

Ref: EIR / 5942

09th September 2025

Environmental Information Regulations Request - Odour Complaints

I refer to your EIR request and respond as follows:

For the following requests, please regard the term “odour complaint” as referring to odours are regulated by the statutory nuisance provisions in the Clean Neighbourhoods and Environment Act (Northern Ireland) 2011.

- 1. The total number of odour complaints made to the council since 2021. Please either break this down by calendar year and include 2025 to date.**
 - 2021 – 78
 - 2022 - 59
 - 2023 – 37
 - 2024 – 84
 - 2025 – 38 (to 9/9/25)
- 2. The total number of abatement notices served by the council in response to odour complaints since 2021. Please either break this down by calendar year and include 2025 to date.**
- 3. The total number of prosecutions taken by the council following non-compliance with odour abatement notices since 2021. Please either break this down by calendar year and include 2025 to date.**

Nil for all years.

Nil for all years.

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If you are dissatisfied with our response, you have rights of review and appeal; these rights consist of two review processes.

Firstly, our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel: 028 71253253 or email: john.kelpie@derrystرابane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

I would however advise that the Information Commissioner has indicated that a review will not be undertaken unless the Council has first had an opportunity to re-consider its decision.

Yours sincerely

Seamus Donaghy
Head of Health & Community Wellbeing