



Ref: FOI / 5951

12th September 2025

Freedom of Information Act 2000 Request - Registered Complaints

I refer to your FOI request and respond as follows:

Q. I would like to apply under the freedom of information act to see if ever there was any complaints issued against any of my properties.

A. Please see the information requested on the table below:

| Address | Complaints | References |
|-----------------------------------|-------------------|----------------------------|
| 31 Harding Street, BT48 6SF | No | N/A |
| 13 Abercorn Road, BT48 6SA | Yes | 12487 |
| 1 Termon Street, BT47 6GQ | Yes | 34544, 22206, 18178 & 0635 |
| 26 abcdef Abercorn Road, BT48 6SA | Yes | 29207 |
| 202 Clipperquay, BT48 7NR | No | N/A |

If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253

info@derrystrabane.com

www.derrystrabane.com

 Derry City & Strabane District Council

 @dcsdcouncil

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: caserwork@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to reconsider its decision.

Yours sincerely

Seamus Donaghy
Head of Health & Community Wellbeing