK Government Funded Projects for 3 significant infrastructural projects within the district which are now well underway with construction completed at some stages of each project:

## **Daisyfield Community Sports Hub**

This project will see the regeneration of the Daisyfield pitches with the development of: a single storey sports centre with facilities for fitness classes, boxing, snooker and social area; six block changing room facility; upgrade to the existing natural 100m x 50m grass pitch; a FIFA 1 Star synthetic multi use games area; and car park and associated supporting infrastructure. Construction work is well underway with the facility due to open in the summer of 2025.

### **Derg Active**

The project is an integrated economic, health and well-being, social and environmental project focused on the rural town of Castlederg. Works have been completed in the Diamond area including high quality public realm and the Castle Park play facility.

Greenway areas and the Castle Park event have also been completed. Construction is due to begin in March/April 2025 on the development of the 3G pitch and associated area at Mitchel Park.

#### **Acorn Farm St Columb's Park**

The project will see the regeneration of the former Ministry of Defence site off St Columb's Park into an urban growing space (Acorn Farm) within the city, a new gate lodge (handed over to Council in March 2025), enhanced car parking, wider environmental improvements to include play provision, enhanced biodiversity signage and landscaping. The focus will be to develop a high quality innovative urban food growing hub; learning and skills development centre (Green Skills Academy); sustainable food events venue; high quality sustainable visitor infrastructure and experience; and support infrastructure.

### **Integrated Care System**

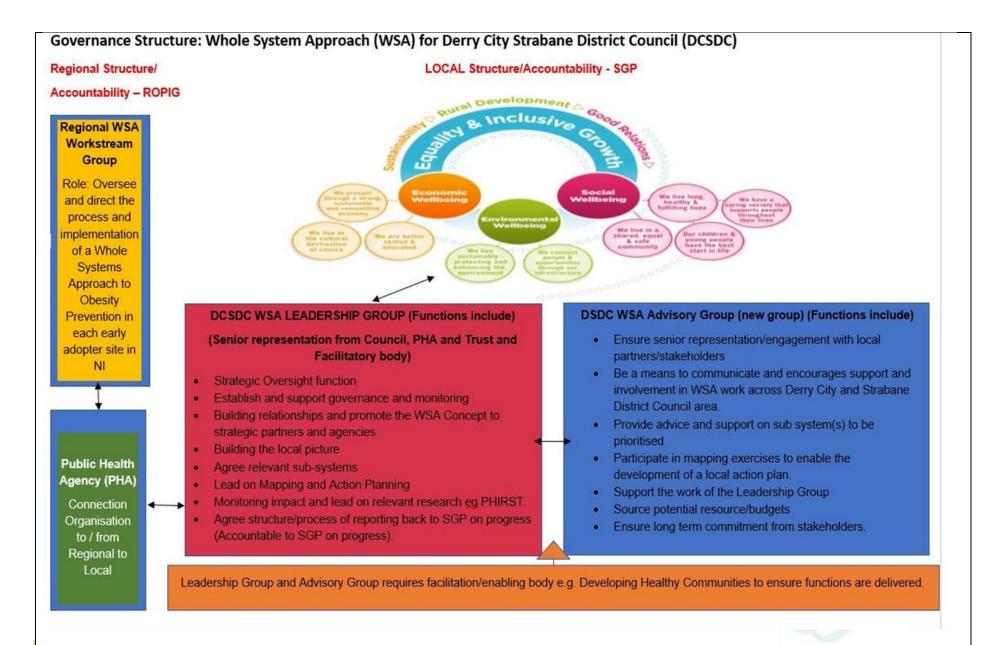
The planned development of Integrated care systems (ICSs) within Northern Ireland with the Partnership structures to be developed by 2024 provide the opportunity for increased health collaboration. Over recent years there has been a growing importance of the need for collaboration with health partners and the introduction of ICSs provides a new mechanism to focus on addressing inequalities and maximising prevention. Councils and the community sector have already shown that they can play their part in this by successfully collaborating on initiatives such as GP referral, Couch to 5K walking and running initiatives and the Macmillan Move More cancer rehab illation programme which supports those with chronic conditions; and additionally, by a range of secondary prevention programmes which support people with different health and wellbeing needs. There is an imminent opportunity to transition both perception and the delivery of sport and leisure activities to those of an active wellbeing service. Among such examples might include the co-location of services perhaps to leisure and community venues to increase accessibility, increased provision of existing partnership programmes to target a specific neighbourhood, step up programmes as part of preventative care and more social prescribing. These opportunities will evolve as the outcomes of the Integrated Care Partnerships become established over the coming year requiring a focus on systems, behaviours, and places.

Derry City and Strabane District has been selected by the Department for Health and Public Health Agency as one of the early adopter sites exploring a Whole Systems Approach to Obesity Prevention which is being developed in Northern Ireland. This follows the publication of a report: A Whole Systems Approach to obesity prevention; a rapid synthesis of evidence to inform the Northern Ireland Strategy Project Board which focuses on improving the systems within which we are born, grow, live, work and

age. The latest data shows that one in four adults (27%) and around one in sixteen children (6%) are living with obesity in Northern Ireland. Official data shows that the development of obesity is strongly linked to deprivation status. There has been a 12% increase in child obesity between 2011/12 and 2018/19 within primary one children living in the most deprived areas (36%) by comparison to those living in the least deprived areas. It is recognised that obesity increases the risk of developing chronic diseases, such as colon cancer, high blood pressure or type 2 diabetes, and is linked to substantial direct and indirect costs - estimated to be £370m in NI.

Council is working alongside PHA in the development and implementation of the project phases, with DCSD currently at phase 1, and now working with other NI Councils in reviewing mapping of activities and resources which will be available to the public in terms of access and locations of leisure activities, greenways, health services etc.

A governance structure has been developed to include PHA, WHSCT, DSDC and the local delivery partner Developing Healthy Communities.



DOH 2022 health inequalities report shows that health outcomes in 26 of the 52 measures are worse that the NI average The overall health status of the District with life expectancy lower than the NI average- men living in the top 20% deprived areas have life expectancy nearly 6 years less and women nearly 3 years less; prescription rates for mood, anxiety disorders, obesity and cancer are 13% higher; in school Year 8 obesity is significantly more prevalent; and 26 of the 52 health outcomes in the DOH 2022 report on health inequalities are worse than the NI average. The WHO state that physical inactivity is one of the risk factors in non-communicable diseases and death worldwide. It increases the risk of cancer, diabetes, heart disease and stroke by 20-30%. It is estimated that 4-5 million deaths per year could be averted if the global population was active.

As a result, the delivery of the Council strategy will focus on the vision of 'more people, more active, more often' with associated objectives around participation across all ages and abilities; supporting the sports clubs as key delivery partners; and developing further partnership working to grow participation and promote the role of sport and physical activity as a key part of a healthy lifestyle.

Developing Healthy Communities Northern Ireland have over 30 years' experience improving peoples' lives. The innovative programmes focus on improving mental, physical and social wellbeing. DHC supports communities, families and workplaces through mentoring, training and funding programmes, and champion healthcare needs with decision makers. Part of a global wellbeing initiative, DHC connect people and facilitate conversations in order to share best practice.

Part of the World Health Organisation's (WHO) initiative, Derry City & Strabane District Healthy City & District project brings health, housing, transport, education, environment, and community together to collaborate on a holistic health and wellbeing approach within the district. Derry and Strabane first joined this global network of cities in 2009 and remains one of only a handful of areas in Ireland and the UK to be leading the way through participation in this political movement which is designed to make health and wellbeing a central strategic approach.

Looking beyond the traditional approach, the Healthy Cities framework looks beyond statutory services and care providers as the sole means to deliver health. It brings together the concepts of **People, Place, Participation, Planet, Prosperity and Peace.**There will be specific focus on physical activity in the 2025/26 delivery plan.

#### What benefits citizens will see: Target Outcomes for 2025/26

- Re-engagement of users in Council leisure facilities
- Underrepresented groups will lead more active lives
- High levels of customer satisfaction will be maintained

• Increased participation by those living in deprived areas

# What actions are we taking to make a difference in 2025/26

- We will commence delivery of our Be Active Physical Activity & Sport Strategy
- We will continue to deliver high quality leisure and sport services
- We will promote the benefits of health and wellbeing within the service through various social media, web and internal marketing tools
- We will continue to achieve high levels of knowledge and customer service within our leisure centres.
- We support and deliver Sport & Physical Activity programmes that achieve targets of 8,000\* participants per year including
  - o Female participants 4000
  - o Children & young people 3000
  - o those living in the most deprived areas 3000
  - o Older people 2000
  - People living with disabilities 1000
  - o Ethnic Minorities 500

- We will achieve 1.5million paid leisure centre user visits
- We will achieve 7,000 paid gym members (includes direct debits, advanced payments, corporate and staff membership schemes)

We will continue to develop the strategic leisure projects in the Council area

<sup>\*</sup>please note that participants may cover a range of target areas and will be included in each of these categories when compiling attendance and participation.

How will we measure progress		
Performance Measure/Indicator	2025/26 Target	
Leisure user visitor numbers (paid visits)	1.5million paid visits	
Paid Gym memberships numbers	7,000 paid members per month	
No of participants per year for sports development targeted programmes	8,000 as noted in breakdown above	
Number of completed Physical Activity Referral Programme (PARP) targeting designated special populations – those with obesity, diabetes, or musculoskeletal conditions	550	
Number of athletes enrolled in the Elite Athlete Membership Scheme	60	
User satisfaction/net promoter score	50	

#### During 2024/5, we achieved the following in relation to our Improvement Objective:

- Delivery of £60,000 Support for Sport Grant Aid Programme
- Delivery of £45,000 Playing Pitch Maintenance Fund
- Cater for 640 clients through the GP Referral PARS
- Achieve 25% retention rate in relation to membership sales amongst the above clients
- Delivery of 'Be Active' Cancer Referral Programme catering for 100 clients annually
- Deliver Healthy towns programme to include minimum of 15 partnership programmes and 10 council led programmes to include physical activity programmes for young people, females, people with disabilities and older people. Target a completion rate of 70% for all programmes. As part of programme establish 2 new walking/running clubs that target sedentary and people with low levels of physical activity.

- Roll out of Coach Education programme to include CPD training. Target at least 60 foundation/introductory qualifications per year 30 level1 and 10 higher level qualifications. Deliver a minimum of3 CPD courses.
- Deliver Sport and physical activity opportunities across a variety of settings achieving a number of key targets
- Deliver Summer Schemes targeting rural and urban setting.
- 71 Elite Athlete Gym Memberships
- 36 Travel Bursaries £9,828
- RISE Women in Leadership Programme completed in partnership with Sport NI, 20 local women completed a capacity building and personal development programme through a series of workshops over 11 months.
- Leisure and sports services achieved paid user visits of 1.2m to date
- Over 7,000 children participated in leisure services centre based swim lessons.
- 90,000 participants in fitness classes
- Over 7,000 paid memberships now maintained each month
- City Baths reopened with a full programme of wetside and dryside activities.
- Teen gym instructor led fitness sessions now in place at Foyle Arena, Templemore SC & Riversdale LC
- Inclusive swim and play sessions across leisure services
- Council's leisure facilities have hosted a range of cultural and sporting events including;
- IPC Gilgal Cultural event
- Choral Festival
- Hive Cancer Support event
- Walk of hope Mental health & Suicide prevention charity awareness event
- North West Angling Fair
- Halloween Fun Day
- Women's Wellness day
- Try-a-tri events
- Swimming galas

Further information is available in the Health and Community Directorate Delivery Plan 2025/26.

# Improvement To Objective 2

### To create a greener, cleaner more attractive district

#### **Sub-Objectives**

- To protect and promote our natural and built assets
- To protect and enhance our environment

**Lead Officer** 

Director of Environment and Regeneration

# Why we have selected this Improvement Objective

This improvement objective relates directly to the Strategic Growth Plan objective that we live sustainably – protecting the environment, under the theme of Physical and Environmental Regeneration. This was a key theme that emerged during the significant engagement process carried out as part of the development of the Strategic Growth Plan. The improvement objective will allow us to pull together the actions that will demonstrate that we are protecting and enhancing our local environment and the partnership approach that we have taken to maximise effect.

# What benefits citizens will see: Target Outcomes for 2025/26

- An enhanced public realm and built environment
- Provision of additional greenways for active travel and modal shift
- A reduction in the amount of biodegradable waste sent to landfill
- An increase in the percentage of household waste recycled and composted

# What actions are we taking to make a difference in 2025/26

- We will continue to implement the Green Infrastructure Action Plan
- We will continue to implement the Council Pollinator Plan
- We will progress delivery of regeneration plans

- We will progress the development of a new strategic West Bank cemetery for Derry City
- We will progress the construction of new greenways
- We will progress the construction of new play areas
- We will progress the construction of Acorn Farm
- We will begin to implement the Regional Energy Strategy
- We will begin to implement the Climate Adaptation Plan
- We will improve average processing time Council received Major/Strategic planning applications and local applications
- We will progress the implementation of the planning review service

#### **Measures of Success and Performance**

Performance Measure/Indicator	2025/6 Target
Total number of applications processed by Building	Demand led
Control	
Percentage of household waste arisings sent for preparing for reuse and	50%
recycling (including composting)	
Biodegradable local authority collected municipal waste sent to landfill –	Reduce
(tonnes)	
Total amount of local authority collected waste which has been collected	No target
by a district council	
Average processing time for local planning applications	Less than 15 weeks
Average processing time for Council received Major/Strategic planning	Less than 30 weeks
applications	
Percentage of enforcement cases processed within 39 weeks	70%
Total number of local and major planning applications received	Demand led

### During 2024/25, we achieved the following in relation to our Improvement Objective:

#### **Environment & Building Control**

- Refuse Collection including Bulky Waste Collection services provided across the city and district to domestic and business users to include 3 million bin collections, 155,064 Assisted Bin Collections and 17,020 Bulky Waste collections.
- Ongoing promotional activity across all service areas with regard to anti litter and fly tipping promotions, waste and recycling etc.
- Completed roll out of brown bin scheme across the rural area.
- Increased recycling rate to 51%
- Commenced the development of lands at Mullennan for the new Municipal Cemetery
- Ensured that Council properties and facilities remained in full compliance with statutory requirements e.g. EICR, Fire, Legionella Management etc with circa 1500 certificates tested and renewed to include 1600+ statutory compliance certificate renewals EICR, Emergency Lighting, legionella, Fire alarms, Fire Fighting equipment, LOLER, Gas etc, 115+ ROSPA Inspections completed, 95+ Contractors managed through Control of Contractor Procedures. Bi-annual Internal Property Inspections completed for 160+ Premises, 6000+ maintenance Jobs managed / completed. 1800 monthly Planned Preventative Maintenance inspections completed.
- In house team completed the installation and removal of Festive Lighting at rural villages and settlements.
- Completed maintenance in excess of 250,000M<sup>2</sup> on roadside grasslands and on over 40 football pitches equating to 465,882.00 M<sup>2</sup> of groundworks. Maintained Synthetic pitches: 33 segments equating to 82, 389.39 M<sup>2</sup> Secured sponsorship and completed maintenance to 30 roundabouts in and around the City & District.
- Maintained over 41,000 M<sup>2</sup> of land with our 10 active and 20 historical cemeteries, to include burial services.
- Regularly serviced 1032 litter bins and 800 dog waste bins throughout the City & District. Carried out litter and detritus removal from over 1,100,942 linear m of kerb line. Completed street cleansing operations within City and Town centres 7 days per week 52 weeks of the year. Completed clean up operations after all the major events throughout the year, such as St Patrick's Day and Halloween.

- Processed 1467 requests for postal numbering and street naming, 430 number Land and Property Services queries dealt with, 176 residents consulted with as part of 4 bilingual street name requests processed, 151 new or replacement street signs erected, one number bus shelter refurbished and reallocated, 10 refurbished on site, 2 number repaired due to storm damage.
- Investigated 1939 incidents of fly tipping across the City and District, 42 Fixed Penalty Notices issued, \$ prosecutions pending.
- Winner City Category Ulster in Bloom, Best Kept Awards.
- Winner Employer of the Year NI Apprenticeship Scheme.
- Completed 3 number Invest to Save Energy Projects including installation of EV panels at Skeoge, installation of Heat Boss system in Guildhall., tender process complete with regard to regional EV Charge Point Scheme
- 3,136 Building Control Applications processed, 10,455 site inspections completed, 2,179 property Certificates Issued
- Over 1.17 million page views visited across 97,600 visitors to the recycling website, with the recycling centre page being the most visited, followed by bin collections with over 1000 users downloaded the recycling app.
- Circa 71,450 hits across Council's social media channels to include Facebook, Instagram, X, You Tube and the newly set up TikTok Channels with a further 360,147 hits through shares, retweets etc.
- 16 repair cafes were hosted through Share and Repair Foyle, 124 small household items were repaired and 152 laptops were received through the laptop donation scheme. In total 338 items were worked on as part of the campaign.
- A total of 45 posts across Instagram, Facebook & TikTok were published with a strong radio campaign, which proved highly effective reaching a total of 335,000 listeners
- Approximately 1200 posts were published on Facebook garnering a reach of around 5.2M impressions for recycling/waste related messaging including updates.
- Approximately 300 pieces of content was shared across Instagram including a range of images, videos & reels accumulating in a post reach of 189,700 and story reach of around. 108 stories were shared gathering a reach of 48,154 views.
- Approximately 584 posts were shared on X.

# Regeneration

- £650k of SEUPB PEACE+ funding to design and deliver (a) historic cemeteries environmental improvement project (b) war memorials conservation-led maintenance project and associated cross-community heritage animation programmes
- 241 commercial facades painted across 8 rural settlements as part of the delivery of the £1.25m Covid Recovery Rural Settlements Programme funded by DfC/DAERA/DfC
- Regeneration masterplan commissioned for the former Strabane Grammar School site and multi-stakeholder steering group established
- Design concepts commissioned and completed in respect of a proposed public realm environmental improvement streetscape scheme in Foyle Street
- Public consultation and stakeholder engagement exercises initiated in respect of the delivery phase of the Strabane Town Centre Public Realm Scheme
- Completion and launch of the Newtownstewart Town Centre Regeneration Framework document following community/stakeholder consultation and co-design process
- Completion of 2 built heritage audits and production of an interactive heritage map for Sion Mills and Newtownstewart
- Ongoing delivery of the Architectural Heritage Fund supported Walled City Heritage Development Trust Programme through technical support to lead partner Inner City Trust in the development of a pipeline of heritageled regeneration projects including restoration of 17-19 Magazine Street and proposals for the former Austins Department store
- Establishment and coordination of a dedicated Council-led task force designed to address dereliction in the Fountain estate

# **Planning**

Major/Strategic and Local Planning Permissions Granted

#### Residential approvals include:

• Residential development comprising 674 no. dwellings (33 no. detached; 473 no. semi-detached; and 168 no. apartments), including open space and landscaping; new equipped children's play area; bus route; SuDS Pond; and all associated site and access arrangements at H30, Waterside, Derry.

- Housing development comprising of 22 dwellings with associated access road in Plumbridge
- 26 dwellings with associated parking, landscaping and open space on Castlefin Road, Castlederg
- 31 No. dwellings at 8 Strabane Road Castlederg.
- 21 semi-independent living units (change of house type) at approved retirement village former Thornhill College Site Culmore
- Residential development of 16 Dwelling Units at 8A & 10 Prehen Road.
- 38 dwellings at Keery road Magheramason.
- Erection of four storey building consisting of 22 No. self-contained apartments and 1 No. commercial unit at 10 Bridge Street.
- Residential development of 21 No. dwellings on lands to the South of 212 Learmount Road, Park.
- Proposed residential (social housing) development comprising of 3 no. buildings containing 40no. units at 4 Letterkenny Road.

#### Commercial/Economic Approvals include:

- Approval and listed building consent for new porch extension, addition of 2<sup>nd</sup> floor glazed link extension, and upgrade of existing Clock Tower central porch entrance steps at The Ebrington Hotel,
- Proposed change of use of vacant retail units to new bar at Waterloo Street
- Extraction of sand and gravel at Baronscourt Road, Newtownstewart
- Sand and Gravel, Quarry Castlewarren Road Donemana
- Erection of one IT service and data centre buildings, substation compounds, generators, switch gear and transformers, access roads, vehicular access, car parking, security perimeter fencing and gate houses, external site lighting, at Maydown, Derry.
- Proposed hardstanding yard to provide an external storage area for Foyle Port at lands at Strathfoyle, Derry.
- Retention of the sale of non-bulky goods and convenience goods by B&M without compliance with condition 7 of A/2003/0325/RM at Crescent Link, Derry

- Section 54 Application to Vary condition No. 2 of planning permission A/2004/0978/F to allow 5 additional waste streams to be accepted at the River ridge facility, Maydown, Derry.
- 1no. assembly line unit with car parking, administrative spaces for KES Strabane Business Park

#### Renewable /Energy approvals include:

single turbines approved

Section 54 application to vary condition No. 11 of planning permission J/2006/0883/F and Condition 1 of LA11/2020/0537/F to extend the operational lifetime of the windfarm from 30 years to 40 years at Gortnagross TD, Seegronan TD and Meenamullan TF; Killeter, Strabane, Co. Tyrone.

Proposed Battery Energy Storage System (BESS) facility including electrical substation building, CCTV/lighting columns, security fencing, new access and ancillary site works on lands in Maydown

#### Community / Infrastructure Approvals include:

- Construction of a municipal cemetery to include: burial space for approximately 4,000 plots; repositories for ashes; memorial garden, conversion of existing dwelling to reception/office admin building; removal of existing outbuildings; memorial service building and associated car parking at Mullenan Road, Derry
- Listed building consent for the change of use of former military buildings 45/46 Ebrington Square, to provide a Maritime Museum and Archive,
- Installation of 41no. 5m high lighting columns along greenway and paths at Drumahoe District Park, Derry
- Installation of 31 no. 6m-high lighting columns along greenway and paths at Castle Park, Castlederg
- Installation of 90 No. 6 M. high lighting columns along greenway and paths at Bay Road

- Replacement community building in Springhill Park
- Provision of new 93 space surface level car park, amenity lighting and a new ramped access & steps to the Community Centre at for Leafair Community Centre and playing fields

#### Local Development Plan (LDP)

- The Planning Appeals Commission (PAC) had been considering the LDP Independent Examination (IE, held in Sept. and Oct. 2023) and on 10<sup>th</sup> May 2024, they passed the LDP IE Report to Dfl Regional Planning. Dfl considered the LDP IE Report and at end of November 2024, commenced the intensive 3-week fact-checking exercise with Council Officers. The formal Direction was received from Dfl on 17<sup>th</sup> December 2024; it was a very positive report, finding the LDP Plan Strategy to be 'sound', subject to a limited number of Modifications.
- The Council has published the Dfl Direction and PAC IE Reports, they were considered by Officers and Members, the final version of the LDP Plan Strategy has been prepared, implementation of its Planning policies has commenced, and training of Officers and Members is being undertaken.
- Four technical assessment documents have been produced Habitats Assessment, Sustainability Appraisal, Equality EQIA and Rural Needs RNIA. All four were put out to public consultation in March 2025. Forty-three Supplementary Planning Guidance documents (SPG) have been reviewed and updated or new documents drafted, ongoing, for public consultation alongside the Adoption of the LDP Plan Strategy (in May or June 2025).
- The Housing Monitor 2023-24 surveys were done, figures are compiled and and report is near completion. A HMO Update report has been done for 2023-2024 and ongoing monthly monitoring tables done during 2024-2025. Urban Capacity study UC3 has been done. Economic Development Land Monitor was partially completed. Methodology documents have been prepared and work initiated for some of the key tasks of the LDP Local Policies Plan. Staff gave significant assistance to Development Management in processing Planning applications.
- Following the NIPSO Ombudsman report on the NI TPO System, a draft Council TPO Tree Strategy has been prepared, ready
  for Member approval. From April 2024 to end March 2025, 2 new Provisional TPOs were issued (& 3 requests were

considered / refused), 9 Tree Works Consents were issued, 101 Tree Queries were managed and 1 Tree Works Refusal was successfully defended at PAC Appeal. Conservation Area meetings have been attended and advice has been issued on DM applications – as required.

#### **Green Infrastructure**

# **GI** Regeneration

- Completion of Northwest Greenways Projects with DCC, Sustrans and DFi to the value of €35m
- 4 Awards secured for Northwest Greenway/Pennyburn Bridge, namely (1) Construction Employers Federation Transport
   Infrastructure project of the Year Award, below £10 M (2) the Institute of Civil Engineers Sustainability Award (3) CIHT Awards for
   Active travel project of the year and (4) NWGN infrastructure project of the year less than £5m Bay Road Bridge
- £6.2m UKLUF Acorn Farm Gate lodge complete (£0.5m) and Urban Farm at St Columb's Park progressing well on site
- Clooney Masterplan planning applications lodged and support Institute FC with their Clooney Stadium
- Secured £143k for the Allotments Car Park at St Columb's Park from Dfc
- Completion of three new Rural Covid Recovery projects in Claudy Play, Learmount Footstick and Newtownstewart Walkway (at £1m)
- Stradowen Greenway complete with funding secured from UKLUF
- Ballynagaard Community Park progressed to site and progressing well and funding secured from UK Government
- Phase 1 of the Diamond, Castle Park and Derg Greenways complete for the Derg Active GI Projects namely funded by the UKLUF
- £3m secured for the REALM project in the Fountain/Bogside from TEO towards a phase 1 project cost of £6m
- 10 play areas designs completed in-house and extensive engagement with communities undertaken
- Planning approval secured for lighting project at Drumahoe, Bay Road and Foyle Valley pending

• Riverine Project in Lifford and Strabane awarded €16.7 Million from SEUPB Peace Plus with DCC Council inclusive of a. €660,000 engagement programme

# GI Climate Action & Biodiversity

- UK Funded (£300,000) Net Zero Derry & Strabane Programme ongoing (Due for completion June 2025):
  - Derry & Strabane Sustainability & Climate Commission established (2 Additional cluster groups Health/Community & Education) Vision & Roadmap complete
  - o DCSDC Greenhouse Gas Emission Baseline and Mitigation Plan developed (Subject to committee approval)
  - o DCSDC Responsible Procurement Strategy Developed (Subject to committee approval)
  - o DCSDC Climate Screening Tool Developed
  - o Community Climate Conversations underway (Support secured from Involve UK)
  - o Green Investment Plan to be developed
- Creative Ireland funded (€50,000 funding) Blueprint project delivered and showcase events held
- Green Club (Peaceplus) programme funding secured £200,000 and project launched to be delivered during 2025/6
- Lottery funded Artitude project secured further £1,099,320 of funding for stage II. Ongoing work as project partner with delivery during 2025/26.
- Ongoing work leading City Deal Environment & Climate Working Group Ongoing support for Community Resilience Planning throughout the City & District
- Secured Shared Island Funding:
  - Derg Valley Leisure Centre
  - o Acorn Farm Solar
  - Sigersons GAA
- Shared Biodiversity Project Donegal County Council Shared Island Funding Funding secured (€11,000) Cross BorderSchools Project

### GI Services & Management

- Brooke Park secured Green Flag Heritage Award
- Retention of the Bronze Award from Sustainable food places for the City & District
- Ongoing Development of the Acorn Food Network, working in partnership with a wide range of public and private sector partners to further develop Council Area as a sustainable food place and continue to build the food movement within the city and district.
- Participation in NI Science Festival alongside Community Partners Acorn Farm programme ongoing partnership support and delivery of £1.7m funding from the Climate Action Fund Lottery Programme, in particular continuing to support the I Can Grow, I can Cook and Growing Challenges programmes
- Completion of Gatelodge Garden with £50,000 secured from Lottery for an educational demonstration garden

Further information on the work progressed in relation to the improvement objective is given in the Environment and Regeneration Service Plan for 2025/26.

<b>Improvement</b>
<b>Objective 3</b>

• Implement Letter of Offer from SEUPB for PEACEPLUS Theme 1.1 Local Co-Designed Action Plan.

Lead (	Office
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**Director of Business and Culture** 

### Why we have selected this Improvement Objective

The local designed action plans will be designed to complement the community planning structures. The plans will be centred around three core themes:

- 1. Local community regeneration and transformation;
- 2. Thriving and peaceful communities; and
- 3. Building respect for all cultural identities.

PEACEPLUS partnerships will self-determine and deliver priority projects on a cross-community basis. These will result in improved, shared and inclusive local services, facilities and spaces; and make a significant and lasting contribution to peace and reconciliation.

# What benefits citizens will see: Target Outcomes to be achieved in 2025/26

- The PEACEPLUS Action Plans will benefit the Council area as follows:
- The creation of sustainable, inclusive and cross-community partnerships, which will make a significant contribution to the community planning process and peacebuilding;
- Community ownership of the PEACEPLUS Action Plans and ongoing engagement throughout their delivery; and
- The management of significant and sustained cross-community collaboration at the local level to deliver established development priorities.

#### What actions are we taking to make a difference in 2025/26

- Begin to submit claims and reporting and receive reimbursement on the €9,254,427 (£8,047,327) LOO from SEUPB.
- Progress towards the target of 9255 cross-community programme participants.

How will we measure progress	Target 2025/26
Number of participants registered on projects (Programme overall target: 9254)	
• % of Total spend submitted in claims to SEUPB (Programme overall target indicated at €9254,427 /	
£8,047,327)	

Improvement Objective 4	To deliver improved customer satisfaction by improving customer support services and processes	
	Sub Objectives	
	To monitor and report on the Complaints Handling Process within all service areas	
	To provide accessible services / information.	

Load Officer	Lead Democratic Services and Improvement Officer
Leau Officei	Lead Democratic Services and improvement Officer

# Why we have selected this Improvement Objective

- The Council's mission is to deliver improved social, economic, and environmental outcomes for everyone. This is supported by corporate values, including to be a centre of excellence and innovation with a clear focus on outcomes and delivery.
- In delivering on these aspirations, Derry City and Strabane District Council recognises that today's citizens and stakeholders expect a high level of services and to be able to deal with the Council across a multitude of communications channels, including phone, e-mail, the Web, mobile devices, social media, as well as in person at our offices / facilities.

• Citizens and customers are at the heart of what we do as a public service organisation. Consequently, we need to continuously strive to provide more responsive and accessible services, better collaboration with customers, increased transparency to the general public, and more-proactive efforts to improve customer satisfaction.

### Why we have decided to keep this as an improvement objective for 2025/26

We have carried this improvement objective forward as:

- Access arrangements, communication channels, and engagement processes have continued to evolve. In order to continue to build customer confidence and service participation, we need to ensure that we continue to provide new, effective, and innovative ways of engaging with our citizens.
- We value our stakeholders and recognise the importance of providing accessible, customer focused services
- We recognise that delivering improved procedures / satisfaction levels is an ongoing process
- We have further work to carry out to ensure that we have an effective interface with the public.

# What benefits citizens will see: Target Outcomes to be achieved in 2025/26

- Accessible, responsive, customer orientated services
- Evidence of customer engagement and high customer satisfaction
- Effective call handling
- A more user friendly, accessible, and effective customer complaints process

# What actions are we taking to make a difference in 2025-26

- Monitor and regularly report on the Complaints Handling Procedure to enhance performance on time limits, effective resolutions, and performance improvement through lessons learned
- Review and enhance the visibility of the complaints handling process to ensure that no barriers to participation exist
- Continue to deliver training and support resources for staff dealing with customers
- Continue to carry out surveys, within 1 month of training completion (for all training) to assess if improvement has been achieved

- Enhance the Council website to provide an effective source for Council information including Data Protection and Customer Care
- Continue to increase awareness of FOIs, EIRs, SARS by providing awareness/training sessions
- Provision of effective media management and communication services within Council to ensure active media coverage, and social media engagement, that generates positive profile and coverage on all Council services, initiatives, and events
- Ensure all our media databases and connections are updated and that we regularly engage with our contacts to build on relationships and further develop links
- Provide Safeguarding Policy training, support, and advice to ensure the implementation of the Council's Safeguarding Policy and Procedures throughout the organisation
- Continue to grow the digital offer across a range of platforms (social media, cloud-based/web). Identify innovative smarter approaches to service promotion, customer engagement and event hosting, and review the success of these interventions on an annual basis
- Engage with key stakeholders including Section 75 groups in developing policies and plans and seek to improve our approach
- Review feedback and monitoring systems to ensure that information is available on impacts and outcomes

# How will we measure progress

- Telephony Average time to answer external call (seconds) (Council overall)
- Telephony % abandoned external calls
- Number of complaints received
- Number of complaints escalated from stage 1 to stage 2
- Number of complaints closed in full<sup>1</sup>at stage 1 within 5 working days as a percentage of all stage 1 complaints responded to in full

<sup>&</sup>lt;sup>1</sup> This is where a full response has been given to the customer / resolution has been reached – and includes those complaints where action is still to be taken once the complaint is closed.

- Number of complaints closed in full at stage 2 within 20 working days as a percentage of all stage 2 complaints responded to in full
- Number of complaints escalated from stage 1 to stage 2 within timescale
- Number of complaints closed in full after escalation within 20 working days as a percentage of all complaints responded to in full after escalation
- Number of working days to respond in full to complaints at stages 1, 2 and after escalation to stage 2
- Number of complaints 'resolved', 'upheld', 'partially upheld' and 'not upheld' at stages 1, 2 and after escalation to stage 2
- Number of complaints at stages 1 and 2 where an extension was authorised
- Lessons learned from complaints
- Brief summary of any organisational learning (if identifiable at point of complaint closure)
- Analysis of the trends and outcomes of complaints
- Number Compliments received
- Total volume of external calls received (Council overall)

# During 2024/25, we achieved the following in relation to our Improvement Objective:

- Implemented the Northern Ireland Public Service Ombudsman complaints handling process (CHP)
- Monitored and reported on the CHP to identify improvement opportunities in our services areas
- Delivered refresher complaint handling training to 41 staff across council as part of the implementation of the new complaints handling process
- Delivered refresher freedom of information training to new and frontline staff
- Delivered refresher data protection to new and frontline staff
- Delivered telephony etiquette training to reception staff
- Continued to engage with other Councils on best practice approaches to customer care (complaints handling, data protection and freedom of information) to enhance performance

# **Statutory Indicators:**

In addition to the four Performance Improvement Objectives identified, Derry City and Strabane District Council is also committed to meeting the following seven statutory performance indicators / standards.

Ref	Statutory Indicator	Standard to be met (annually)
ED1	The number of jobs promoted through business start-up activity (Business start-up activity means the delivery of completed client led business plans under the Council-led Northern Ireland Business Start Up Programme (NIBSUP) or its successor programmes.)	140
P1	The average processing time of major planning applications.  [An application in the category of major development within the meaning of the Planning (Development Management) Regulations (Northern Ireland) 2015(a)]	Major applications processed from date valid to decision or withdrawal within an average of 30 weeks.
P2	The average processing time of local planning applications.  [Local applications means an application in the category of local development within the meaning of the Planning (Development Management) Regulations (Northern Ireland) 2015, and any other applications for approval or consent under the Planning Act (Northern Ireland) 2011 (or any orders or regulations made under that Act)]	Local applications processed from date valid to decision or withdrawal within an average of 15 weeks.
P3	The percentage of enforcement cases processed within 39 weeks. [Enforcement cases are investigations into alleged breaches of planning control under Part 5 of the Planning Act (Northern Ireland) 2011 (or under any orders or regulations made under that Act). (b).]	70% of all enforcement cases progressed to target conclusion within 39 weeks of receipt of complaint
W1	The percentage of household waste collected by district councils that is sent for recycling (including waste prepared for reuse).  [Household waste is as defined in Article 2 of the Waste and Contaminated Land (Northern Ireland) Order 1997(a) and the Controlled Waste and Duty of Care Regulations (Northern Ireland) 2013(b)]	50%

W2	The amount (tonnage) of biodegradable Local Authority Collected Municipal Waste	No current target
	that is landfilled.	
	[Local authority collected municipal waste is as defined in section 21 of the Waste and	
	Emissions Trading Act 2003(c)]	
W3	The amount (tonnage) of Local Authority Collected Municipal Waste arisings.	No current target
	[Local authority collected municipal waste arisings is the total amount of local authority	
	collected municipal waste which has been collected by a district council]	

#### **Publishing our Improvement Objectives**

Our Improvement Plan containing Improvement Objectives for 2025/26 is published on the Council's website at <a href="mailto:www.derrystrabane.com">www.derrystrabane.com</a>. Members of the public will also be able to access this information at the Council's offices and can comment on our Improvement Objectives by emailing us at: <a href="mailto:improvement@derrystrabane.com">improvement@derrystrabane.com</a>. Details of the Improvement Objectives will also be circulated to stakeholders who have participated in the community planning process for the Derry City and Strabane District Council area, where this is permissible.

#### Reviewing and reporting on our progress

Our Improvement Objectives are a legal requirement under the Local Government Act (NI) 2014. It is important to review our progress and report to Elected Members and the public on improvements which have been achieved and where we need to do better. Progress in our improvement areas/objectives and statutory indicators will be reviewed on an ongoing basis by the relevant Directors, and by the Council's Senior Leadership Team (quarterly reviews) and by Committees, using a wide range of evidence including update/service/project reports as well as performance reports (6 monthly). Our six-monthly directorate performance reports can be viewed on the Council's website.

Performance information, as identified in the table "how we will measure progress" and in relation to the statutory indicators will be collated from a range of sources.

In addition to publishing our Improvement Objectives at the start of the financial year, we also publish an annual Performance Report by the end of September to give a complete picture of our performance over the previous year, detailing how well we met our improvement objectives and performed against the statutory indicators / standards. In terms of this assessment, where possible, we will look at how performance compares with previous years and with other councils. In the event, of our performance standards not meeting our expectations, corrective actions will be identified and an improvement plan put in place.

We will report our performance against these (2025/26) Improvement Objectives in September 2026.

#### How to get involved

We are keen to get your feedback on any of the issues covered in this document and in particular on the relevancy of our Improvement Objectives. You can also propose new Improvement Objectives or make comments on the existing ones by emailing the Council at: <a href="mailto:improvement@derrystrabane.com">improvement@derrystrabane.com</a>. Alternatively, you may contact us by phone on 028 71 253 253, Ext 4266.

We also have a dedicated Equality Assurance and Oversight Group which provides the opportunity to engage directly with council officers regarding the Council's activities. If you have any queries or would like to become a member, please email: equality@derrystrabane.com or simply contact the Policy Officer (Equality) on 028 71 253 253, Ext 6705.

The consultation web pages publish all current consultation being undertaken by the Council and give information about how people can participate.

# Section 4 Our Councillors

Party	Name	Address and Contact Details
Ballyarnett	<b>District Electoral Area</b>	
SF	Councillor Sandra Duffy	80 Oakbridge Park, Derry, BT48 8PY  Email: sandra.duffy@derrystrabane.com  Phone: 028 71354740  Mobile: 07800506328
SDLP	Councillor Rory Farrell	20 Lawrence Hill, Derry, BT48 7NY Email: rory.farrell@derrystrabane.com Mobile: 07751699295

SDLP	Councillor Catherine McDaid	24 Larkhill, Derry, BT48 8AT  Email: catherine.mcdaid@derrystrabane.com  Mobile: 07872393687
SF	Councillor Amanda Clarke	27 Papworth Avenue, Derry, BT48 8PT  Email: amanda.clarke@derrystrabane.com  Mobile: 07756273323
SF	Councillor Pat Murphy	43 Moyola Drive, Derry, BT48 8EG  Email: patrick.murphy@derrystrabane.com  Mobile: 07928782399

SDLP	Councillor Brian Tierney	46 Glencaw Park, Derry, BT48 8LR  Email: brian.tierney@derrystrabane.com  Mobile: 07731309734
Derg	<b>District Electoral Area</b>	
SF	Councillor Caroline Devine	37 Tullycar Road, Aghyaran, Castlederg, Co Tyrone, BT81 7YB  Email: caroline.devine@derrystrabane.com  Mobile: 07706682487
UUP	Alderman Derek Hussey	38 Garvetagh Road, Castlederg, Co Tyrone, BT81 7QH  Email: derek.hussey@derrystrabane.com  Mobile: 07774246223

DUP	Alderman Keith Kerrigan	22 Shanog Road, Castlederg, Co Tyrone, BT81 7QS  Email: keith.kerrigan@derrystrabane.com  Phone: 02881678587  Mobile: 07783036388
SF	Councillor Antaine Ó Fearghail	2 Rose Vale, Sion Mills, Co Tyrone, BT82 9FD  Email: antaine.ofearghail@derrystrabane.com  Mobile: 07936351984
SF	Councillor Ruairi McHugh	74 Hillview Park, Castlederg, Co Tyrone, BT81 7PR  Email: ruairi.mchugh@derrystrabane.com  Mobile: 07751576632

Faughan	District Electoral Area	
DUP	Alderman Julie Middleton	c/o Member Services, Council Offices, 98 Strand Road, Derry BT48 7NN Email: julie.middleton@derrystrabane.com Mobile: 07568524580
SF	Councillor Sean Fleming	34 Tamneymore Park, Derry, BT47 2EF Email: sean.fleming@derrystrabane.com Mobile: 07742521046
UUP	Alderman Janice Montgomery	42 Faughan Crescent, Drumahoe, Londonderry BT47 3LA  Email: janice.montgomery@derrystrabane.com  Mobile: 07851415180

SF	Councillor Alex Duffy	41 Deramore Drive, Strathfoyle, Derry, BT48 6XL  Email: alex.duffy@derrystrabane.com  Mobile: 07547722966
SDLP	Councillor Declan Norris	111 Glenrandel, Eglinton, Derry, BT47 3XN  Email: declan.norris@derrystrabane.com  Mobile: 07591620601
Foyleside	<b>District Electoral Area</b>	
SF	Councillor Grace Uí Niallais	3 Claremont Manse, Derry, BT48 7GA  Email: grace.ui.niallais@derrystrabane.com  Mobile: 07889545865

SF	Councillor Conor Heaney	23 Oranmore Park, Creggan Road, Derry, BT48 0JP  Email: conor.heaney@derrystrabane.com  Mobile: 07738236308
IND	Councillor Shauna Cusack	c/o Member Services, Council Offices, Strand Road, Derry, BT48 7NN  Email: shauna.cusack@derrystrabane.com  Mobile: 07919962169
SDLP	Councillor Lilian Barr	c/o Member Services, Council Offices, Strand Road, Derry, BT48 7NN  Email: lilian.seenoi-barr@derrystrabane.com  Mobile: 07880207223

PBP	Councillor Shaun Harkin	74 Norburgh Park, Derry, BT48 0RQ  Email: shaun.harkin@derrystrabane.com  Mobile: 07960404137
Sperrin	<b>District Electoral Area</b>	
IND	Councillor Jason Barr	7 Tamworth Grove, Strabane, Co Tyrone, BT82 8HN  Email: jason.barr@derrystrabane.com  Mobile: 07549355296
IND	Councillor Raymond Barr	3 Dennett View, Burndennet, Strabane, Co Tyrone, BT82 0BY  Email: raymond.barr@derrystrabane.com  Phone: 02871841681  Mobile: 07775920088

SF	Councillor Paul Boggs	29 Glenevish Hill, Strabane, BT82 8LZ  Email: paul.boggs@derrystrabane.com  Mobile: 07544946314
DUP	Alderman Gary Wilkinson	c/o Member Services, 98 Strand Road, Derry, BT48 7NN  Email: gary.wilkinson@derrystrabane.com  Mobile: 07484603716
SF	Councillor Brian (Barney) Harte	8 Hillmount Grove, Strabane, BT82 8LX  Email: brian.harte@derrystrabane.com  Mobile: 07596595586

IND	Councillor Paul Gallagher	13 Gartan Avenue, Strabane, Co Tyrone, BT82 9AZ  Email: paulm.gallagher@derrystrabane.com  Mobile: 07872638565
SF	Councillor Fergal Leonard	2 Spruce Road, Strabane, Co Tyrone, BT82 8LL  Email: fergal.leonard@derrystrabane.com  Mobile: 07711841297
The Moor	District Electoral Area	
SDLP	Councillor John Boyle	3 Caradale Park, Derry, BT48 0NU  Email: john.boyle@derrystrabane.com  Mobile: 07748192198

IND	Councillor Gary Donnelly	c/o Member Services, Council Offices, 98 Strand Road, Derry BT48 7NN  Email: gary.donnelly@derrystrabane.com  Mobile: 07802648444
SF	Councillor Patricia Logue	190 Lecky Road Derry, BT48 6NR  Email: patricia.logue@derrystrabane.com  Mobile: 07851313583
SF	Councillor Emma McGinley	15 Mulroy Gardens, Derry, BT48 9QP  Email: emma.mcginley@derrrystrabane.com  Mobile: 07718266155

SF	Councillor Aisling Hutton	4 Birch Hill, Belt Road, Derry, BT47 2FJ  Email: ailsing.hutton@derrystrabane.com  Mobile: 07510360473
Waterside	District Electoral Area	
UUP	Alderman Darren Guy (Deputy Mayor)	41 Rossdale, Kilfennan, Londonderry, BT47 7NN  Email: darren.guy@derrystrabane.com  Mobile: 07751310133
SF	Councillor Christopher Jackson	16 Tamneymore Park, Derry, BT47 2EG  Email: christopher.jackson@derrystrabane.com  Mobile: 07841697856

DUP	Alderman Chelsea Cooke	c/o Member Services, Council Offices, 98 Strand Road, Derry BT48 7NN  Email: <a href="mailto:chelsea.cooke@derrystrabane.com">chelsea.cooke@derrystrabane.com</a> Mobile: 07540887068
DUP	Alderman Niree McMorris	2 Finn Gardens, Londonderry, BT47 6NG Email: niree.mcmorris@derrystrabane.com Mobile: 07720138961
SDLP	Councillor Sean Mooney	92 Victoria Gate, Waterside, Derry, BT47 2TQ  Email: sean.mooney@derrystrabane.com  Mobile: 07517341736

SF	Councillor Caitlin Deeney	88 Strabane Old Road, Derry, BT47 2EG  Email: caitlin.deeney@derrystrabane.com  Mobile: 07857089913
SDLP	Councillor Martin Reilly	161 Waterfoot Park, Caw, Derry, BT47 6SY  Email: martin.reilly@derrystrabane.com  Mobile: 07812162488

#### **Contact Us**

We have tried to take into account the views we have received when preparing this Corporate Plan and Improvement Plan. If you wish to comment on any of these proposals, please contact us using the contact details below:

Democratic Services and Improvement Strategic Support Unit Derry City and Strabane District Council

98 Strand Road Derry BT48 7NN, or 47 Derry Rd Strabane BT82 8DY

Tel: (028) 71 253 253

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