

Ref: FOI / 5898

06th August 2025

Freedom of Information Act 2000 Request - Trading Standards & Environmental Health Regarding Supermarkets

I refer to your FOI request and respond as follows:

Trading Standards

- 1. How many complaints have been received by Trading Standards in 2023, 2024 and 2025 (to date) relating to supermarkets selling food past its Use By Date, including any complaints received via Consumer line.**

Please note that this section is not applicable to Northern Ireland.

- 2. For each complaint, please provide:**

- The month and year the complaint was received**
- The name of the supermarket involved (if recorded)**
- A brief description or category of the issue**
- Details of any enforcement or investigative action taken as a result of the complaint**

Not applicable.

Environmental Health Department

- 1. How many complaints were received in 2023, 2024 and 2025 (to date) about supermarkets selling food past its Use By Date?**

Please see the information requested in the table below.

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

 Derry City & Strabane District Council
 @dcsdcouncil

2. For each complaint, please provide:

- **The month and year it was received**
- **The name of the supermarket (if available)**
- **A short description or category of the issue**
- **Any enforcement or follow-up action taken**

Please see the information requested in the table below.

Name of Supermarket	Description of Issue	Month/year received	Action taken
Tesco	Product purchased past use by date.	June 2024	Visit to premises. Verbal and Written Advice.

3. How many food poisoning complaints were received in relation to supermarkets in 2023, 2024 and 2025 (to date)?

No confirmed food poisoning cases received in relation to supermarkets in 2023, 2024, 2025.

4. For each report of food poisoning, please provide:

- **The date of the complaint**
- **The supermarket involved**
- **The product in question (if known)**
- **Any outcome or action taken, including whether the case was confirmed as food poisoning**

Not applicable.

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to reconsider its decision.

Yours sincerely

Seamus Donaghy
Head of Health & Community Wellbeing