



Derry City & Strabane
District Council

Comhairle
**Chathair Dhoire &
Cheantar an tSratha Báin**

Derry Cittie & Stràbane
Deistrick Cooncil

Ref: FOI / 945

14 December 2016

Mr

Email: @outlook.com

Dear Mr

Freedom of Information Act 2000 Request Local Government Software information

I refer to your FOI request as above and respond as follows:

1. Tickets and Permits Software
 1. Legend for Leisure Tickets
 2. Seat Advisor for Alley Tickets
 2. Revenue and Benefits Software
 1. Agresso
 3. Social Care Software
 1. Tascomi Environmental Health
 4. Citizen Relationship Management
 1. Covalent Feedback
 5. Payments and Income Management
 1. Agresso Also
-
1. What type of contract (select from above) is the Council providing?
 1. Tickets and Permits
 2. Who is the Council's provider/supplier for each type of contract stated above?
 1. Legend
 2. Seat Advisor
 3. How much the Council spend annually?
 1. £15,360.00

Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

f Derry City & Strabane District Council
@dcsdcouncil

2. £10,800 current Legend license fees per annum (currently until all sites are installed)
4. The brand of the software used?
 1. Legend
 2. Seat Advisor
5. What services are provided under this contract?
 1. Licensing, Hosting, backup and full support
6. When this contract started
 1. Legend Sept 16
 2. Seat Advisor Dec 16
7. The duration of the contracts? Any extensions available to the provider/supplier?
 1. Legend 3-year contract
 2. Seat Advisor 3-year contract
8. How this contract was procured? Call Off/Mini Comp/Direct Award/Tender etc
 1. Both Tender
9. Who within the Council oversees the whole contract? Full details please.
 1. Legend Paul Tamati/Rachel McCay
 2. Seat Adviser John Kerr

1. What type of contract (select from above) is the Council providing?
 1. Revenue and Benefits Software
 2. Payments and Income Management
2. Who is the Council's provider/supplier for each type of contract stated above?
 1. Unit4
3. How much the Council spend annually?
 1. £18,686.37
4. The brand of the software used?
 1. Agresso
5. What services are provided under this contract?
 1. Support and licensing
6. When this contract started
 1. April 2003
7. The duration of the contracts? Any extensions available to the provider/supplier?
 1. No duration
8. How this contract was procured? Call Off/Mini Comp/Direct Award/Tender etc
 1. Tender
9. Who within the Council oversees the whole contract? Full details please.
 1. Alfie Dallas

1. What type of contract (select from above) is the Council providing?

1. Social Care Software
 2. Who is the Council's provider/supplier for each type of contract stated above?
 1. Tascomi
 3. How much the Council spend annually?
 1. £15,200 (Environmental Health –Tascomi)
 4. The brand of the software used?
 1. Tascomi
 5. What services are provided under this contract?
 1. Support and maintenance
 6. When this contract started
 1. Tascomi- Te-Environment 2015
 7. The duration of the contracts? Any extensions available to the provider/supplier?
 1. rolling annual contract basis, until terminated by either party
 8. How this contract was procured? Call Off/Mini Comp/Direct Award/Tender etc
 1. Tender
 9. Who within the Council oversees the whole contract? Full details please.
 1. Head of Health and Community Wellbeing
-
1. What type of contract (select from above) is the Council providing?
 1. Citizen Relationship Management
 2. Who is the Council's provider/supplier for each type of contract stated above?
 1. Covalent
 3. How much the Council spend annually?
 1. £750 maintenance
 4. The brand of the software used?
 1. Covalent
 5. What services are provided under this contract?
 1. Support and Hosting
 6. When this contract started
 1. April 2015
 7. The duration of the contracts? Any extensions available to the provider/supplier?
 1. Bought outright
 8. How this contract was procured? Call Off/Mini Comp/Direct Award/Tender etc
 1. Tender
 9. Who within the Council oversees the whole contract? Full details please.
 1. Ellen Cavanagh

If you are dissatisfied with our response you have rights of review and appeal; these rights consist of two review processes.

Firstly our internal review procedure is available by contacting:

John Kelpie
Chief Executive
Derry City and Strabane District Council
98 Strand Road
Derry BT48 7NN
Tel 028 71253253 or email john.kelpie@derrystrabane.com

Secondly, you can appeal directly by contacting the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
CHESHIRE SK9 5AF
Tel: 0303 123 1113 (local rate) or email: casework@ico.org.uk

Yours sincerely

Lead Finance Officer



Derry

C/o Council Offices
98 Strand Road
Derry
BT48 7NN

Strabane

C/o Council Offices
47 Derry Road
Strabane
BT82 8DY

+44 (0) 2871 253 253
info@derrystrabane.com
www.derrystrabane.com

 Derry City & Strabane District Council
 @dcsdcouncil