








woom Children's Bicycles and Balance Bikes	
Aspect	Details
Alert Number	2308-0066
Product Type	Hobby / Sports Equipment – Children's Bicycles and Balance Bikes
Product Identifiers	Woom ORIGINAL balance bikes (woom 1 and 1PLUS) and woom ORIGINAL bicycles (woom 2, 3, 4, 5 and 6). Model years 2018 to 2021.
Product Description	Seven models of woom children's bicycles and balance bikes, designed for children aged 18 months to 14 years. The affected stem can be identified by the single silver screw.
Country of Origin	Poland
Counterfeit	No
Risk Level	Low
Risk Type	Injuries
Risk Description	The products have been identified as presenting a risk of injuries as it is possible for the stems to become loose or detach, which can cause the user to fall. The products do not meet the requirements of the General Product Safety Regulations 2005.
Corrective Measures	Consumers have been contacted by woom and/or the distributors of the products to warn them of the risks. Consumers will be provided with information directly on how to obtain a stem kit and instructions to fit the stems. Consumers are also given the alternative option to receive a voucher and have the stem replaced at a woom dealer at no cost. Consumers in the UK must use the following email address to contact woom to arrange the delivery of their repair kit, or a repair at a dealer, if they have not yet been contacted: productsafetyEU@woom.com
Online Marketplace	N/A
Notifier	Local Authority Trading Standards



Product Images

	
<p>woom 1 (model year: 2018-2021) - 9120083720013 (woom red), 9120083720020 (woom green), 9120083720037 (sky blue), 9120083720044 (purple haze), 9120083720051 (sunny yellow) woom 1PLUS (model year: 2018-2021): 9120083721225 (woom red), 9120083721249 (woom green), 9120083721232 (sky blue), 9120083721256 (purple haze), 9120083721263 (sunny yellow)</p>	
	
<p>woom 2 9120083720068 (woom red) 9120083720075 (woom green) 9120083720082 (sky blue) 9120083720099 (purple haze) 9120083720105 (sunny yellow)</p>	<p>woom 3 9120083720112 (woom red) 9120083720129 (woom green) 9120083720135 (sky blue) 9120083720143 (purple haze) 9120083720150 (sunny yellow)</p>
	
<p>woom 4 9120083720204 (woom red) 9120083720211 (woom green) 9120083720228 (sky blue) 9120083720235 (purple haze) 9120083720242 (sunny yellow)</p>	<p>woom 5 9120083720266 (woom red) 9120083720273 (woom green) 9120083720280 (sky blue) 9120083720297 (purple haze) 9120083720303 (sunny yellow)</p>



woom 6
9120083720327 (woom red)
9120083720334 (woom green)
9120083720341 (sky blue)
9120083720358 (purple haze)
9120083720365 (sunny yellow)