



Ref: FOI / 5718

28th May 2025

Email:

Dear

Freedom of Information Act 2000 Request Information on Cemetery/Crematorium Management Solution

I refer to your FOI request and respond as follows:

1. What Cemetery/Crematorium Management solution does your council currently use?

Plotbox

2. When is the contract end date for the Cemetery/Crematorium Management solution?

30/8/25

3. When was the Cemetery/Crematorium Management solution contract last re-tendered?

October 2022

4. Could you please provide the contract value for the Cemetery/Crematorium Management solution?

£6624.00

Derry

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98 Strand Road
Derry
BT48 7NN

Strabane

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47 Derry Road
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info@derrystrabane.com
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f Derry City & Strabane District Council
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5. Is there an intent to release a tender for Cemetery/Crematorium Management solutions in the foreseeable future? If so, please kindly provide an estimated timeline or relevant details.

Council are at present considering renewal options.

6. If your Cemetery/Crematorium Management system hosted or on premise?

Hosted.

7. Does your Council have a Digital Strategy around the use of AI for other service areas?

Not as yet but this is under consideration.

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

Conor Canning
Head of Environment & Building Control