



**SEMINAR FOR ENTERTAINMENT
LICENCE HOLDERS
24TH OCTOBER 2018**

**ALTNAGELVIN EMERGENCY
DEPARTMENT AND ALCOHOL.**

JOHN-PAUL MCGINLEY

SERVICE MANAGER

UNSCHEDULED CARE

AGENDA.

- The Emergency Department (ED) as a location.
- Attendances at ED.
- Reported incidences related to Alcohol.
- Effects on the Department, Service Users and Staff.

THE EMERGENCY DEPARTMENT- ARRIVAL CORRIDOR.



AMBULANCE DROP OFF BAY – PUBLIC ACCESS



ENVIRONMENTAL HAZARDS



ED MAJORS- CONFINED SPACE



ISOLATION CAPACITY



TOTAL ED ATTENDANCES 2013/14 – 2017/18.

Year	New	Unplanned Reattenders	Total (Exc Review)	Planned Reviews	Total Attendances (inc Review)
2013/14	52,482	3,042	55,524	3,638	59,162
2014/15	51,609	3,216	54,825	3,230	58,055
2015/16	56,917	3,209	60,126	2,916	63,042
2016/17	59,132	3,436	62,568	3,012	65,580
2017/18	61,488	3,738	65,226	2,427	67,653

ATTENDANCES WITH ALCOHOL CONSUMED

Financial Year	Attendances with "Alcohol Consumed"	Average Attendances per Week
2013/14	3501	67
2014/15	3394	65
2015/16	3660	70
2016/17	3272	63
2017/18	3122	60

EXAMPLES OF RECORDED INCIDENCE IN ED WITH INTOXICATION AS A CAUSE.

- Patient brought into ED by NIAS at 19:28. Intoxicated. No obvious injuries. Placed into cubicle 2. Patient attempting to get off trolley, unsteady on feet and high risk of falls due to alcohol intake. Two female members of staff entered the room to assist patient. He made sexually inappropriate comments and attempted to touch them inappropriately. Police contacted. Whilst awaiting PSNI patient exposed himself and attempted to urinate on them. The two members of staff moved to avoid this, patient slipped on the urine, fell backwards and he hit his head on metal trolley.

EXAMPLES OF RECORDED INCIDENCE IN ED WITH INTOXICATION AS A CAUSE.

- Patient was brought in by ambulance following alcohol intoxication. During examination patient became aggressive ++ and physically assaulted multiple members of staff, by kicking, punching and biting staff. Patient was also extremely disruptive within the department verbally abusing staff and screaming.

EXAMPLES OF RECORDED INCIDENCE IN ED WITH INTOXICATION AS A CAUSE.

- Patient intoxicated, verbally abused myself , questioning where I lived? I replied that I would not disclose this information and he started to say that he will find out where I lived. He also refused to take off his clothing for an ECG. He stated also that he wished I would die. He also stated that I'm probably a Catholic from the Creggan or Bogside " that is the kind of person I was". Patient using Inappropriate language calling myself "baby".

EFFECTS ON THE DEPARTMENT, SERVICE USERS AND STAFF.

- Disruptive patients secondary to excessive alcohol intake create an environment of uncertainty and disruption.
- The ED often has young children present, who are already frightened by the strange surroundings.
- The ability of staff to undertake their frontline duties can be compromised.
- Other service users often fear for their own safety, as well as that of staff.
- Unnecessary damage to essential equipment, can delay treatments and therapies.
- Challenged resources are redirected to deal with these situations.
- All within the ED should feel safe and cared for in a calming environment.