



Derry City & Strabane
District Council

Comhairle
Chathair Dhoire &
Cheantar an tSraitha Báin

Derry Cittie & Stràbane
Destrick Council

Ref: FOI / 6069

20th November 2025

Freedom of Information Act 2000 Request - Dual Language Signage Process

I refer to your FOI request and respond as follows:

I am writing to request information under the Freedom of Information Act 2000 concerning the dual language signage application process within the Derry and Strabane District.

1. Application Process Overview

- a. Information on whether the council acknowledges receipt of applications, and if so, within what time frame.**

Yes- usually within 24-48 Hrs or when Technical Officer receives them

2. Timelines

- a. The expected timelines for each stage of the application process, from initial application to implementation.**

Acknowledgement -48Hrs, Surveys (Current) 7-8 months including 1 week preparation/postal of surveys, with 28 days return period, collation and verification of surveys at Electoral Office 2 weeks, Council report monthly.

- b. The current performance figures indicating how many applications were completed within those desired timelines.**

5 since new policies were implemented.

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253

info@derrystrabane.com

www.derrystrabane.com

 Derry City & Strabane District Council

 @dcsdcouncil

- c. The current average period from date of receiving applications to Council's decision on the request.**

9-10 months

3. Statistics for the Year 2025

- a. The total number of dual language signage applications received by the council this year (2025).**

8

- b. The number of applications that have been completed and actioned to date within 2025.**

5 approved in November Councils meeting.

4. Additional Relevant Information

- a. Any assessments or feedback the council has collected regarding the implementation of dual language signage.**
- b. Current location address within the Council's website where outcomes with regards to the request will be published (as per point 7.14, 'Dual Language Street Naming Policy and Procedure').**

Services/Building Control/Street Naming and Property Numbering/Dual Language Street Signs. To be updated on a monthly basis from November 2025.

Link below:

<https://meetings.derrycityandstrabandedistrict.com/documents/s50203/Appendix%201%20-%20public%20consultation%20Dual%20language%20signage.pdf>

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: caserwork@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to reconsider its decision.

Yours sincerely

Conor Canning
Head of Environment & Building Control