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**Derry City & Strabane**  
District Council

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Comhairle  
**Chathair Dhoire &  
Cheantar an tSratha Báin**

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**Derry Cittie & Stràbane**  
Deistrick Cooncil

Ref: FOI / 899

21 November 2016

Mr  
Email: @gmail.com

Dear Mr

### **Freedom of Information Act 2000 Request Telecoms and Network Services**

I refer to your FOI request as above. Please note that Derry City and Strabane District Council was formed under the Local Government Act (Northern Ireland) 2014 effective 1 April 2015 following a Review of Public Administration and replaces the former councils of Derry City Council and Strabane District Council. Requests made to the legacy councils since 1 April 2015 are being handled by Derry City and Strabane District Council and duplicate requests made to the legacy councils are being treated as one request. Please see response as follows:

#### **Contract 1**

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?  
**Response: Atlas Communications**
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers  
**Response: April 2017**
3. Fixed Line- Contract Duration- the number of years the contract is for each  
**Response: 3 Years**
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN,

#### **Derry**

C/o Council Offices  
98 Strand Road  
Derry  
BT48 7NN

#### **Strabane**

C/o Council Offices  
47 Derry Road  
Strabane  
BT82 8DY

+44 (0) 2871 253 253  
info@derrystrabane.com  
www.derrystrabane.com

f Derry City & Strabane District Council  
@dcsdcouncil

Analogue, SIP

**Response: All with Atlas  
SIP, ISDN and normal Analogue Lines**

5. Number of Lines- Please can you split the number of lines per each supplier?  
**Response: SIP trunks, PSN Lines, Analogue Lines**

### **Contract 2**

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?  
**Response: Atlas Communications**
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.  
**Response: April 2017**
8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.  
**Response: Average monthly calls cost is £405 (4865 last year)**
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.  
**Response: 3 Years**
10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.  
**Response: 655**

### **Contract 3**

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?  
**Response: Eircom**
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers  
**Response: Eircom Nov 2019**
13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.  
**Response: Eircom £23,000. This is for internet connection and also connection to network NI which is separate**
14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).  
**Response: Jan 2012 Derry, Feb 2015 Strabane system then linked to Derry**

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#### **Contract 4**

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?  
**Response: Atlas Communications**
16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers  
**Response: April 2017**
17. Contract Description: Please can you provide me with a brief description of the contract  
**Response: Provide Fibre connections to specified out centres**
18. Number of sites: Please state the number of sites the WAN covers. Approx. will do.  
**Response: 35**
19. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.  
**Response: £15,665.40**
20. Internal Contact: please can you send me their full contact details including contact number and email and job title.  
**Response: Paul Jackson, Digital Services Manager**  
[Paul@derrystrabane.com](mailto:Paul@derrystrabane.com)

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes. Firstly our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN Tel 028 71253253 or email [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
CHESHIRE SK9 5AF Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

Yours sincerely  
**Head of Business**