

Ref: FOI / 5951

12<sup>th</sup> September 2025

## Freedom of Information Act 2000 Request - Registered Complaints

I refer to your FOI request and respond as follows:

**Q. I would like to apply under the freedom of information act to see if ever there was any complaints issued against any of my properties.**

A. Please see the information requested on the table below:

Address	Complaints	References
31 Harding Street, BT48 6SF	No	N/A
13 Abercorn Road, BT48 6SA	Yes	12487
1 Termon Street, BT47 6GQ	Yes	34544, 22206, 18178 & 0635
26 abcdef Abercorn Road, BT48 6SA	Yes	29207
202 Clipperquay, BT48 7NR	No	N/A

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie  
Chief Executive  
Derry City and Strabane District Council  
98 Strand Road  
Derry BT48 7NN  
Tel: 028 71253253 or email: [john.kelpie@derrystrabane.com](mailto:john.kelpie@derrystrabane.com)

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner

Wycliffe House

Water Lane

Wilmslow

CHESHIRE SK9 5AF

Tel: 0303 123 1113 (local rate) or email: [casework@ico.org.uk](mailto:casework@ico.org.uk)

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

**Seamus Donaghy**

**Head of Health & Community Wellbeing**