



Ref: FOI / 5953

24th September 2025

Freedom of Information Act 2000 Request – Software Used by Municipal Waste Collection Operations

I refer to your FOI request and respond as follows:

I kindly request the following information in the context of domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

- 1. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.**

Collections provided in house.

- 2. Which of the IT systems below do you use for the management of day-to-day municipal bin collections:**

- a. Yotta / Causeway**
- b. Bartec Collective**
- c. AMCS Clear**
- d. Whitespace/Powersuite**
- e. Contender**
- f. Selected Interventions / Echo**
- g. Core (Suez)**
- h. Webaspex / Routeware**
- i. Routesmart**
- j. MS Office**
- k. No IT system**
- l. Other: [please name]**

Webaspex

3. Which IT system do you use for each of the following in your refuse collection vehicle fleet and associated staff:

a. Fleet management system.

b. HR system.

c. RCV on-board camera system.

Dennis Eagle supplied as core vehicle component.

d. Telematics / vehicle tracking provider.

Navman

4. What IT system(s) do you use to manage the following service areas:

a. Grounds/Parks maintenance

NA

b. Street cleansing.

NA

5. How many Electric Vehicles do you have in your waste collections fleet?

Nil

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN

Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: caserwork@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

Conor Canning
Head of Environment & Building Control